

# Information Technology Board Meeting



**April 28, 2026**

### Meeting Details:

**Date:** April 28, 2026

**Time:** 9:30 a.m.

**Location:** City County Building, Room 221

**Chairman:** Joseph O'Connor

**CIO:** Collin Hill

### Roll Call

1. **Joseph O'Connor, Chairman**

### IT Board Business:

2. **Approval of the February 17, 2026, Meeting Minutes:** Chairman O'Connor
3. **Approval of the March 24, 2026, Executive Session Minutes –** Chairman O'Connor

### Status Updates:

4. **ISA Board Report:** Collin Hill, CIO, ISA
5. **ISA Financial Report:** Kai Davis, CFO, ISA
6. **ISA XBE Report:** Kai Davis, CFO, ISA

### Action Items:

7. **Resolution 26-12: Fidar Technologies** – Faith Kimbrough, Marion County Recorder and JR Ryder, Marion County Chief Deputy Recorder
8. **Resolution 26-13: KNOWiNK** – Patrick Becker, Director of Elections, Marion County Election Board
9. **Resolution 26-14: Election Systems & Software** - Patrick Becker, Director of Elections, Marion County Election Board
10. **Resolution 26-15: LeadsOnline** – Commander Seth Farrell, IMPD
11. **Resolution 26-16: Utility Associates** - Commander Seth Farrell, IMPD
12. **Resolution 26-17: AssetWorks** - Daniel Stevenson, Deputy Director, Policy & Planning, Department of Public Works
13. **Resolution 26-18: Samsara** – Daniel Stevenson, Deputy Director, Policy & Planning, Department of Public Works
14. **Resolution 26-19: Brooksource** - Kevin Moore, COO, ISA
15. **Resolution 26-20: Ahead** – Kevin Moore, COO, ISA
16. **Resolution 26-21: Lumen Technologies** – Kevin Moore, COO, ISA
17. **Resolution 26-22: Bell Techlogix** – Kevin Moore, COO, ISA
18. **Resolution 26-23: ISA Policy – IT Risk Assessment** – Nicole Heatly-Holmes, CISO, ISA
19. **Resolution 26-24: ISA Policy- Information Security Exception** - Nicole Heatly-Holmes, ISA CISO, ISA

- 20. Resolution 26-25: G-UTS – Kate Kotan, CDO, ISA
- 21. Resolution 26-26: Appoint the Chair of the Enhanced Access Review Committee – Kate Kotan, CDO, ISA
- 22. Resolution 26-27: Appoint Interim Chief Information Officer for the Information Services Agency and Authorize Signature Authority to Approve Information Technology Contracts - Chairman O'Connor
- 23. Resolution 26-28: Collin Hill Recognition of Service – Chairman O'Connor

**Discussion Items:**

The next scheduled Information Technology Board meeting will be held on Tuesday, June 23, 2026, at 9:30 a.m. in Room 221 of the City-County Building, 200 East Washington Street.

**Accessibility Notice**

Persons with disabilities who wish to request accommodations may do so by contacting Jenelle Bunton at [Jenelle.Bunton@indy.gov](mailto:Jenelle.Bunton@indy.gov) or 317-327-5629 at least forty-eight (48) hours prior to this meeting.

Information Technology Board Members			
Member Name	Role	Appointing Authority	Term*
Joseph O'Connor	Chair	Marion County Assessor Ex-Officio	01/01/2011 - present
Barbara Lawrence	Secretary	Marion County Treasurer City-County Council	01/14/2025 – 01/01/2027
Deputy Chief Kevin Wethington	Member	Public Safety Mayor	04/15/2025 - present
Kate Sweeney Bell	Member	Marion County Clerk City-County Council	01/01/2025 – 12/31/2026
Kerry Forestal	Member	Marion County Sheriff City-County Council	01/01/2023 – 12/31/2026
Abby Hanson	Member	Public Service Mayor	11/06/2024 – 12/31/2026
Jane Richardson	Member	External Sr. Manager Mayor	01/01/2025 – 12/31/2026
Judge Amy Jones	Member	Marion Superior Court Executive Council	01/01/2025 - present
Laura Larimer	Member	External Sr. Manager City-County Council	09/08/2025 – 09/08/2027

\*Appointments last for the stated term and until a successor is appointed.

**Roll Call:**
**IT Board Members Present**

<b>Joseph O'Connor</b>	Marion County Assessor's Office	Chairman
<b>Barbara Lawrence</b>	Marion County Treasurer	Secretary
<b>Abby Hanson</b>	City Controller	Voting Member
<b>Judge Amy Jones</b>	Marion Superior Court Executive Council	Voting Member
<b>Col. James Martin</b>	Marion County Sheriff's Office	Voting Member
<b>Jane Richardson</b>	External Senior Manager - Mayor	Voting Member
<b>Kate Sweeney Bell</b>	Marion County Clerk	Voting Member
<b>Deputy Chief Kevin Wethington</b>	Indianapolis Metropolitan Police Department	Voting Member

**Also Present**

<b>Collin Hill</b>	Information Services Agency	Chief Information Officer
<b>Richard McDermott</b>	Office of Corporation Counsel	Legal Counsel
<b>Patrick Becker</b>	Marion County Election Board	Director
<b>Phil Trbovic</b>	Department of Parks and Recreation	Chief Audit & Technology Officer
<b>Kinley Weber</b>	Marion County Sheriff's Office	Director of Information
<b>David Condon</b>	Office of Finance & Management – Purchasing	Administrator
<b>Eric Swedberg</b>	Office of Finance & Management – Purchasing	Contract Manager
<b>Kate Kotan</b>	Information Services Agency	Chief Digital Officer
<b>Kevin Moore</b>	Information Services Agency	Chief Operating Officer

**IT Board Business:**
**Approval of the January 27, 2026, Meeting Minutes:**

Kate Sweeney Bell made a motion to approve the January 27, 2026, IT Board meeting minutes. The motion was seconded by Secretary Barbara Lawrence. A voice vote was called, and all consented with an aye vote. Having recorded the votes, the motion passed unanimously.

**Status Updates:**

ISA CIO Collin Hill presented the February 17, 2026, ISA Board Report.

ISA CFO Kai Davis presented the February 17, 2026, ISA Financial Report.

All reports and materials for this meeting are available online in the February 17, 2026, IT Board meeting at [indy.gov/activity/information-technology-board](http://indy.gov/activity/information-technology-board).

## Action Items:

### **Resolution 26-05: RFP-45ELC-37 – Patrick Becker, Marion County Election Board**

The Marion County Election Board (“Election Board”) issued a request for proposals, RFP-45ELC-37 (“RFP”) for a new Electronic Pollbook System to identify, process, and store the information of registered voters who vote in person. The Election Board sought approval from the IT Board to accept the committee’s recommendation of an approved vendor and award a contract in an amount not to exceed One Million, Two Hundred Thousand Dollars and Zero Cents (\$1,200,000.00) for five (5) years.

Secretary Lawrence made a motion to approve Resolution 26-05. The motion was seconded by Jane Richardson and Chief Wethington, and the motion passed unanimously.

### **Resolution 26-06: RFP-17DPR-323 – Phil Trbovic, Department of Parks and Recreation**

The Indianapolis Parks and Recreation Department (“Parks and Recreation”) issued a request for proposals, RFP-17DPR-323 (“RFP”) for a Recreation Management Software system to process all department business transactions. The Parks and Recreation Department sought approval from the IT Board to accept the committee’s recommendation of an approved vendor and award a contract in an amount not to exceed Four Hundred Twenty-Five Thousand Dollars and Zero Cents (\$425,000.00) for four (4) years.

Abby Hanson made a motion to approve Resolution 26-06, and the motion was seconded by Secretary Lawrence. The motion passed unanimously.

### **Resolution 26-07: Timekeeping Systems, Inc. – Guard1 – Kinley Weber, Marion County Sheriff’s Office**

The Marion County Sheriff’s Office sought approval from the IT Board to amend its agreement with Guard1 for real-time inmate tracking software, equipment, and related services. This extends the term by one (1) year and raises the not to exceed amount by Two Hundred Twenty-Three Thousand, Seven Hundred Sixty Dollars and Zero Cents (\$223,760.00) for a revised total amount not to exceed Eight Hundred Sixty-Four Thousand, Six Hundred Eighty-Five Dollars and Zero Cents (\$864,685.00) for a total term of four years.

Kate Sweeney Bell made a motion to approve Resolution 26-07. It was seconded by Abby Hanson and Secretary Lawrence. The motion passed unanimously.

### **Resolution 26-08: Safeware, Inc. – David Condon and Eric Swedberg, Office of Finance & Management - Purchasing**

The Office of Finance & Management – Purchasing (“Purchasing”) currently contracts with Safeware, Inc., (“Safeware”) for security cameras, alarm and access systems, installation, maintenance, monitoring, and other services, for use by all City-County departments and agencies. Purchasing sought approval from the IT Board to raise the amount of the current contract from One Million Dollars and Zero Cents (\$1,000,000.00) to Five Million Dollars and Zero Cents (\$5,000,000.00) for a total term of three (3) years.

Kate Sweeney Bell made a motion to approve Resolution 26-08, and the resolution was seconded by Abby Hanson. The motion passed unanimously.

**Resolution 26-09: BerkOne Professional Services** – Kate Kotan, Information Services Agency

The Information Services Agency (“ISA”) sought approval from the IT Board to amend the current contract with BerkOne, Inc., (“BerkOne”) and increase the amount by Two Hundred Fifty Thousand Dollars and Zero Cents (\$250,000.00) for one (1) additional year of professional services. The current contract covers enterprise agency projects, such as scanning, or for consultation with BerkOne.

Abby Hansen made a motion to approve Resolution 26-09, and the resolution was seconded by Secretary Lawrence. The motion passed unanimously.

**Resolution 26-10: BerkOne FileNet/Kofax** – Kate Kotan, Information Services Agency

The Information Services Agency (“ISA”) sought approval from the IT Board for an additional expenditure with BerkOne, Inc., (“BerkOne”) for FileNet and Kofax licenses, maintenance, support, and related professional services in an amount not to exceed Two Hundred Sixty-Six Thousand Dollars and Zero Cents (\$266,000.00) for a revised total amount not to exceed Two Million, Six Hundred Eighty-Five Thousand, Three Hundred Eighty-Eight Dollars and Zero Cents (\$2,685,388.00) for the duration of the agreement. These two products are supported by BerkOne under Resolution 26-09.

Abby Hanson made a motion to approve Resolution 26-10, and the motion was approved by Chief Wethington and Colonel Martin. The motion passed unanimously.

**Resolution 26-11: Microsoft United Support** – Kevin Moore, Information Services Agency

The Information Services Agency (“ISA”) sought approval from the IT Board to contract with Microsoft Corporation (“Microsoft”) for additional Microsoft Unified support in an amount not to exceed Three Hundred Fifty Thousand Dollars and Zero Cents (\$350,000.00) for the duration of the agreement.

Abby Hanson made a motion to approve Resolution 26-11. The motion was seconded by Secretary Lawrence, and the motion passed unanimously.

**Discussion Items:**

None

**Meeting Adjournment**

Chair O’Connor entertained a motion for adjournment of the meeting. Secretary Lawrence made a motion to approve, and the motion was seconded by Kate Sweeney Bell. The meeting was adjourned at 10:06 a.m.

The next scheduled Information Technology Board meeting will be held on Tuesday, March 24, 2026, at 9:30 a.m. in City-County Building Room 221.

**MEMORANDA OF MEETING  
INFORMATION TECHNOLOGY BOARD EXECUTIVE SESSION  
March 24, 2026  
City County Building, Conference Room 2460, 2:30 p.m.**

**Members in Attendance:**

Joseph O'Connor, Barbara Lawrence, Kate Sweeney Bell, Laura Larimer, Jane Richardson

**Also in attendance:**

Collin Hill, Nicole Heatly-Holmes, and Jenelle Bunton – Information Services Agency; Rich McDermott, Office of Corporation Counsel

On Tuesday, March 24, 2026, at 2:30 p.m., the Marion County Information Technology Board ("IT Board") held an Executive Session to discuss the implementation of security systems per IC 5-14-1.5-6.1 (b)(2)(C). The meeting took place in Room 2460 of the City-County Building, located at 200 East Washington Street, Indianapolis, Indiana 46204.

No subject matter was discussed in the executive session other than the subject matter specified in the public notice of the meeting.

No public meeting was held, nor was any final action taken. The meeting concluded at 3:38 p.m.

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**Joseph O' Connor, Chairman**  
Information Technology Board



# ISA IT Board Report

April 28, 2026

# Enterprise Projects

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Project	Phase	Target	Status
Passwordless Authentication (Public Safety)	Planning	5/31/2026	Yellow
Address and Parcel Modernization Initiative (Formerly MAD)	Executing	7/31/2026	Yellow
Device Refresh	Executing	6/30/2026	Green
PeopleSoft Cloud Migration	Executing	7/31/2026	Green
CCB Restack	Executing	8/30/2026	Green
Property Tax Management Software	Executing	6/30/2027	Green



# Building Projects

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Project	Phase
ACS Shelter	Implementation
IFD 32	Completed
IFD 20	Implementation
IMPD North District	Planning
New Election Services Center	Planning



# Vendor Service Level Agreements

Service Level Agreements		January 2026	February 2026	March 2026
<b>Bell Techlogix</b>	<b>Number of SLAs</b>	<b>SLAs Achieved</b>	<b>SLAs Achieved</b>	<b>SLAs Achieved</b>
<b>Service Desk / Cross Functional</b>	35	35	35	35
<b>Workplace</b>	13	13	13	13
<b>Data Center / Network</b>	28	28	28	28
<b>Daniels Associates, Inc. (DAI)</b>	<b>Number of SLAs</b>	<b>SLAs Achieved</b>	<b>SLAs Achieved</b>	<b>Total SLAs Achieved</b>
<b>Service</b>	23	23	23	23
<b>Personnel</b>	3	3	3	3



# Customer Satisfaction





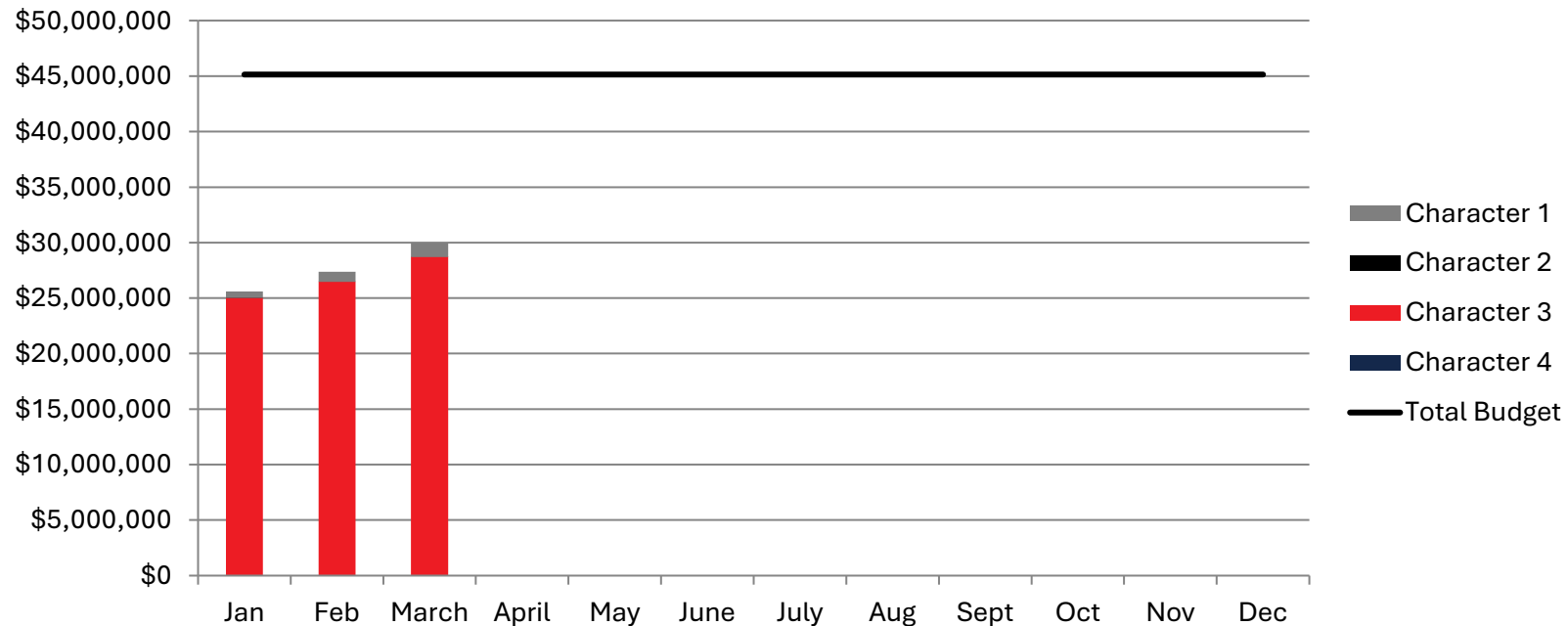
# **ISA Financial Report**

April 28, 2026

# Financial Management

## 2026 ISA YTD Expenses by Character

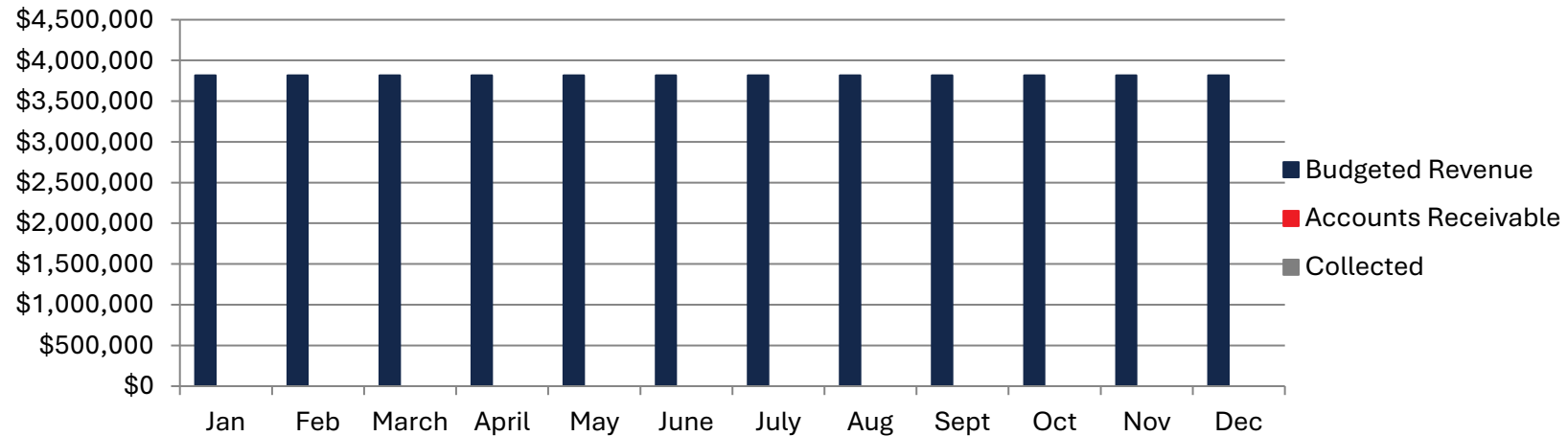
Character	2026 Budget	YTD Spend	Encumbered	Total \$	Total %	Remaining Budget
<b>Character 1: Personnel</b>	\$4,796,273	\$1,241,722.02	\$0.00	\$1,241,722.02	25.89%	\$3,554,551.26
<b>Character 2: Supplies</b>	\$63,000	\$5,058.39	\$1,739.50	\$6,797.89	10.79%	\$56,202.11
<b>Character 3: Services</b>	\$40,080,834	\$9,172,397.57	\$19,539,234.14	\$28,711,631.71	71.63%	\$11,369,201.79
<b>Character 4: Capital</b>	\$200,000	\$9,651.70	\$5,252.60	\$14,904.30	7.45%	\$185,095.70
<b>Total</b>	<b>\$45,140,106.78</b>	<b>\$10,428,829.68</b>	<b>\$19,546,226.24</b>	<b>\$29,975,055.92</b>	<b>66.40%</b>	<b>\$15,165,050.86</b>



# ISA Financial Management

## 2026 ISA YTD Revenue by Source

Revenue Source	Budget	Billed	% Billed	Collected	% Collected
Internal Chargeback	\$45,157,788	\$0	0%	\$0	0%
External Chargeback	\$663,262	\$0	0%	\$0	0%
Miscellaneous	\$0	\$0	0%	\$0	0%
<b>Total</b>	<b>\$45,821,050</b>	<b>\$0</b>		<b>\$0</b>	





# **2026 ISA Minority, Women, Veteran & Disabled-Owned Business Enterprises Year-To-Date Report**

April 28, 2026

# Notes

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Only MBE, WBE, VBE and DOBE vendors certified with the Office of Minority and Women Business Development (OMWBD) are counted towards XBE calculations. All MBE, WBE, VBE and DOBE's not certified with OMWBD are encouraged to obtain certification. Learn more at [indy.gov/omwbd](https://indy.gov/omwbd).

ISA thanks our core vendor-partners: Bell Techlogix and Daniels Associates, Inc., for their efforts in supporting this initiative.



# MBE/WBE/VBE/DOBE Year-To-Date Statistics

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<b>Total Char 2-3-4 Spending:</b>	<b>\$10,818,642.98</b>
<b>Eligible Char 2-3-4 Spending:</b>	<b>\$2,759,686.90</b>
<b>XBE Spending:</b>	<b>\$1,491,216.91</b>
<b>XBE % of Eligible Spending:</b>	<b>54.04% (Goal: 27%)</b>

	<b># of Vendors</b>	<b>Total Spent</b>	<b>Percent</b>	<b>Goal</b>	<b>Variance</b>
<b>MBE</b>	2	\$127,540.50	4.62%	15%	-10.38%
<b>WBE</b>	3	\$1,325,388.41	48.03%	8%	40.03%
<b>VBE</b>	1	\$34,673.00	1.26%	3%	-1.74%
<b>DOBE</b>	1	\$3,615.00	0.13%	1%	-0.87%



**Resolution 26-12**

**INFORMATION TECHNOLOGY BOARD**

**Resolution to Authorize Expenditure with the Marion County Recorder's Office and Fidlar Technologies, Inc.**

**WHEREAS**, Section 281-223 of the Revised Code of the Consolidated City of Indianapolis and Marion County empowers the Marion County Information Technology Board ("IT Board") to approve any information technology contracts funded by the City-County prior to contract execution; and

**WHEREAS**, on January 28, 2020, the IT Board approved Resolution 20-01, which requires IT Board approval of any information technology contracts greater than or equal to Two Hundred Fifty Thousand Dollars and Zero Cents (\$250,000.00) and authorizes the Chief Information Officer to approve information technology contracts less than Two Hundred Fifty Thousand Dollars and Zero Cents (\$250,000.00) without IT Board approval; and

**WHEREAS**, the Marion County Recorder's Office ("Recorder's Office") currently contracts with Fidlar Technologies, Inc., ("Fidlar") for land maintenance records software; and

**WHEREAS**, the Recorder's Office seeks approval from the IT Board to contract with Fidlar in an amount not to exceed Seven Hundred Thousand Dollars and Zero Cents (\$700,000.00) for two years; and

**WHEREAS**, the Information Services Agency ("ISA") recommends approval of the agreement with Fidlar Technologies, Inc., for land maintenance records software; and

**NOW THEREFORE BE IT RESOLVED**, the IT Board authorizes the Marion County Recorder's Office, subject to the Chief Information Officer's approval, to contract with Fidlar Technologies, Inc., for land records maintenance software in an amount not to exceed Seven Hundred Thousand Dollars and Zero Cents (\$700,000.00) for two years.

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Joseph O'Connor, Chairman  
Information Technology Board

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Barbara Lawrence, Secretary  
Information Technology Board

April 28, 2026

**Resolution 26-13**

**INFORMATION TECHNOLOGY BOARD**

**Resolution to Amend Agreement with KNOWiNK, LLC and the Marion County Election Board**

**WHEREAS**, Section 281-223 of the Revised Code of the Consolidated City of Indianapolis and Marion County empowers the Marion County Information Technology Board (“IT Board”) to approve any information technology contracts funded by the City-County prior to contract execution; and

**WHEREAS**, the Marion County Election Board (“MCEB”) currently contracts with KNOWiNK, LLC (“KNOWiNK”) for an electronic pollbook system and software licensing that allows voters to cast ballots at any Marion County voting center; and

**WHEREAS**, the MCEB seeks approval from the IT Board to amend the existing agreement with KNOWiNK, extending the term by one (1) year and raising the not to exceed amount by One Million, Six Hundred Thousand Dollars and Zero Cents (\$1,600,000.00) for software and hardware licensing, maintenance, and support for a revised total amount not to exceed Four Million, One Hundred Sixty-Two Thousand, Eight Hundred Dollars and Zero Cents (\$4,162,800.00); and

**WHEREAS**, the Information Services Agency (“ISA”) recommends approval of the agreement with KNOWiNK.

**NOW THEREFORE BE IT RESOLVED**, the IT Board authorizes the MCEB, subject to ISA’s Chief Information Officer approval, to amend the agreement with KNOWiNK and raise the not to exceed amount by One Million, Six Hundred Thousand Dollars and Zero Cents (\$1,600,000.00) for a revised total amount not to exceed Four Million, One Hundred Sixty-Two Thousand, Eight Hundred Dollars and Zero Cents (\$4,162,800.00) for a total contract term of seven (7) years.

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Joseph O’Connor, Chairman  
Information Technology Board

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Barbara Lawrence, Secretary  
Information Technology Board

April 28, 2026

**RESOLUTION 26-14**

**INFORMATION TECHNOLOGY BOARD**

**Resolution to Amend Agreement between the Marion County Election Board and Election Systems and Software**

**WHEREAS**, Section 281-223 of the Revised Code of the Consolidated City of Indianapolis and Marion County empowers the Marion County Information Technology Board (“IT Board”) to approve any information technology contracts funded by the City-County prior to contract execution; and

**WHEREAS**, the Marion County Election Board (“MCEB”) currently contracts with Election Systems & Software, LLC (“ES&S”) for licensing, maintenance, and support of Marion County voting systems; and

**WHEREAS**, the MCEB seeks approval from the IT Board to amend the existing agreement with ES&S, extending the contract term by an additional four (4) years and raising the not to exceed amount by Five Million Dollars and Zero Cents (\$5,000,000.00), for a revised total amount not to exceed Twenty Million Dollars and Zero Cents (\$20,000,000.00); and

**WHEREAS**, the Information Services Agency (“ISA”) recommends approval of the agreement with ES&S.

**NOW THEREFORE BE IT RESOLVED**, the IT Board authorizes Marion County Election Board, subject to ISA’s Chief Information Officer approval, to amend the agreement with ES&S and raise the not to exceed amount by Five Million Dollars and Zero Cents (\$5,000,000.00) for a revised total amount not to exceed Twenty Million Dollars and Zero Cents (\$20,000,000.00) for a total term of 13 years.

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Joseph O’Connor, Chairman  
Information Technology Board

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Barbara Lawrence, Secretary  
Information Technology Board

April 28, 2026

**Resolution 26-15**

**INFORMATION TECHNOLOGY BOARD**

**Resolution to Authorized Expenditure with LeadsOnline**

**WHEREAS**, Section 281-223 of the Revised Code of the Consolidated City of Indianapolis and Marion County empowers the Marion County Information Technology Board (“IT Board”) to approve any information technology contracts funded by the City-County prior to contract execution; and

**WHEREAS**, on January 28, 2020, the IT Board approved Resolution 20-01, which requires IT Board approval of any information technology contracts greater than or equal to Two Hundred Fifty Thousand Dollars and Zero Cents (\$250,000.00) and authorizes the Chief Information Officer to approve information technology contracts less than Two Hundred Fifty Thousand Dollars and Zero Cents (\$250,000.00) without IT Board approval; and

**WHEREAS**, the Indianapolis Metropolitan Police Department (“IMPD”) seeks approval from the IT Board to enter into an agreement with LeadsOnline (“LeadsOnline”) to provide transactional information from various businesses for investigations assistance in an amount not to exceed Six Hundred Thousand Dollars and Zero Cents (\$600,000.00) for five (5) years; and

**WHEREAS**, the Information Services Agency (“ISA”) has reviewed the business need and recommends approval of this agreement; and

**NOW THEREFORE BE IT RESOLVED**, the IT Board authorizes the Indianapolis Metropolitan Police Department, subject to ISA’s Chief Information Officer approval, to enter into an agreement with LeadsOnline (“LeadsOnline”) to provide transactional information from various businesses for investigations assistance in an amount not to exceed Six Hundred Thousand Dollars and Zero Cents (\$600,000.00) for five (5) years.

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Joseph O’Connor, Chairman  
Information Technology Board

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Barbara Lawrence, Secretary  
Information Technology Board

April 28, 2026

**Resolution 26-16**

**INFORMATION TECHNOLOGY BOARD**

**Resolution to Amend Agreement Between Utility Associates and the Indianapolis  
Metropolitan Police Department**

**WHEREAS**, Section 281-223 of the Revised Code of the Consolidated City of Indianapolis and Marion County empowers the Marion County Information Technology Board (“IT Board”) to approve any information technology contracts funded by the City-County prior to contract execution; and

**WHEREAS**, on January 28, 2020, the IT Board approved Resolution 20-01, which requires IT Board approval of any information technology contracts greater than or equal to Two Hundred Fifty Thousand Dollars and Zero Cents (\$250,000.00) and authorizes the Chief Information Officer to approve information technology contracts less than Two Hundred Fifty Thousand Dollars and Zero Cents (\$250,000.00) without IT Board approval; and

**WHEREAS**, the Indianapolis Metropolitan Police Department (“IMPD”) currently contracts with Utility Associates, Inc. (“Utility Associates”) for body cameras and in-car videos and related hardware, software and services; and

**WHEREAS**, the IMPD seeks approval from the IT Board to amend its agreement with Utility Associates to extend the contract term by an additional one (1) year and raise the not to exceed amount by One Million, Nine Hundred Fifty-Eight Thousand, Six Hundred Eighty Dollars and Zero Cents (\$1,958,680.00) for a revised total amount not to exceed Twenty-Six Million Dollars and Zero Cents (\$26,000,000.00); and

**WHEREAS**, the Information Services Agency (“ISA”) recommends approval of the agreement with Utility Associates; and

**NOW THEREFORE BE IT RESOLVED**, the IT Board authorizes the IMPD, subject to the ISA’s Chief Information Officer approval, to extend the agreement with Utility Associates for body cameras and in-car videos and related hardware, software and services in an amount not to exceed One Million, Nine Hundred Fifty-Eight Thousand, Six Hundred Eighty Dollars and Zero Cents (\$1,958,680.00) for a revised total amount not to exceed Twenty-Six Million Dollars and Zero Cents (\$26,000,000.00) for a total term of nine (9) years.

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Joseph O’Connor, Chairman  
Information Technology Board

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Barbara Lawrence, Secretary  
Information Technology Board

April 28, 2026

**RESOLUTION 26-17**

**INFORMATION TECHNOLOGY BOARD**

**Resolution to Amend Agreement between AssetWorks, LLC and the Department of  
Public Works**

**WHEREAS**, Section 281-223 of the Revised Code of the Consolidated City of Indianapolis and Marion County empowers the Marion County Information Technology Board (“IT Board”) to approve any information technology contracts funded by the City-County prior to contract execution; and

**WHEREAS**, on January 28, 2020, the IT Board approved Resolution 20-01, which requires IT Board approval of any information technology contracts greater than or equal to Two Hundred Fifty Thousand Dollars and Zero Cents (\$250,000.00) and authorizes the Chief Information Officer to approve information technology contracts less than Two Hundred Fifty Thousand Dollars and Zero Cents (\$250,000.00) without IT Board approval; and

**WHEREAS**, the Department of Public Works (“DPW”) currently contracts with AssetWorks, LLC (“AssetWorks”) for for maintenance and support of M5 Fleet maintenance system for vehicle and equipment records and the Fuel Focus system for City fueling operations; and

**WHEREAS**, the DPW seeks approval from the IT Board to amend its agreement with AssetWorks in an amount not to exceed Eighty-Two Thousand Dollars and Zero Cents (\$82,000.00) for a revised total amount not to exceed Four Hundred Thirty-Five Thousand, Seventy-Seven Dollars and Zero Cents (\$435,077.00) through December 31, 2026; and

**WHEREAS**, the Information Services Agency (“ISA”) recommends approval of the agreement with AssetWorks; and

**NOW THEREFORE BE IT RESOLVED**, the IT Board authorizes the Department of Public Works, subject to the ISA’s Chief Information Officer approval, to amend the agreement with AssetWorks in an amount not to exceed Eighty-Two Thousand Dollars and Zero Cents (\$82,000.00) for a revised total amount not to exceed Four Hundred Thirty-Five Thousand, Seventy-Seven Dollars and Zero Cents (\$435,077.00) for a total term of six (6) years.

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Joseph O’Connor, Chairman  
Information Technology Board

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Barbara Lawrence, Secretary  
Information Technology Board

April 28, 2026

## RESOLUTION 26-18

### INFORMATION TECHNOLOGY BOARD

#### Resolution to Amend Agreement Between Samsara and the Department of Public Works

**WHEREAS**, Section 281-223 of the Revised Code of the Consolidated City of Indianapolis and Marion County empowers the Marion County Information Technology Board (“IT Board”) to approve any information technology contracts funded by the City-County prior to contract execution; and

**WHEREAS**, on January 28, 2020, the IT Board approved Resolution 20-01, which requires IT Board approval of any information technology contracts greater than or equal to Two Hundred Fifty Thousand Dollars and Zero Cents (\$250,000.00) and authorizes the Chief Information Officer to approve information technology contracts less than Two Hundred Fifty Thousand Dollars and Zero Cents (\$250,000.00) without IT Board approval; and

**WHEREAS**, the Department of Public Works (“DPW”) currently contracts with Samsara (“Samsara”) for Fleet Telematics software, licensing, maintenance, and services; and

**WHEREAS**, the DPW seeks approval from the IT Board to amend its agreement with Samsara and raise the not to exceed amount by Three Hundred Ninety Thousand Dollars and Zero Cents (\$390,000.00) for a revised total amount not to exceed Seven Hundred Thirty-Five Dollars and Zero Cents (\$735,000.00) for three (3) years; and

**WHEREAS**, the Information Services Agency (“ISA”) recommends approval of the agreement with Samsara; and

**NOW THEREFORE BE IT RESOLVED**, the IT Board authorizes the Department of Public Works, subject to the ISA’s Chief Information Officer approval, to amend the agreement with Samsara in an amount not to exceed Three Hundred Ninety Thousand Dollars and Zero Cents (\$390,000.00) for a revised total not to exceed Seven Hundred Thirty-Five Dollars and Zero Cents (\$735,000.00) for a total term of six (6) years.

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Joseph O’Connor, Chairman  
Information Technology Board

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Barbara Lawrence, Secretary  
Information Technology Board

April 28, 2026

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**RESOLUTION 26-19**

**INFORMATION TECHNOLOGY BOARD**

**Resolution to Amend Agreement with Brooksource**

**WHEREAS**, Section 281-223 of the Revised Code of the Consolidated City of Indianapolis and Marion County empowers the Marion County Information Technology Board (“IT Board”) to approve any information technology contracts funded by the City-County prior to contract execution; and

**WHEREAS**, on January 28, 2020, the IT Board approved Resolution 20-01, which requires IT Board approval of any information technology contracts greater than or equal to Two Hundred Fifty Thousand Dollars and Zero Cents (\$250,000.00) and authorizes the Chief Information Officer to approve information technology contracts less than Two Hundred Fifty Thousand Dollars and Zero Cents (\$250,000.00) without IT Board approval; and

**WHEREAS**, the Information Services Agency (“ISA”) currently contracts with Brooksource (“Brooksource”) for IT professional services; and

**WHEREAS**, the ISA seeks approval from the IT Board to amend the agreement with Brooksource and raise the not to exceed amount by Two Hundred Forty-Three Thousand, Five Hundred Thirty-Five Dollars and Zero Cents (\$243,535.00) for a revised total amount not to exceed Four Hundred Thirty-One Thousand, Nine Hundred Seventy-Five Dollars and Zero Cents (\$431,975.00); and

**NOW THEREFORE BE IT RESOLVED**, the IT Board authorizes the Information Services Agency, subject to the Chief Information Officer’s approval, to amend the agreement with Brooksource, and raise the not to exceed amount by Two Hundred Forty-Three Thousand, Five Hundred Thirty-Five Dollars and Zero Cents (\$243,535.00) for a revised total amount not to exceed Four Hundred Thirty-One Thousand, Nine Hundred Seventy-Five Dollars and Zero Cents (\$431,975.00).

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Joseph O’Connor, Chairman  
Information Technology Board

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Barbara Lawrence, Secretary  
Information Technology Board

April 28, 2026

**Resolution 26-20**

**INFORMATION TECHNOLOGY BOARD**

**Resolution to Authorize Expenditure to Ahead, Inc.**

**WHEREAS**, Section 281-223 of the Revised Code of the Consolidated City of Indianapolis and Marion County empowers the Marion County Information Technology Board (“IT Board”) to approve any information technology contracts funded by the City-County prior to contract execution; and

**WHEREAS**, the Information Services Agency (“ISA”) seeks to contract with an authorized Dell EMC reseller, Ahead, Inc., (“Ahead”) for data center equipment and maintenance services; and

**WHEREAS**, the ISA seeks approval from the IT Board to enter into an agreement with Ahead for a total amount not to exceed Six Million, Five Hundred Thousand Dollars and Zero Cents (\$6,500,000.00); and

**WHEREAS**, the Information Services Agency (“ISA”) recommends approval of the agreement with Ahead for data center equipment and maintenance services; and

**NOW THEREFORE BE IT RESOLVED**, the IT Board authorizes the Chief Information Officer execute all reasonable and necessary agreements and related documents on behalf of ISA with Ahead, Inc. in an amount not to exceed Six Million, Five Hundred Thousand Dollars and Zero Cents (\$6,500,000.00) for a three (3) year term.

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Joseph O’Connor, Chairman  
Information Technology Board

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Barbara Lawrence, Secretary  
Information Technology Board

April 28, 2026

**Resolution 26-21**

**INFORMATION TECHNOLOGY BOARD**

**Resolution to Authorize Expenditure with Lumen Technologies**

**WHEREAS**, Section 281-223 of the Revised Code of the Consolidated City of Indianapolis and Marion County empowers the Marion County Information Technology Board (“IT Board”) to approve any information technology contracts funded by the City-County prior to contract execution; and

**WHEREAS**, the Information Services Agency (“ISA”) currently contracts with Lumen Technologies (“Lumen”) for communication services, maintenance, and support; and

**WHEREAS**, ISA seeks approval from the IT Board to amend the agreement with Lumen and raise the not to exceed amount by Eight Hundred Thousand Dollars and Zero Cents (\$800,000.00) for a total amount not to exceed Two Million, Seven Hundred Fifty Thousand Dollars and Zero Cents (\$2,750,000.00); and

**NOW THEREFORE BE IT RESOLVED**, the IT Board authorizes the Chief Information Officer to execute all reasonable and necessary documents on behalf of ISA to amend the agreement with Lumen and raise the not to exceed amount by Eight Hundred Thousand Dollars and Zero Cents (\$800,000.00) for a total amount not to exceed Two Million, Seven Hundred Fifty Thousand Dollars and Zero Cents (\$2,750,000.00) for a three (3) year term.

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Joseph O’Connor, Chairman  
Information Technology Board

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Barbara Lawrence, Secretary  
Information Technology Board

April 28, 2026

**Resolution 26-22**

**INFORMATION TECHNOLOGY BOARD**

**Resolution to Authorize Extension with Bell Techlogix, Inc., for Technology Infrastructure and Operations Services**

**WHEREAS**, Section 281-223 of the Revised Code of the Consolidated City of Indianapolis and Marion County empowers the Marion County Information Technology Board (“IT Board”) to approve, review and administer major information technology contracts funded by the City-County prior to contract execution; and

**WHEREAS**, the Information Services Agency (“ISA”) currently contracts with Bell Techlogix, Inc., (“Bell”) for Technology Infrastructure and Operations Services which expires November 14, 2028; and

**WHEREAS**, ISA has reviewed the business need for services from Bell Techlogix; and

**WHEREAS**, the ISA requests approval from the IT Board to extend the agreement with Bell Techlogix through December 31, 2029, and raise the not to exceed amount by Eleven Million, One Hundred Twenty-Three Thousand, Nine Hundred Four Dollars and Zero Cents (\$11,123,904.00) for a revised total amount not to exceed Seventy-Five Million, Two Hundred Eighty-Five Thousand, Four Hundred Twenty Dollars and Zero Cents (\$75,285,420.00); and

**NOW THEREFORE BE IT RESOLVED**, the IT Board authorizes the Chief Information Officer to execute all reasonable and necessary documents on behalf of ISA with Bell Techlogix for Technology Infrastructure and Operations Services and raise the not to exceed amount by Eleven Million, One Hundred Twenty-Three Thousand, Nine Hundred Four Dollars and Zero Cents (\$11,123,904.00) for a revised total amount not to exceed Seventy-Five Million, Two Hundred Eighty-Five Thousand, Four Hundred Twenty Dollars and Zero Cents (\$75,285,420.00), through December 31, 2029.

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Joseph O’Connor, Chairman  
Information Technology Board

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Barbara Lawrence, Secretary  
Information Technology Board

April 28, 2026

**RESOLUTION 26-23**

**INFORMATION TECHNOLOGY BOARD**

**Resolution to Approve Information Services Agency IT Risk Assessment Policy**

**WHEREAS**, the Information Technology Board ("IT Board") has the following powers and duties pursuant to Section 281-212 of the Revised Code of Indianapolis and Marion County:

- To establish and revise information technology guidelines, standards and benchmark processes for subject agencies and other users;
- To develop, maintain and communicate IT services policy and administrative procedures for users; and

**WHEREAS**, the Information Services Agency ("ISA") has drafted an IT Risk Assessment Policy (attached), which ensures that access controls are implemented and in compliance with IT security policies, standards, and procedures. This policy applies to all information systems, applications, infrastructure, data, and business processes that are owned, operated, or managed by the City-County, including systems hosted on-premises, in cloud environments, and managed by third parties.

**NOW THEREFORE BE IT RESOLVED** that the IT Board approves the attached IT Risk Assessment Policy set forth by ISA to be effective April 28, 2026.

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Joseph O'Connor, Chairman  
Information Technology Board

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Barbara Lawrence, Secretary  
Information Technology Board

April 28, 2026

# Information Services Agency (ISA)

## IT Policy: IT Risk Assessment



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## IT Risk Assessment

### Authority

The Information Technology Board (IT Board) has the following powers and duties pursuant to Section 281-212 of the Revised Code of Indianapolis and Marion County:

- To establish and revise information technology guidelines, standards and benchmark processes for subject agencies and other users; and
- To develop and oversee adherence to standards for security and confidentiality of all data, information, and telecommunication systems.

The City of Indianapolis, Marion County (City-County) depends on the integrity and availability of information systems and is committed to protecting such. Resolution 18-7 was approved by the IT Board on March 27, 2018. The resolution sets forth an executive mandate to formalize the Enterprise Security Program (ESP). This document supports the ESP.

### Purpose

To ensure that access controls are implemented and in compliance with IT security policies, standards, and procedures.

### Reference

National Institute of Standards and Technology (NIST) Special Publications (SP): NIST SP 800-53a – Risk Assessment (RA), NIST SP 800-12, NIST SP 800-30, NIST SP 800-39, NIST SP 800-40, NIST SP 800-60, NIST SP 800-70, NIST SP 800-100, NIST SP 800-115; NIST Federal Information Processing Standards (FIPS) 199

### Scope

This policy applies to all information systems, applications, infrastructure, data, and business processes owned, operated, or managed by the City-County. This includes systems hosted on-premises, in cloud environments, and managed by third parties.

### Policy

This policy is applicable to all departments and users of IT resources and assets.

### Security Categorization

The Information Services Agency will:

- a. Apply proper security controls to data categorized as confidential by system owners, including protected health information (PHI) and personally identifiable information (PII), in accordance with applicable federal and state laws, directives, policies, regulations, standards, and guidance.

- b. Document the security controls (including supporting rationale) in the security plan for the information system.

## **Risk Assessment**

The Information Services Agency will:

- a. Conduct (or have conducted by a qualified third-party) an annual assessment of risk, including the likelihood and magnitude of harm, from the unauthorized access, use, disclosure, disruption, modification, or destruction of the information system and the information it processes, stores, or transmits.
- b. Document risk assessment results in the annual IT Risk Assessment (in compliance with the NIST 800-30 Risk Assessment).
- c. Review risk assessment results quarterly.
- d. Disseminate risk assessment results to stakeholders, in compliance with the NIST Risk Assessment.
- e. Update the risk assessment quarterly or whenever there are significant changes to the information system or environment of operation (including the identification of new threats and vulnerabilities), or other conditions that may impact the security state of the system.

## **Vulnerability Scanning**

The Information Services Agency will:

- a. Perform vulnerability scans of the information system and hosted applications quarterly, randomly, or whenever new risks are identified or reported, according to the City-County and ISA's Vulnerability Scanning Process.
- b. Deploy vulnerability scanning tools and techniques to facilitate interoperability among tools and automate parts of the vulnerability management process by using standards for:
  - i. Enumerating platforms, software flaws, and improper configurations.
  - ii. Formatting checklists and test procedures.
  - iii. Measuring vulnerability impact.
- c. Analyze vulnerability scan reports and results from security control assessments.
- d. Remediate legitimate vulnerabilities within one month in accordance with an organizational assessment of risk; critical risks should be remediated within 15 days.

- e. Share information obtained from the vulnerability scanning process and security control assessments with the Chief Information Officer to help eliminate similar vulnerabilities in other information systems (i.e., systemic weaknesses or deficiencies).
- f. Deploy vulnerability scanning tools that include the capability to readily update the information system vulnerabilities to be scanned.
- g. Update the information system vulnerability scan results monthly, before a new scan, or when new vulnerabilities are identified and reported.
- h. Ensure that information systems implement privileged access authorization to all systems for selected vulnerability scanning.

## Policy Compliance

ISA will verify compliance with this policy through various methods, including but not limited to network monitoring, business tool reports, internal and external audits, and feedback to the policy owner. If a user account or device is determined to be non-compliant with this policy in a way that poses a security risk, ISA may take actions in accordance with the City-County Cyber Risk Mitigation Policy to address the threat. Such actions include but are not limited to disabling user accounts, blocking IP addresses, and removing accounts and City-County data from devices. Any data that is confidential and found in an ISA audit will remain confidential and only be shared with that specific agency or department. Agencies and departments will not waive confidentiality rules by allowing ISA to perform audits.

As defined in the City-County [Data Ownership Policy](#), under no circumstance is ISA considered the owner of any data originating in a different agency or department. ISA understands their role as custodian of data. Access, use, or release of agency or department data, by ISA, shall only occur with the relevant agency or department's approval, or as required by law.

## Exceptions

Requests for exceptions to this policy shall be reviewed by the Chief Information Security Officer (CISO). Departments requesting exceptions shall provide such requests to the CISO. The request should specifically state the scope of the exception along with justification for granting the exception, the potential impact or risk attendant upon granting the exception, risk mitigation measures to be undertaken by the Information Services Agency initiatives, actions and a timeframe for achieving the minimum compliance level with the policies set forth herein. The CISO shall review such requests and confer with the requesting department. See the Information Security Exception Policy.

## Non-Compliance

Employees who violate this policy may be subject to appropriate disciplinary action up to and including discharge as well as both civil and criminal penalties. Non-employees, including, without limitation, contractors, may be subject to termination of contractual agreements, denial of access to IT resources, and other actions as well as both civil and criminal penalties.

## Related Policies and Standards

[Acceptable Use Policy](#)

[Data Ownership Policy](#)

[Data Classification Standard](#)

[Enterprise Security Program](#)

Information Security Exception Policy

## Policy Approval

Per Indianapolis Marion County Municipal Code Sec. 281-212.11, *the City of Indianapolis/Marion County IT Board has the power and authority to promulgate rules and regulations for the efficient administration of its policies and procedures for users.*

This policy has been reviewed and approved by the IT Board and will be enforced as of the effective date by the Chief Information Officer. It is the responsibility of all City-County IT users to always comply with this policy.

### Policy Signatures:

Joseph O'Connor, IT Board Chair	Collin Hill, Chief Information Officer
Date	Date

## Disclaimer

This policy is subject to change without notice. A current and complete list of ISA policies are maintained on the ISA Intranet site at <https://indygov.sharepoint.com/sites/ISAHome/SitePages/Policies-and-Standards.aspx>.

**RESOLUTION 26-24**

**INFORMATION TECHNOLOGY BOARD**

**Resolution to Approve Information Services Agency Information Security Exception**

**WHEREAS**, the Information Technology Board ("IT Board") has the following powers and duties pursuant to Section 281-212 of the Revised Code of Indianapolis and Marion County:

- To establish, maintain, and periodically revise information technology guidelines, standards, and benchmark processes, including the formal governance and approval of security exceptions based on documented risk evaluation for subject agencies and authorized users;
- To develop, implement, and communicate IT service policies and administrative procedures that define requirements for requesting, reviewing, approving, and monitoring security exceptions, ensuring alignment with organizational risk tolerance and compliance obligations;

**WHEREAS**, the Information Services Agency ("ISA") has drafted an Information Security Exception Policy that provides a formal process for requesting, reviewing, approving, and managing exceptions to established City-County information security compliance controls. This policy ensures the City-County uses a risk-based approach to control exceptions and ensure organizational security, granting exceptions only when necessary and for a defined period of time.

**NOW THEREFORE BE IT RESOLVED** that the IT Board approves the attached Information Security Exception Policy set forth by ISA to be effective April 28, 2026,

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Joseph O'Connor, Chairman  
Information Technology Board

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Barbara Lawrence, Secretary  
Information Technology Board

April 28, 2026

**Information Services Agency (ISA)  
IT Policy:  
Information Security Exception**



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## Information Security Exception

### Authority

The Information Technology Board (IT Board) has the following powers and duties pursuant to Section 281-212 of the Revised Code of Indianapolis and Marion County:

- To establish and revise information technology guidelines, standards and benchmark processes for subject agencies and other users; and
- To develop and oversee adherence to standards for security and confidentiality of all data, information, and telecommunication systems.

The City of Indianapolis, Marion County (City-County) depends on the integrity and availability of information systems and is committed to protecting such. Resolution 18-7 was approved by the IT Board on March 27, 2018. The resolution sets forth an executive mandate to formalize the Enterprise Security Program (ESP). This document supports the ESP.

### Purpose

This Information Security Exception Policy establishes a formal process for requesting, reviewing, approving, and managing exceptions to the organization's established information security compliance controls. This policy is aligned with the NIST Cybersecurity Framework (CSF) SP 800-53 to ensure a risk-based approach to control exceptions and organizational security. This policy ensures exceptions are granted only, when necessary, with the appropriate risk assessment and mitigation plans, and for a defined period.

### Reference

National Institute of Standards and Technology  
(NIST) Special Publications (SP): NIST SP 800-53 and NIST SP 800-63.

### Scope

This policy applies to all employees, contractors, consultants, and third-party users of the City-County information systems and data, including information assets owned, leased, or managed by ISA.

### Policy

- Exceptions must be formally requested in writing, reviewed, and approved by ISA and the City-County CISO (or delegate).
- Exceptions may be considered when compliance is not technically or financially feasible, or could cause significant business disruption, or when alternative controls provide equivalent protection.

- Approved exceptions should be documented in a system. Accepted exceptions must be reviewed, updated, and maintained according to a schedule minimum of once yearly.

## **Policy Compliance**

ISA will verify compliance with this policy through various methods, including but not limited to, network monitoring, business tool reports, internal and external audits, and feedback to ISA. If a user account or device is determined to be non-compliant with this policy in a way that poses a security risk, ISA may take actions in accordance with the [Enterprise Security Program Policy](#) to address the threat. Such actions include, but are not limited to, disabling user accounts, blocking IP addresses, and removing accounts and City-County data from devices. Any data that is confidential and found in an audit conducted by ISA will remain confidential and only be shared with that specific agency or department. Agencies and departments will not waive confidentiality rules by allowing ISA to perform audits.

As defined in the City-County [Data Ownership Policy](#), under no circumstance is ISA considered the owner of any data originating in a different agency or department. ISA understands its role as custodian of data. Access, use, or release of agency or department data, by ISA, shall only occur with the relevant agency or department's approval, or as required by law.

## **Non-Compliance**

Employees who violate this policy may be subject to appropriate disciplinary action up to and including discharge as well as both civil and criminal penalties. Non-employees, including, without limitation, contractors, may be subject to termination of contractual agreements, denial of access to IT resources, and other actions as well as both civil and criminal penalties.

## **Related Policies and Standards**

IT Risk Assessment

## Policy Approval

Per Indianapolis Marion County Municipal Code Sec. 281-212.13, *the City of Indianapolis/Marion County IT Board has the power and authority to promulgate rules and regulations for the efficient administration of its policies and procedures for users.*

This policy has been reviewed and approved by the IT Board and will be enforced as of the effective date by the Chief Information Officer. It is the responsibility of all City-County IT users to always comply with this policy.

### Policy Signatures:

Joseph O'Connor, IT Board Chair	Collin Hill, Chief Information Officer
Date	Date

## Disclaimer

This policy is subject to change without notice. ISA will make every effort to communicate any changes to the Enterprise via email notification. A current and complete list of ISA policies are maintained on the ISA Intranet site at <https://indygov.sharepoint.com/sites/ISAHome/SitePages/Policies-and-Standards.aspx>.

**Resolution 26-25**

**INFORMATION TECHNOLOGY BOARD**

**Resolution to Amend Agreement with G-UTS. Inc./PVDNet, LLC**

**WHEREAS**, Section 281-223 of the Revised Code of the Consolidated City of Indianapolis and Marion County empowers the Marion County Information Technology Board (“IT Board”) to approve any information technology contracts funded by the City-County prior to contract execution; and

**WHEREAS**, the Information Services Agency (“ISA”) currently contracts with Government Utilities Technology Services, Inc., (“G-UTS”) for PVDNet, LLC, (“PVDNet”), a property management software solution (“Contract”); and

**WHEREAS**, ISA seeks approval from the IT Board to amend the Contract for an additional amount not to exceed Six Hundred Thousand Dollars and Zero Cents (\$600,000.00) for a revised total amount not to exceed Five Million, Eight Hundred Thirty-Two Thousand, Four Hundred Fifty-Seven Dollars and Sixty-Three Cents (\$5,832,457.63) for one (1) year; and

**NOW THEREFORE BE IT RESOLVED**, the IT Board authorizes the Information Services Agency, subject to the ISA Chief Information Officer’s approval, to amend the Contract for an additional amount not to exceed Six Hundred Thousand Dollars and Zero Cents (\$600,000.00) for a revised total amount not to exceed Five Million, Eight Hundred Thirty-Two Thousand, Four Hundred Fifty-Seven Dollars and Sixty-Three Cents (\$5,832,457.63) for one (1) year.

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Joseph O’Connor, Chairman  
Information Technology Board

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Barbara Lawrence, Secretary  
Information Technology Board

April 28, 2026

**RESOLUTION 26-26**

**INFORMATION TECHNOLOGY BOARD**

**Resolution to Appoint Meg Richmond as Chair of the Enhanced Access Review Committee**

**WHEREAS**, the Enhanced Access Review Committee (“EARC”) is established pursuant to the Revised Code of the Consolidated City and County of Indianapolis and Marion County to review and advise on matters of enhanced access to public data;

**WHEREAS**, the Information Services Agency (“ISA”), through the Office of the Chief Information Officer, is responsible for recommending members and leadership of the EARC to the Information Technology Board for approval.

**WHEREAS**, Collin Hill, Chief Information Officer, has reviewed the committee’s operational needs and hereby recommends appointing Meg Richmond to serve as Chair of the Enhanced Access Review Committee until replaced or removed as a member by vote of the Board; and

**NOW, THEREFORE BE IT RESOLVED THAT** that the Information Technology Board hereby approves the recommendation to appoint Meg Richmond as Chair of the Enhanced Access Review Committee, effective immediately upon adoption of this Resolution.

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Joseph O’Connor, Chairman  
Information Technology Board

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Barbara Lawrence, Secretary  
Information Technology Board

April 28, 2026

**Resolution 26-27**

**INFORMATION TECHNOLOGY BOARD**

**Resolution to Appoint Interim Chief Information Officer for the  
Information Services Agency and Authorize Signature Authority to Approve Information Technology  
Contracts**

**WHEREAS**, the CIO shall have such qualifications and experience as set by the IT Board; and

**WHEREAS**, the IT Board appoints Kate Kotan as the Interim CIO; and

**WHEREAS**, the Interim CIO shall manage and supervise the Information Services Agency (“ISA”); and

**WHEREAS**, the Interim CIO shall be responsible for the planning, organization and management of ISA, in accordance with the organization plans and policies approved by the IT Board; and

**WHEREAS**, the IT Board authorizes the Interim CIO to perform all the specific duties listed in Section 281-222 of the Code; and

**WHEREAS**, Section 281-212(a)(3) of the Code empowers the IT Board to review, approve, and administer major information technology contracts; and

**WHEREAS**, the IT Board's written approval is necessary before any subject agency executes a contract for IT goods or services pursuant to Section 281-223 of the Code; and

**WHEREAS**, the IT Board is authorized by Section 281-212(a)(14) of the Code to delegate any of its functions to the CIO.

**NOW THEREFORE BE IT RESOLVED**, the IT Board appoints Kate Kotan as the Interim CIO and authorizes Kate Kotan to act on behalf of the IT Board and the ISA, effective June 1, 2026, and to perform the duties of the CIO in accordance with this Resolution and the Code; and

**BE IT FURTHER RESOLVED**, the IT Board authorizes the Interim CIO to approve IT contracts executed by ISA or subject agencies with a total not to exceed amount under Two Hundred Fifty Thousand Dollars (\$250,000.00) with IT Board approval; and

**BE IT FURTHER RESOLVED**, the IT Board Grants the Interim CIO all authority previously granted to any previous CIO or Interim CIO.

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Joseph O'Connor, Chairman  
Information Technology Board

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Barbara Lawrence, Secretary  
Information Technology Board

April 28, 2026

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**RESOLUTION 26-28**

**INFORMATION TECHNOLOGY BOARD**

**Resolution to Recognize Chief Information Officer Collin Hill for his service to the  
Marion County Information Services Agency**

**WHEREAS**, Collin Hill joined the Marion County Information Services Agency in November 2018 and has served as the Chief Information Officer since January 2023; and

**WHEREAS**, Mr. Hill, through his passion for service and dedication to his fellow public servants, has effectively led the Information Services Agency through several important initiatives, improving the government experience of citizens and City-County employees, including, but not limited to:

- Overseeing planning and development of innovative technology infrastructure for multiple new City-County facilities, including Animal Control Services; Indianapolis Fire Department Stations; the Grassy Creek Park Family Center; Marion County Coroner's Office and Forensics Services Agency, Marion County Youth Services Center, and the Indianapolis Housing Agency; as well as implementing public Wi-Fi in more than 27 City parks.
- Revamping IT Chargebacks so they are more intuitive and transparent for ISA partners.
- Serving as a member of the City-County Council's Artificial Intelligence (AI) Commission while introducing and championing the responsible use of AI and Generative AI within the City-County.
- Hiring the City-County's first Chief Digital Officer, thus allowing City-County employees to embrace the future of digital innovation fully.
- Improving ISA's excellent customer satisfaction score to 99% as CIO--its highest ever—while maintaining the trust of City-County employees and leadership, further cementing ISA as a trusted technology advisor.

**WHEREAS**, Mr. Hill has received national and local recognition for innovative technological advancements within the City-County and ISA, including selection as a MIRA Award finalist and as a GovX Top 10 County, as well as personally recognized as a State Scoop 2025 Golden Gov: City Executive of the Year; and

**WHEREAS**, Mr. Hill has brought experience, integrity, and a strong sense of commitment to ensure the success of the Information Services Agency, thereby serving the City of Indianapolis and Marion County as well as its citizens; and

**WHEREAS**, Mr. Hill has served the Information Services Agency admirably, exemplifying dedication and responsible stewardship; and

**NOW, THEREFORE BE IT RESOLVED THAT** the Information Technology Board extends its sincere recognition and appreciation to Mr. Collin Hill for his outstanding service to the City of Indianapolis and Marion County as Chief Information Officer.

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Joseph O'Connor, Chairman  
Information Technology Board

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Barbara Lawrence, Secretary  
Information Technology Board

April 28, 2026

ISA CONTRACT REPORT <\$250,000  
2026

Date	Contract		Description	Annual \$		MBE/WBE/VBE	
Approved	Dept.	Number	Vendor	Amount	Total \$ Amount	/DOBE	Notes
1/5/2026	IMPD	22051	Lexis Nexis Matthew Bender		Zero Dollar Contract	No	Database Subscription
1/9/2026	Coroner's Office	22053	Governmentjobs.com		\$12,717.00	No	Subscription Services (SaaS)
2/2/2026	ISA	18150	Infor Public Sector Inc		\$150,000.00	No	Software Maintenance
2/2/2026	ISA	20664	Technical Youth LLC		\$188,440.00	No	IT Consulting
2/4/2026	Sheriff's Office	22165	Elkins Consulting LLC		\$86,100.00	Yes - WBE	Consulting Services
2/12/2026	ISA	21387	V&J Consulting LLC		\$93,000.00	Yes - VBE	IT Consulting
2/23/2026	ISA	22191	Waterfield Technologies		\$63,617.00	No	Software, Maintenance, and Support
3/6/2026	Community Corrections	22180	Rapid Financial Solutions LLC		\$50,000.00	No	Subscription Services (SaaS)
3/31/2026	Sheriff's Office	18202	Global Tel Link Corporation		Zero Dollar Contract	No	Outside Telephone Services
							Inmate Telephone Services