Information Technology Board Meeting





Information Technology Board Meeting: Agenda

Meeting Details:

Location: City County Building, Room 260

Chairman: Joseph O'Connor CIO: Elliott Patrick

Roll Call:

1. Chairman Joseph O'Connor

IT Board Business:

2. Approval of the October 4, 2022, Meeting Minutes: Chairman Joseph O'Connor

Status Updates:

3. ISA Report: Elliott Patrick, ISA CIO

4. Q3 XBE Report: Elliott Patrick, ISA CIO

Action Items:

5. Resolution 22-29: Samsara – DPW, Abbey Brands

6. Resolution 22-30: Unified Informatics CIP – DPW, Abbey Brands

7. Resolution 22-31: Lessonly, Inc., Collin Hill

8. Resolution 22-32: CBTS Avaya – ISA, Steve Kremer

9. Resolution 22-33: Ahead Inc. - ISA, Steve Kremer

Discussion Items:

10. None

Meeting Adjournment

The next scheduled Information Technology Board meeting is to be held November 29th, at 9:30 AM.



Meeting Details:

Date: October 4, 2022 (rescheduled from September 27) Time: 10:30 a.m.

Location: City County Building, Room 260

Chairman: Joseph O'Connor CIO: Elliott Patrick

Roll Call:

1. Chairman Joseph O'Connor

IT Board Business:

2. Approval of the July 26, 2022, Meeting Minutes: Chairman Joseph O'Connor

Status Updates:

3. ISA Report: Elliott Patrick, ISA CIO

Action Items:

- 4. Resolution 22-23: American Platform Services, LLC., Monica Ferguson, MSC Director of Finance
- 5. Resolution 22-24: Clawson, Inc., Steve Kremer, ISA COO
- 6. Resolution 22-25: Bell Techlogix, Steve Kremer, ISA COO
- 7. Resolution 22-26: Cisco, Steve Kremer, ISA COO
- 8. Resolution 22-27: SHI International Corp., Collin Hill, ISA CTO
- 9. Resolution 22-28: Knowledge Services, Collin Hill, ISA CTO

Discussion Items:

10. None

Meeting Adjournment

The next scheduled Information Technology Board meeting is to be held on Tuesday, October 25, 2022, at 9:30 a.m.



Roll Call:

IT Board Members Present

Mr. Joseph O'Connor	Marion County Assessor	Chairman/Voting Member
Mr. Ken L. Clark	Office of Finance and Management	Voting Member
Commander Angie Grider	Marion County Sheriff's Office	Voting Member
Ms. Myla Eldridge	Marion County Clerk's Office	Voting Member
Ms. Julie Voorhies	Marion County Auditor	Voting Member
Judge Marc Rothenberg	Marion Superior Court	Voting Member

Also Present

Mr. Elliott Patrick	Information Services Agency	Chief Information Officer
Mr. Gary Ricks	Office of Corporation Counsel	Legal Counsel
Ms. Monica Ferguson	Marion Superior Court - Finance	Director
Mr. Collin Hill	Information Services Agency	Chief Technology Officer
Mr. Steve Kremer	Information Services Agency	Chief Operating Officer

IT Board Business:

Approval of the June 28, 2022, Meeting Minutes: Chairman Joseph O'Connor

Judge Marc Rothenberg made a motion to approve the July 26, 2022, IT Board minutes. The motion was seconded by Ms. Myla Eldridge. A voice vote was called, and all consented with an aye vote. Having recorded the votes, the motion passed unanimously.



Status Updates:

Mr. Elliott Patrick, CIO, presented the October 4, 2022, ISA Report.

All reports and materials for this meeting are available for viewing in the October 4, 2022, Board Packet online at indy.gov/activity/information-technology-board.

Action Items:

Resolution 22-23: American Platform Services, LLC - Monica Ferguson, Marion Superior Court

The Information Services Agency ("ISA") sought approval from the IT Board to amend its agreement with American Platform Services, LLC, for on-line transcription production workflow management services and management of court audio-visual recordings in an amount not to exceed One Hundred Forty-Seven Thousand, Nine Hundred Dollars and Zero Cents (\$147,900.00) for a total amount not to exceed Five Hundred Ninety Thousand, Nine Hundred Dollars and Zero Cents (\$597,900.00).

Ms. Myla Eldridge made a motion to approve Resolution 22-23. The motion was seconded by Mr. Ken Clark. A voice vote was called, and all consented with an aye vote. Having recorded the votes, the motion passed unanimously.

Resolution 22-24: Clawson Communications, Inc. - Steve Kremer, ISA COO

The Information Services Agency ("ISA") sought approval from the IT Board to amend its current contract with Clawson, Inc. in an additional amount not to exceed Two Million Dollars and Zero Cents (\$2,000,000.00) for a revised total amount not to exceed Eight Million, Three Hundred, Fifty-Seven Thousand Dollars and Thirty-Two Cents (\$8.357,057.32) for wiring and related services.

Mr. Ken Clark made a motion to approve Resolution 22-24. The motion was seconded by Judge Marc Rothenberg. A voice vote was called, and all consented with an aye vote. Having recorded the votes, the motion passed unanimously.

Resolution 22-25: Bell Techlogix - Steve Kremer, ISA COO

The Information Services Agency ("ISA") sought approval from the IT Board to amend a current agreement with Bell Techlogix for the Technology Infrastructure and Operations Services Project in an additional amount not to exceed Two Million Dollars and Zero Cents (\$2,000,000.00) for a revised total amount not to exceed Thirty-Three Million, Five Hundred Fifty-One Thousand, Three Hundred Sixty-Four Dollars and Zero Cents (\$33,551,364.00).

Mr. Ken Clark made a motion to approve Resolution 22-25. The motion was seconded by Judge Marc Rothenberg. A voice vote was called, and all consented with an aye vote. Having recorded the votes, the motion passed unanimously.

Resolution 22-26: Cisco Networking Solutions – Steve Kremer, ISA COO

The Information Services Agency ("ISA") sought approval from the IT Board to contract with an Authorized Cisco Reseller in an amount not to exceed Four Million Dollars and Zero Cents (\$4,000,000.00) for networking products and services. ISA may utilize a financial services agency to annualize the cost of this purchase.

Mr. Ken Clark made a motion to approve Resolution 22-26. The motion was seconded by Judge Marc Rothenberg. A voice vote was called, and all consented with an aye vote. Having recorded the votes, the motion passed unanimously.



Resolution 22-27: SHI International Corp. through IDOA QPA - Collin Hill, ISA CTO

The Information Services Agency ("ISA") sought approval from the IT Board to contract with SHI International Corp. ("SHI") through the State of Indiana Quantity Purchasing Agreement (QPA) for software license purchases, renewals, maintenance and services for an amount not to exceed Six Million Dollars and Zero Cents (6,000,000.00)

Mr. Ken Clark made a motion to approve Resolution 22-27. The motion was seconded by Judge Marc Rothenberg. A voice vote was called, and all consented with an aye vote. Having recorded the votes, the motion passed unanimously.

Resolution 22-28: Guidesoft, Inc. dba Knowledge Services - Collin Hill, ISA CTO

The Information Services Agency ("ISA") sought approval from the IT Board to spend an additional amount for ondemand IT personnel services not to exceed Five Hundred Thousand Dollars and Zero Cents (\$500,000.00) for a revised total amount not to exceed Three Million, One Hundred Fifty Thousand Dollars and Zero Cents (\$3150,000.00) for an additional one (1) year term.

Mr. Ken Clark made a motion to approve Resolution 22-28. The motion was seconded by Ms. Myla Eldridge. A voice vote was called, and all consented with an aye vote. Having recorded the votes, the motion passed unanimously.

Discussion Items:

None

Meeting Adjournment

Chair O'Connor entertained a motion to adjourn. Mr. Ken Clark seconded the motion. Board Chair O'Connor adjourned the meeting.

The next scheduled Information Technology Board meeting is to be held on Tuesday, October 25, at 9:30 AM in City-County Building Room 260.





ISAIT Board Report October 25, 2022

Enterprise Projects

Project	Phase	Target	Status
CARES: Unified Communications: Implementation	Executing	12/31/2022	
Storage Modernization	Executing	3/31/2023	
OneDrive Migration	Executing	5/31/2023	
Security Program: BitLocker Implementation	Executing	5/31/2023	
Kronos/UKG Timekeeping Expansion – IMPD	Executing	TBD	
Kronos/UKG Timekeeping Expansion – MCSO	Executing	TBD	
Indy 3.0: AP Automation – Implementation	Paused	TBD	



Vendor Service Level Agreements

Service Level Agre	September 2022			
Bell Techlogix	Bell Techlogix Number of SLAs			
Service Desk / Cross Functional	34	34		
Workplace	13	13 28		
Data Center / Network	28			
Daniel Associates, Inc.	Number of SLAs	SLAs Achieved		
Application Enhancement Services	3	3		
Application Maintenance & Support	4	4		



Customer Satisfaction

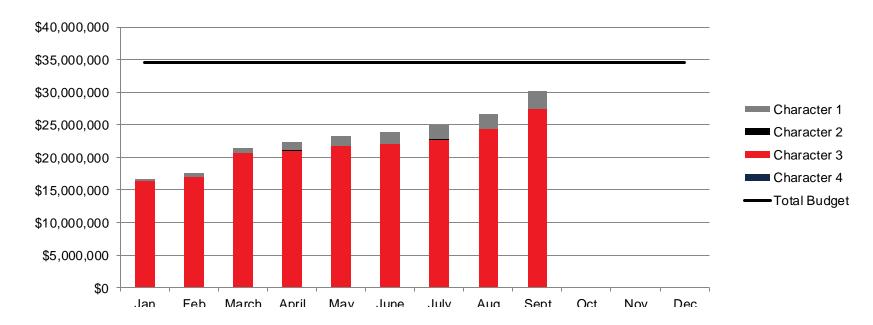




Financial Management

2022 ISA YTD Expenses by Character

Character	2022 Budget	YTD Spend	Encumbered	Total \$	Total %	Remaining Budget
Character 1: Personnel	\$4,873,352	\$2,758,342	\$0	\$2,758,342	56.60%	\$2,115,010
Character 2: Supplies	\$92,305	\$40,023	\$1,643	\$41,666	45.14%	\$50,639
Character 3: Services	\$29,363,641	\$17,768,596	\$9,594,266	\$27,362,862	93.19%	\$2,000,779
Character 4: Capital	\$170,000	\$59,611	\$12,027	\$71,638	42.14%	\$98,362
Total	\$34,499,298	\$20,626,572	\$9,607,936	\$30,234,508	87.64%	\$4,264,790

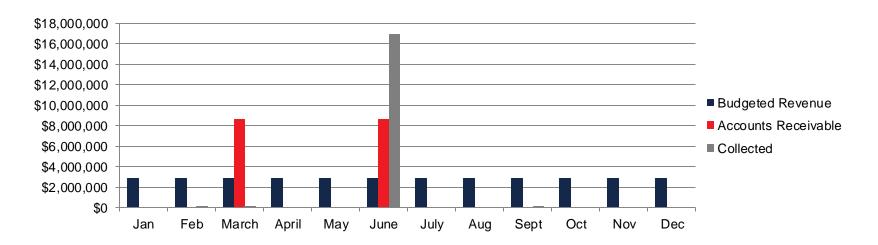




Financial Management

2022 ISA YTD Revenue by Source

Revenue Source	Budget	Billed	% Billed	Collected	% Collected
Internal Chargeback	\$33,128,245	\$16,938,468	51%	\$16,942,089	100%
External Chargeback	\$459,163	\$262,649	57%	\$59,196	23%
Miscellaneous	\$0	\$0	N/A	\$9,005	N/A
Total	\$33,587,408	\$17,201,117		\$17,010,290	









2022 Minority, Women, Veteran & Disabled-Owned Business Enterprises

Information Technology Board

October 25, 2022

Elliott Patrick, Chief Information Officer

Notes

Only MBE, WBE, VBE and DOBE vendors certified with the Office of Minority and Women Business Development (OMWBD) are counted towards XBE calculations. All MBE, WBE, VBE and DOBE's not certified with OMWBD are encouraged to obtain certification. More information at indy.gov/omwbd.

ISA thanks our core vendor-partners: Bell Techlogix and Daniels Associates, Inc., for their efforts in supporting this initiative.



MBE/WBE/VBE/DOBE Statistics for 3rd Quarter

Total Char 2-3-4 Spending:	\$5,930,450
Eligible Char 2-3-4 Spending:	\$2,839,342
XBE Spending:	\$1,822,573
XBE % of Eligible Spending:	64.20% (Goal: 27%)

	# of Vendors	Total Spent	Percent	Goal	Variance
MBE	4	\$406,776	14.33%	15%	-0.67%
WBE	3	\$1,303,435	45.91%	8%	37.91%
VBE	2	\$112,362	3.96%	3%	.96%
DOBE	0	\$0	0%	1%	-1%



MBE/WBE/VBE/DOBE 2022 YTD as of 3rd Quarter

Total Char 2-3-4 Spending:	\$21,559,282
Eligible Char 2-3-4 Spending:	\$9,543,286
XBE Spending:	\$5,505,080
XBE % of Eligible Spending:	57.68% (Goal: 27%)

	# of Vendors	Total Spent	Percent	Goal	Variance
MBE	4	\$1,215,949	12.74%	15%	-2.26%
WBE	3	\$3,969,694	41.60%	8%	33.60%
VBE	2	\$319,437	3.34%	3%	0.34%
DOBE	0	\$0	0%	1%	-1%







MBE_WBE_VBE _DOBE Report - QTR 3 - 2022

Vendor	\$	Sub-Contract Vendor	MBE_Amt	WBE_Amt	VBE_Amt	DOBE_Amt
Bell Techlogix						
			\$0	\$0	\$0	\$0
		Diverse Tech Services	\$43,198	\$0	\$0	\$0
		Esource Resources LLC	\$0	\$0	\$40,414	\$0
		Guidesoft, Inc dba Knowledge Services	\$0	\$63,317	\$0	\$0
		Professional Management Enterprise	\$253,645	\$0	\$0	\$0
		Radcube, LLC	\$27,461	\$0	\$0	\$0
	\$1,075,526					
Corvee, Inc. d/b/a Dixon Phone Place						
			\$0	\$4,088	\$0	\$0
	\$4,088					
Daniels Associates, Inc.						
			\$0	\$1,192,982	\$0	\$0
		Bucher & Christian dba BC Forward	\$40,504	\$0	\$0	\$0
		Radcube, LLC	\$41,968	\$0	\$0	\$0
		Vespa Group LLC	\$0	\$0	\$71,948	\$0
	\$1,367,052					
Guidesoft, Inc dba Knowledge Services						
			\$0	\$43,048	\$0	\$0

Vendor	\$	Sub-Contract Vendor	MBE_Amt	WBE_Amt	VBE_Amt	DOBE_Amt
	\$43,048					
Z-Eligible Vendors With Zero XBE Spe	end					
			\$0	\$0	\$0	\$0
	\$349,628					
Total:	<u>\$2,839,342</u>		<u>\$406,776</u>	\$1,303,435	<u>\$112,362</u>	<u>\$0</u>
			14.33%	45.91%	3.96%	0.00%

Minority Owned Business - MBE = 15%

Women Owned Business - WBE = 8%

Veteran Owned Business - VBE = 3%

Disability Owned Business - DOBE = 1%

MBE_WBE_VBE_DOBE Report - YTD QTR 3 - 2022

Vendor	\$	Sub-Contract Vendor	MBE_Amt	WBE_Amt	VBE_Amt	DOBE_Amt
Bell Techlogix						
			\$0	\$0	\$0	\$0
		Diverse Tech Services	\$207,911	\$0	\$0	\$0
		Esource Resources LLC	\$0	\$0	\$133,544	\$0
		Guidesoft, Inc dba Knowledge Services	\$0	\$175,127	\$0	\$0
		Professional Management Enterprise	\$788,530	\$0	\$0	\$0
		Radcube, LLC	\$29,421	\$0	\$0	\$0
	\$4,313,595					
Corvee, Inc. d/b/a Dixon Phone Place						
			\$0	\$4,906	\$0	\$0
	\$4,906					
Daniels Associates, Inc.						
			\$0	\$3,590,424	\$0	\$0
		Bucher & Christian dba BC Forward	\$89,607	\$0	\$0	\$0
		Radcube, LLC	\$100,480	\$0	\$0	\$0
		Vespa Group LLC	\$0	\$0	\$185,893	\$0
	\$4,103,744					
Guidesoft, Inc dba Knowledge Services	s					
-			\$0	\$199,237	\$0	\$0

Vendor	\$	Sub-Contract Vendor	MBE_Amt	WBE_Amt	VBE_Amt	DOBE_Amt
	\$199,238					
Z-Eligible Vendors With Zero	XBE Spend		Фо	# 0	Ф0	*
	\$921,803		\$0	\$0	\$0	\$0
Total:	<u>\$9,543,286</u>		<u>\$1,215,949</u> 12.74%	\$3,969,694 41.60%	\$319,437 3.35 %	<u>\$0</u> 0.00%

Minority Owned Business - MBE = 15%

Women Owned Business - WBE = 8%

Veteran Owned Business - VBE = 3%

Disability Owned Business - DOBE = 1%



INFORMATION TECHNOLOGY BOARD

Resolution to Authorize Expenditure for Samsara

WHEREAS, Section 281-212(a)(3) of the Revised Code of the Consolidated City of Indianapolis and Marion County empowers the Information Technology Board ("IT Board") to review, approve and administer major information technology contracts; and

WHEREAS, the Department of Public Works ("DPW") seeks approval from the IT Board to enter into an agreement with Samsara for a Telematics solution in an amount not to exceed Three Hundred Forty-Five Thousand Dollars and Zero Cents (\$345,000.00) for three (3) years,

WHEREAS, the Information Services Agency ("ISA") recommends approval of the agreement with Unified Informatics

NOW THEREFORE BE IT RESOLVED, the IT Board authorizes DPW, subject to the ISA's Chief Information Officer's approval, to execute an agreement with Samsara for a Telematics solution in an amount not to exceed Three Hundred Forty-Five Thousand Dollars and Zero Cents (\$345,000.00).

Joseph O'Connor, Chairman Ken Clark, Secretary
Information Technology Board Information Technology Board



INFORMATION TECHNOLOGY BOARD

Resolution to Increase Amount between the Department of Public Works and Unified Informatics, LLC

WHEREAS, Section 281-212(a)(3) of the Revised Code of the Consolidated City of Indianapolis and Marion County empowers the Information Technology Board ("IT Board") to review, approve and administer major information technology contracts; and

WHEREAS, the Department of Public Works ("DPW") seeks approval from the IT Board to amend its agreement with Unified Informatics, LLC ("Unified Informatics") for the continued development, maintenance and support of the Capital Improvement Program Project Management/Billing App in an amount not to exceed One Million One Hundred Thousand Dollars and Zero Cents (\$1,100,000.00) for a total revised amount not to exceed Three Million, Four Hundred One Thousand, One Hundred Fifty-Nine Dollars and Twelve Cents (\$3,401,159.12) for one (1) year; and

WHEREAS, the Information Services Agency ("ISA") recommends approval of the agreement with Unified Informatics.

NOW THEREFORE BE IT RESOLVED, the IT Board authorizes DPW, subject to the ISA's Chief Information Officer's approval, to amend its agreement with Unified Informatics for the continued development, maintenance and support of the Capital Improvement Program Project Management/Billing App in an amount not to exceed One Million One Hundred Thousand Dollars and Zero Cents (\$1,100,000.00) for a total revised amount not to exceed Three Million, Four Hundred One Thousand, One Hundred Fifty-Nine Dollars and Twelve Cents (\$3,401,159.12).

Joseph O'Connor, Chairman
Information Technology Board

Ken Clark, Secretary
Information Technology Board



INFORMATION TECHNOLOGY BOARD

Resolution to Authorize Additional Expenditure with Lessonly, Inc.

WHEREAS, Section 281-212(a)(3) of the Revised Code of the Consolidated City of Indianapolis and Marion County empowers the Information Technology Board ("IT Board") to review, approve and administer major information technology contracts; and

WHEREAS, the Information Services Agency ("ISA") currently contracts with Lessonly, Inc. ("Lessonly") for training software and related services; and

WHEREAS, ISA has reviewed the business need for the continued use of Lessonly; and

WHEREAS, ISA requests the approval from the IT Board to spend an additional amount not to exceed Four Hundred Fifty Thousand Dollars and Zero Cents (\$450,000) for a revised total not to exceed One Million, One Hundred Thousand Dollars and Zero Cents (\$1,100,000.00).

NOW THEREFORE BE IT RESOLVED, the IT Board authorizes the Chief Information Officer to execute all reasonable and necessary documents on behalf of ISA with Lessonly in an amount not to exceed Four Hundred Fifty Thousand Dollars and Zero Cents (\$450,000) for a revised total not to exceed One Million, One Hundred Thousand Dollars and Zero Cents (\$1,100,000.00).

Joseph O'Connor, Chairman	Ken Clark, Secretary
Information Technology Board	Information Technology Board



INFORMATION TECHNOLOGY BOARD

Resolution to Approve Additional Expenditure with CBTS, Inc. for Avaya Maintenance and Support

WHEREAS, Section 281-212(a)(3) of the Revised Code of the Consolidated City of Indianapolis and Marion County ("Revised Code") empowers the Information Technology Board ("IT Board") to review, approve and administer major information technology contracts; and

WHEREAS, the Information Services Agency ("ISA") currently contracts with CBTS, Inc. ("CBTS") for maintenance and support of the Avaya system; and

WHEREAS, ISA has reviewed the business need for the continued maintenance and support of the Avaya systems; and

WHEREAS, ISA recommends the approval from the IT Board to spend an additional amount not to exceed Two Hundred Ninety Thousand Dollars and Zero Cents (\$290,000.00), for a revised total amount not to exceed One Million, Four Hundred Fifty-Four Thousand, Eight Hundred Thirty-One Dollars and Forty Cents (\$1,454,831.40).

NOW THEREFORE BE IT RESOLVED, the IT Board authorizes the Chief Information Officer to execute all reasonable and necessary agreements and related documents on behalf of ISA with CBTS for Avaya maintenance and support in an amount not to exceed Two Hundred Ninety Thousand Dollars and Zero Cents (\$290,000.00), for a revised total amount not to exceed One Million, Four Hundred Fifty-Four Thousand, Eight Hundred Thirty-One Dollars and Forty Cents (\$1,454,831.40).

Joseph O'Connor, Chairman	Ken Clark, Secretary
Information Technology Board	Information Technology Board



INFORMATION TECHNOLOGY BOARD

Resolution to Authorize Expenditure with Ahead, Inc. through QPA 15711

WHEREAS, Section 281-212(a)(3) of the Revised Code of the Consolidated City of Indianapolis and Marion County ("Revised Code") empowers the Information Technology Board ("IT Board") to review, approve and administer major information technology contracts; and

WHEREAS, the Information Services Agency ("ISA") seeks to contract through the State of Indiana Quantity Purchase Agreement ("QPA"), an authorized Dell EMC reseller, Ahead Inc. ("Ahead"), for data center equipment; and

WHEREAS, ISA recommends the approval from the IT Board to spend an amount not to exceed Two Hundred Sixty Thousand Dollars and Zero Cents (\$260,000.00); and

WHEREAS, ISA may utilize the existing Dell Financial Leasing agreement to annualize the cost per unit for certain information technology hardware, peripherals and related services procured through the QPA.

NOW THEREFORE BEIT RESOLVED, the IT Board authorizes the Chief Information Officer to execute all reasonable and necessary agreements and related documents on behalf of ISA with an authorized Dell EMC reseller or Ahead, Inc., related to the QPA in an amount not to exceed Two Hundred Sixty Thousand Dollars and Zero Cents (\$260,000.00).

Joseph O'Connor, Chairman	Ken Clark, Secretary
Information Technology Board	Information Technology Board

ISA CONTRACT REPORT <\$250,000 2022

Date			Annual \$	Total \$		
Approved Dept.	Description			Amount	MBE/WBE	Notes
1/20/2022 ISA	Call Center Recording/Maintenance	Word Systems Inc	\$3,150.33	\$42,664.44	ł No	License/Maintenance
1/28/2022 ISA	Professional Services	Infor Public Sector Inc	\$30,000.00	\$150,000.00) No	Services
3/9/2022 ISA	Professional Services	Vertiv Corporation	\$24,978.53	\$103,197.98	3 No	Services (Liebert UPS/Power/Battery)
3/29/2022 Forensic Services	Sales, Service and Maintenance	JusticeTrax, Inc		\$211,140.00) No	Software Maintenance
4/5/2022 ISA	Microsoft Unified Support	Microsoft Corporation		\$214,541.00) No	Support Services
	Oracle Enterprise Performance Managment Cloud Support					
4/18/2022 OFM	Services	Innofin Solutions Inc		\$60,000.00) No	Support Services
	Extended Term for Development of Interface between					
4/27/2022 ISA	Incapsulate/Salesforce and Chameleon	HLP Inc		\$100,000.00) No	Support Services
4/27/2022 IFD Task Force 1	EMOS Softward and Web Portal Site	MyDBSolutions, LLC		\$40,000.00) No	Support Services
5/11/2022 Parks	Accreditation Licenses - Subscription	PowerDMS, Inc		\$29,572.00) No	Subscription Services (SaaS)
5/4/2022 Parks	Real Time Payment Processing Solution	Windcave, Inc		\$19,595.00) No	Support Services
5/6/2022 Human Resources	NeoGov / Insight Software	GovernmentJobs.com		\$169,018.18	3 No	Software Support Maintenance
5/13/2022 Forensic Services	Lab and Field Testing Services	Agilent Technologies Inc		\$134,423.00) No	Support Services
5/25/2022 DPW	MOU - Pilot Project for Software and Services	Rubicon Global LLC			No	Software & Services
6/7/2022 Parks	Payment System	Millennium Digital Technologies LLC		\$8,928.00) No	
6/7/2022 OFM	Extend Term for Consuting Services	Community Solutions Inc		\$50,000.00	Yes - WBE	Support Services
Office of Education						
6/8/2022 Innovation	Unified Enrollment Administration	Enroll Indy Inc		\$99,570.00) No	Professional Services
6/13/2022 IMPD	Veritone License and Support Services	Word Systems Inc		\$59,424.00) No	Support Services
6/17/2022 OFM	Walk-IN Payment Services	Firstech Inc		\$29,400.00) No	Professional Services
6/24/2022 Forensic Services	Lab Equipment and Accessories	Life Technologies Corp		\$82,199.00) No	Maintenance Support Services