

Information Technology Board Meeting



February 17, 2026

Meeting Details:

Date: February 17, 2026

Time: 9:30 a.m.

Location: City County Building, Room 221

Chairman: Joseph O'Connor

CIO: Collin Hill

Roll Call

1. Joseph O'Connor, Chairman

IT Board Business:

2. **Approval of the January 27, 2026, Meeting Minutes:** Chairman O'Connor

Status Updates:

3. **ISA Board Report:** Collin Hill, CIO, ISA
4. **ISA Financial Report:** Kai Davis, Chief Financial Officer, ISA

Action Items:

5. **Resolution 26-05: RFP-45ELC-37** – Patrick Becker, Executive Director, Marion County Election Board
6. **Resolution 26-06: RFP-17DPR-323** – Phil Trbovic, Chief Audit and Technology Officer, Indianapolis Parks and Recreation
7. **Resolution 26-07: Timekeeping Systems, Inc.-Guard1** – Kinley Weber, Director of Information, Marion County Sheriff's Office
8. **Resolution 26-08: Safeware, Inc.**– David Condon, Administrator, and Eric Swedberg, Contract Manager, OFM – Purchasing
9. **Resolution 26-09: Berk One Professional Services** – Kate Kotan, Chief Digital Officer, Information Services Agency
10. **Resolution 26-10: Berk One FileNet/Kofax** - Kate Kotan, Chief Digital Officer, Information Services Agency
11. **Resolution 26-11: Microsoft Unified Support** – Kevin Moore, Chief Operating Officer, Information Services Agency

Discussion Items:

The Information Technology Board will meet in Executive Session on Tuesday, March 24, 2026, in the City-County Building.

The next scheduled Information Technology Board meeting will be held on Tuesday, April 28, 2026, at 9:30 a.m. in Room 221 of the City-County Building, 200 East Washington Street.

Accessibility Notice

Persons with disabilities who wish to request accommodations may do so by contacting Jenelle Bunton at Jenelle.Bunton@indy.gov or 317-327-5629 at least forty-eight (48) hours prior to this meeting.

Information Technology Board Members			
Member Name	Role	Appointing Authority	Term*
Joseph O'Connor	Chair	Marion County Assessor Ex-Officio	01/01/2011 - present
Barbara Lawrence	Secretary	Marion County Treasurer City-County Council	01/14/2025 – 01/01/2027
Deputy Chief Kevin Wethington	Member	Public Safety Mayor	04/15/2025 - present
Kate Sweeney Bell	Member	Marion County Clerk City-County Council	01/01/2025 – 12/31/2026
Kerry Forestal	Member	Marion County Sheriff City-County Council	01/01/2023 – 12/31/2026
Abby Hanson	Member	Public Service Mayor	11/06/2024 – 12/31/2026
Jane Richardson	Member	External Sr. Manager Mayor	01/01/2025 – 12/31/2026
Judge Amy Jones	Member	Marion Superior Court Executive Council	01/01/2025 - present
Laura Larimer	Member	External Sr. Manager City-County Council	09/08/2025 – 09/08/2027

**Appointments last for the stated term and until a successor is appointed.*

Roll Call:
IT Board Members Present

Joseph O'Connor	Marion County Assessor's Office	Chairman
Barbara Lawrence	Marion County Treasurer	Secretary
Abby Hanson	City Controller	Voting Member
Col. James Martin	Marion County Sheriff's Office	Voting Member
Kate Sweeney Bell	Marion County Clerk	Voting Member
Deputy Chief Kevin Wethington	Indianapolis Metropolitan Police Department	Voting Member

Also Present

Collin Hill	Information Services Agency	Chief Information Officer
Richard McDermott	Office of Corporation Counsel	Legal Counsel
Chief Dale Rolfson	Indianapolis Fire Department	Chief Technology Officer
Nicole Heatly-Holmes	Information Services Agency	Chief Information Security Officer
Kate Kotan	Information Services Agency	Chief Digital Officer

IT Board Business:
Approval of the November 18, 2025, Meeting Minutes:

Secretary Lawrence made a motion to approve the November 18, 2025, IT Board meeting minutes. The motion was seconded by Colonel Martin. A voice vote was called, and all consented with an aye vote. Having recorded the votes, the motion passed unanimously.

Status Updates:

ISA CIO Collin Hill presented the January 27, 2026, ISA Board Report.

ISA CFO Kai Davis presented the January 27, 2026, ISA Financial Report.

ISA CFO Kai Davis presented the January 27, 2026, ISA XBE Year-End Spend Report

Channel 16 Station Manager Ken Montgomery presented the 2025 Government Access TV (Channel 16) Annual Production Report

All reports and materials for this meeting are available online in the January 27, 2026, IT Board meeting at indy.gov/activity/information-technology-board.

Action Items:

Resolution 26-01: Ergotech LLC dba Industrial Networking Solutions – Chief Dale Rolfson, Indianapolis Fire Department

The Indianapolis Fire Department (“IFD”) sought approval from the IT Board to enter into an agreement with Ergotech LLC dba Industrial Networking Solutions (Industrial Networking Solutions”) through the General Services Administration Multiple Award Schedule Contract (“GSA Multiple Award Schedule Contract”) for Cradlepoint equipment and services for incident reporting, secure business access, and medical information transmission in an amount not to exceed Three Hundred Forty-Six Thousand, Six Hundred Dollars and Zero Cents (\$346,600.00) for five (5) years

Kate Sweeney Bell made a motion to approve Resolution 26-01. The motion was seconded by Colonel James Martin, and the motion passed unanimously.

Resolution 26-02: Vertosoft – Kate Kotan, Chief Digital Officer, ISA

The Information Services Agency (“ISA”) currently contracts with Vertosoft LLC (“Vertosoft”) for technology products, solutions and related services through the Omnia Partners agreement and sought approval from the IT Board to amend the agreement and raise the not to exceed amount by Seven Hundred Thousand Dollars and Zero Cents (\$700,000.00) for a revised total amount not to exceed One Million, Seven Hundred Sixty Thousand, Two Hundred Eighty-Three Dollars and Forty Cents (\$1,760,283.40).

Secretary Lawrence made a motion to approve Resolution 26-02, and the motion was seconded by Abby Hanson. The motion passed unanimously.

Resolution 26-03: Enhanced Access Review Committee (EARC) Appointments - Nicole Heatly-Holmes, Chief Information Security Officer, ISA

The Information Services Agency (“ISA”) sought approval from the IT Board to reappoint the following members of the Enhanced Access Review Committee (“EARC”):

Joseph O’Connor, Marion County Assessor
Myla Eldridge, Marion County Auditor
Faith Kimbrough, Marion County Recorder
Kate Kotan, Information Services Agency
Barbara Lawrence, Marion County Treasurer
Jordan Ryan, Office of Finance & Management – Controller’s Office
Kate Sweeney Bell, Marion County Clerk
Eva Flick, Department of Business & Neighborhood Services

and appoint Kate Kotan as the chairperson of the Committee. Members shall serve until replaced or removed as a member by a vote of the Board. The IT Board directed the Chief Information Officer to assign Information Services Agency staff to attend monthly Committee meetings in an advisory capacity.

Abby Hanson made a motion to approve Resolution 26-03. It was seconded by Chief Wethington. The motion passed unanimously.

Resolution 26-04: Information Technology Cybersecurity Committee (ITCC) Appointments - Nicole Heatly-Holmes, Chief Information Security Officer, ISA

The Information Services Agency (“ISA”) sought approval from the IT Board to reappoint the following individuals as members of the Information Technology Cybersecurity Committee (“IT Cybersecurity Committee”):

Patrick Becker, Marion County Election Board
David Schwartz, PSC – MESA
Amitav Thamba, Marion Superior Courts

and reappoints Collin Hill as the chairperson of the Committee. All members will serve until replaced or removed as a member by a vote of the Board.

Chief Wethington made a motion to approve Resolution 26-04, and the resolution was seconded by Colonel Martin and Secretary Lawrence. The motion passed unanimously.

Discussion Items:

ISA CIO Collin Hill presented the 2025 Annual Survey Report

Meeting Adjournment

Chair O'Connor entertained a motion for adjournment of the meeting. Secretary Lawrence made a motion, and the meeting was adjourned at 10:29 a.m.

The next scheduled Information Technology Board meeting will be held on Tuesday, February 17, 2026, at 9:30 a.m. in City-County Building Room 221.



**INFORMATION
SERVICES AGENCY**
City of Indianapolis & Marion County

ISA IT Board Report

February 17, 2026

Enterprise Projects

Project	Phase	Target	Status
Passwordless Authentication (Public Safety)	Planning	5/31/2026	
Address and Parcel Modernization Initiative (Formerly MAD)	Executing	6/30/2026	
PeopleSoft Cloud Migration	Executing	7/31/2026	
CCB Restack	Executing	8/30/2026	
Device Refresh	Executing	6/30/2027	
Property Tax Management Software	Executing	6/30/2027	



Capital Projects

Project	Phase
Solid Waste Garage	Completed
ACS Shelter	Implementation
IFD 32	Implementation
IFD 20	Implementation
IMPD North District	Planning



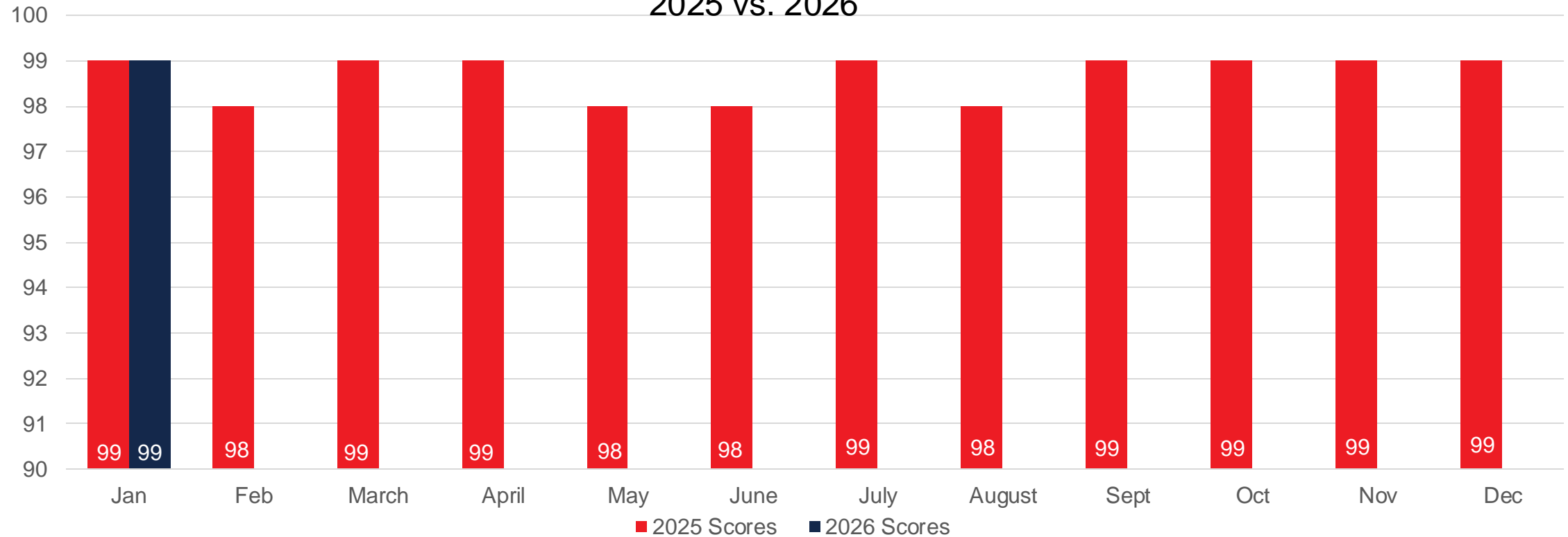
Vendor Service Level Agreements

Service Level Agreements		November 2025	December 2025	January 2026
Bell Techlogix	Number of SLAs	SLAs Achieved	SLAs Achieved	SLAs Achieved
Service Desk / Cross Functional	35	35	35	35
Workplace	13	13	13	13
Data Center / Network	28	28	28	28
Daniels Associates, Inc. (DAI)	Number of SLAs	SLAs Achieved	SLAs Achieved	Total SLAs Achieved
Service	23	23	23	23
Personnel	3	3	3	3



Customer Satisfaction

Customer Satisfaction Score
2025 vs. 2026





**INFORMATION
SERVICES AGENCY**
City of Indianapolis & Marion County

2026 ISA Financial Report

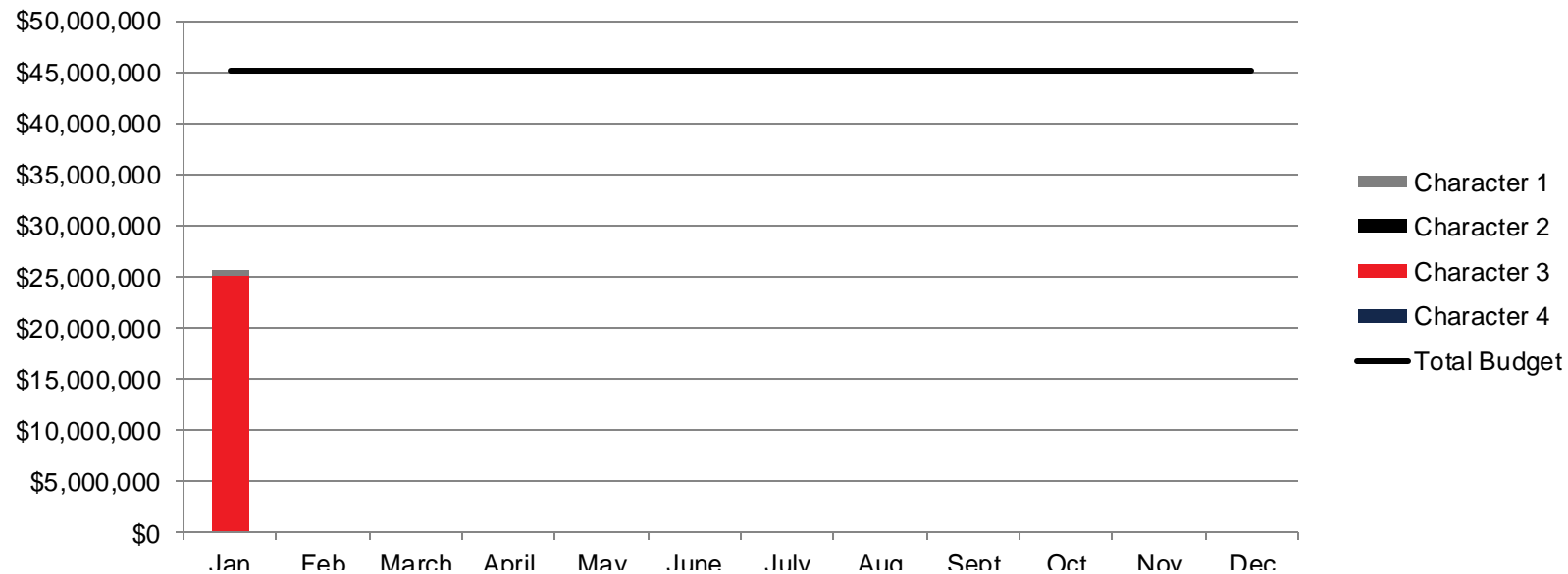
Information Technology Board

February 17, 2026

Financial Management

2026 ISA YTD Expenses by Character

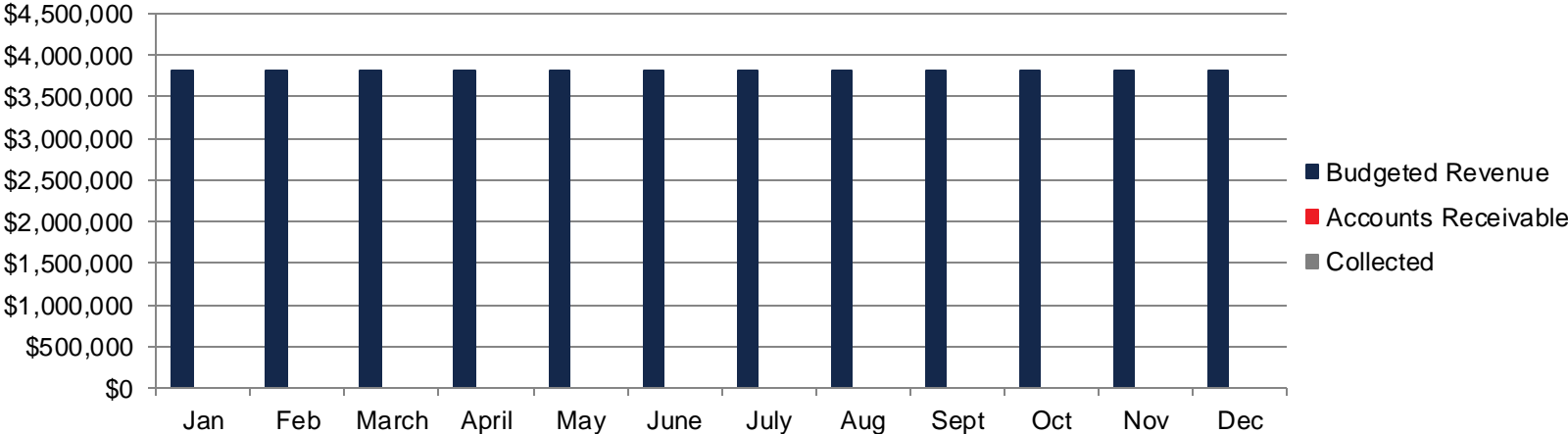
Character	2026 Budget	YTD Spend	Encumbered	Total \$	Total %	Remaining Budget
Character 1: Personnel	\$4,796,273	\$552,332.27	\$0.00	\$552,332.27	11.52%	\$4,243,941.01
Character 2: Supplies	\$63,000	\$528.00	\$3,282.87	\$3,810.87	6.05%	\$59,189.13
Character 3: Services	\$40,080,834	\$2,840,173.57	\$22,191,689.18	\$25,031,862.75	62.45%	\$15,048,970.75
Character 4: Capital	\$200,000	\$0.00	\$1,414.73	\$1,414.73	0.71%	\$198,585.27
Total	\$45,140,106.78	\$3,393,033.84	\$22,196,386.78	\$25,589,420.62	56.69%	\$19,550,686.16



Financial Management

2026 ISA YTD Revenue by Source

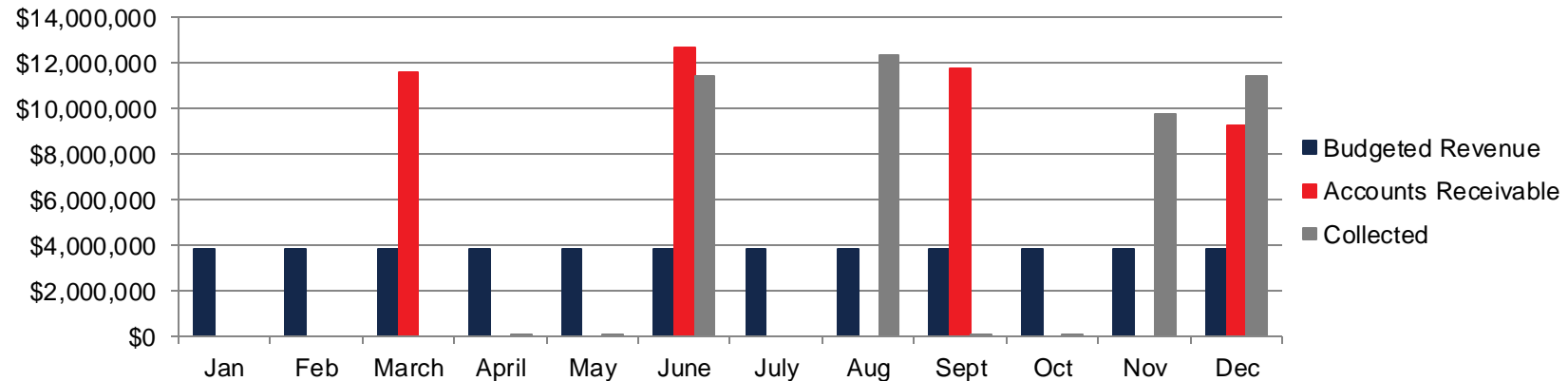
Revenue Source	Budget	Billed	% Billed	Collected	% Collected
Internal Chargeback	\$45,157,788	\$0	0%	\$0	0%
External Chargeback	\$663,262	\$0	0%	\$0	0%
Miscellaneous	\$0	\$0	0%	\$0	0%
Total	\$45,821,050	\$0		\$0	



Financial Management

2025 ISA YTD Revenue by Source

Revenue Source	Budget	Billed	% Billed	Collected	% Collected
Internal Chargeback	\$45,645,838	\$44,852,687	98%	\$44,864,283	100%
External Chargeback	\$418,270	\$460,052	110%	\$356,739	78%
Miscellaneous	\$0	\$0	0%	\$2,684	0%
Total	\$46,064,108	\$45,312,740		\$45,223,706	



Resolution 26-05

INFORMATION TECHNOLOGY BOARD

Resolution to Approve RFP-45ELC-37 for the Marion County Election Board

WHEREAS, Section 281-223 of the Revised Code of the Consolidated City of Indianapolis and Marion County empowers the Marion County Information Technology Board (“IT Board”) to approve any information technology contracts funded by the City-County prior to contract execution; and

WHEREAS, the Marion County Election Board (“Election Board”) issued the request for proposals, RFP-45ELC-37 (“RFP”) for a new Electronic Pollbook System to identify, process, and store the information of registered voters who vote in person; and

WHEREAS, following a review of proposals submitted in response to the RFP by the evaluation committee, the committee is recommending award of a contract in an amount not to exceed One Million, Two Hundred Thousand Dollars and Zero Cents (\$1,200,000.00) for five (5) years.

NOW THEREFORE BE IT RESOLVED, the IT Board authorizes the Chief Information Officer to negotiate and execute all reasonable and necessary documents on behalf of the committee with the awarded vendor for the Marion County Election Board for a new Electronic Pollbook System in an amount not to exceed One Million, Two Hundred Thousand Dollars and Zero Cents (\$1,200,000.00) for five (5) years.

Joseph O’Connor, Chairman
Information Technology Board

Barbara Lawrence, Secretary
Information Technology Board

February 17, 2026

Resolution 26-06

INFORMATION TECHNOLOGY BOARD

Resolution to Approve RFP-17DPR-323 Recreation Management Software for the Indianapolis Department of Parks and Recreation

WHEREAS, Section 281-223 of the Revised Code of the Consolidated City of Indianapolis and Marion County empowers the Marion County Information Technology Board (“IT Board”) to approve any information technology contracts funded by the City-County prior to contract execution; and

WHEREAS, the Indianapolis Parks and Recreation Department (“Parks and Recreation”) issued the request for proposals, RFP-17DPR-323 (“RFP”) for a Recreation Management Software system to process all department business transactions; and

WHEREAS, following a review of proposals submitted in response to the RFP by the evaluation committee, the committee is recommending award of a contract in an amount not to exceed Four Hundred Twenty-Five Thousand Dollars and Zero Cents (\$425,000.00) for four (4) years.

NOW THEREFORE BE IT RESOLVED, the IT Board authorizes the Chief Information Officer to negotiate and execute all reasonable and necessary documents on behalf of the committee with the awarded vendor for the Indianapolis Parks and Recreation Department in an amount not to exceed Four Hundred Twenty-Five Thousand Dollars and Zero Cents (\$425,000.00) for four (4) years.

Joseph O’Connor, Chairman
Information Technology Board

Barbara Lawrence, Secretary
Information Technology Board

February 17, 2026

Resolution 26-07

INFORMATION TECHNOLOGY BOARD

Resolution to Amend Agreement with the Marion County Sheriff's Office and TimeKeeping Systems, Inc.-Guard1

WHEREAS, Section 281-223 of the Revised Code of the Consolidated City of Indianapolis and Marion County empowers the Marion County Information Technology Board ("IT Board") to approve any information technology contracts funded by the City-County prior to contract execution; and

WHEREAS, the Marion County Sheriff's Office ("MCSO") currently contracts with TimeKeeping Systems, Inc.- Guard1 ("Guard1") for real-time inmate tracking software, equipment and related services; and

WHEREAS, the MCSO seeks approval from the IT Board to amend its agreement with Guard1 to extend the term by one (1) year and raise the not to exceed amount by Two Hundred Twenty-Three Thousand, Seven Hundred Sixty Dollars and Zero Cents (\$223,760.00) for a revised total amount not to exceed Eight Hundred Sixty-Four Thousand, Six Hundred Eighty-Five Dollars and Zero Cents (\$864,685.00); and

WHEREAS, the Information Services Agency ("ISA") recommends approval of the agreement with TimeKeeping Systems, Inc.-Guard1 for real-time inmate tracking software, equipment, and related services; and

NOW THEREFORE BE IT RESOLVED, the IT Board authorizes the MCSO, subject to the Chief Information Officer's approval, to amend the agreement with TimeKeeping Systems, Inc.-Guard1 for inmate tracking software, equipment and related services and raise the not to exceed amount by Two Hundred Twenty-Three Thousand, Seven Hundred Sixty Dollars and Zero Cents (\$223,760.00) for a revised total amount not to exceed Eight Hundred Sixty-Four Thousand, Six Hundred Eighty-Five Dollars and Zero Cents (\$864,685.00) for a total term of four (4) years.

Joseph O'Connor, Chairman
Information Technology Board

Barbara Lawrence, Secretary
Information Technology Board

February 17, 2026

Resolution 26-08

INFORMATION TECHNOLOGY BOARD

Resolution to Authorize Additional Expenditure with Safeware, Inc.

WHEREAS, Section 281-223 of the Revised Code of the Consolidated City of Indianapolis and Marion County empowers the Marion County Information Technology Board (“IT Board”) to approve any information technology contracts funded by the City-County prior to contract execution; and

WHEREAS, on January 28, 2020, the IT Board approved Resolution 20-01, which requires IT Board approval of any information technology contracts greater than or equal to Two Hundred Fifty Thousand Dollars and Zero Cents (\$250,000.00) and authorizes the Chief Information Officer to approve information technology contracts less than Two Hundred Fifty Thousand Dollars and Zero Cents (\$250,000.00) without IT Board approval; and

WHEREAS, on November 18, 2025, the IT Board authorized the ISA’s Chief Information Officer to enter into an agreement with Safeware, Inc., (“Safeware”) for security cameras, alarm and access systems, installation, maintenance, monitoring, and other services, for use by all City-County departments and agencies in an amount not to exceed One Million Dollars and Zero Cents (\$1,000,000.00) for three (3) years; and

WHEREAS, the City Purchasing Division, due to anticipated need for such equipment and services by various City-County departments and agencies, seeks approval from the IT Board for an increased expenditure on the above contract with Safeware in an amount not to exceed a total contract amount of Five Million Dollars and Zero Cents (\$5,000,000.00) for security cameras, alarm and access systems, installation, maintenance, monitoring, and other services; and

WHEREAS, the Information Services Agency (“ISA”) has reviewed and recommends approval of this increase; and

NOW THEREFORE BE IT RESOLVED, the IT Board authorizes the ISA’s Chief Information Officer to amend the current agreement with Safeware, Inc., for security cameras, alarm and access systems, installation, maintenance, monitoring, and other services, for use by all City-County departments and agencies for a total contract amount not to exceed Five Million Dollars and Zero Cents (\$5,000,000.00).

Joseph O'Connor, Chairman
Information Technology Board

Barbara Lawrence, Secretary
Information Technology Board

February 17, 2026

Resolution 26-09

INFORMATION TECHNOLOGY BOARD

Resolution to Amend Agreement with BerkOne, Inc. for Professional Services

WHEREAS, Section 281-223 of the Revised Code of the Consolidated City of Indianapolis and Marion County empowers the Marion County Information Technology Board (“IT Board”) to approve any information technology contracts funded by the City-County prior to contract execution; and

WHEREAS, on January 28, 2020, the IT Board approved Resolution 20-01, which requires IT Board approval of any information technology contracts greater than or equal to Two Hundred Fifty Thousand Dollars and Zero Cents (\$250,000.00) and authorizes the Chief Information Officer to approve information technology contracts less than Two Hundred Fifty Thousand Dollars and Zero Cents (\$250,000.00) without IT Board approval; and

WHEREAS, the Information Services Agency (“ISA”) currently contracts with BerkOne, Inc. (“BerkOne”) for professional services; and

WHEREAS, the ISA recommends the approval of an extension with BerkOne for professional services for one (1) additional Year; and

NOW THEREFORE BE IT RESOLVED, the IT Board authorizes the ISA’s Chief Information Officer to execute all reasonable and necessary documents on behalf of ISA with BerkOne, Inc., for professional services for one (1) additional Year.

Joseph O’Connor, Chairman
Information Technology Board

Barbara Lawrence, Secretary
Information Technology Board

February 17, 2026

Resolution 26-10

INFORMATION TECHNOLOGY BOARD

Resolution to Authorize Expenditure to BerkOne, Inc.

WHEREAS, Section 281-223 of the Revised Code of the Consolidated City of Indianapolis and Marion County empowers the Marion County Information Technology Board (“IT Board”) to approve any information technology contracts funded by the City-County prior to contract execution; and

WHEREAS, on January 28, 2020, the IT Board approved Resolution 20-01, which requires IT Board approval of any information technology contracts greater than or equal to Two Hundred Fifty Thousand Dollars and Zero Cents (\$250,000.00) and authorizes the Chief Information Officer to approve information technology contracts less than Two Hundred Fifty Thousand Dollars and Zero Cents (\$250,000.00) without IT Board approval; and

WHEREAS, the Information Services Agency (“ISA”) currently contracts with BerkOne, Inc. (“BerkOne”) for FileNet and Kofax licenses, maintenance, support and related professional services; and

WHEREAS, the ISA has reviewed the business need for the continued use of FileNet and Kofax; and

WHEREAS, the ISA recommends the approval of an additional expenditure in an amount not to exceed Two Hundred Sixty-Six Thousand Dollars and Zero Cents (\$266,000.00) for a revised total amount not to exceed Two Million, Six Hundred Eighty-Five Thousand, Three Hundred Eighty-Eight Dollars and Zero Cents (\$2,685,388.00); and

NOW THEREFORE BE IT RESOLVED, the IT Board authorizes ISA’s Chief Information Officer to execute all reasonable and necessary documents on behalf of ISA with BerkOne, Inc., for FileNet and Kofax licenses, maintenance, support and related services in an amount not to exceed Two Hundred Sixty-Six Thousand Dollars and Zero Cents (\$266,000.00) for a revised total amount not to exceed Two Million, Six Hundred Eighty-Five Thousand, Three Hundred Eighty-Eight Dollars and Zero Cents (\$2,685,388.00 for the duration of the agreement.

Joseph O’Connor, Chairman
Information Technology Board

Barbara Lawrence, Secretary
Information Technology Board

February 17, 2026

Resolution 26-11

INFORMATION TECHNOLOGY BOARD

Resolution to Authorize Expenditure with Microsoft Corporation

WHEREAS, Section 281-212(a)(3) of the Revised Code of the Consolidated City of Indianapolis and Marion County empowers the Information Technology Board (“IT Board”) to review, approve and administer major information technology contracts; and

WHEREAS, the Information Services Agency (“ISA”) recommends contracting with Microsoft Corporation (“Microsoft”) for additional Microsoft Unified support in an amount not to exceed Three Hundred Fifty Thousand Dollars and Zero Cents (\$350,000.00) for the duration of the agreement.

NOW THEREFORE BE IT RESOLVED, the IT Board authorizes the Chief Information Officer to execute all reasonable and necessary documents on behalf of ISA with Microsoft for additional Microsoft Unified support in an amount not to exceed Three Hundred Fifty Thousand Dollars and Zero Cents (\$350,000.00) for the duration of the agreement.

Joseph O’Connor, Chairman
Information Technology Board

Barbara Lawrence, Secretary
Information Technology Board

February 17, 2026

ISA CONTRACT REPORT <\$250,000
2026

Date	Contract		Description	Annual \$	MBE/WBE/VBE		Notes
Approved	Dept.	Number	Vendor	Amount	Total \$ Amount	/DOBE	
1/5/2026	IMPD	22051	Lexis Nexis Matthew Bender		zero dollar contract	No	Database Subscription
1/9/2026	Coroner's Office	22053	Governmentjobs.com		\$12,717.00	No	Subscription Services (SaaS)
2/2/2026	ISA	18150	Infor Public Sector Inc		\$150,000.00	No	Software Maintenance
2/2/2026	ISA	20664	Technical Youth LLC		\$188,440.00	No	IT Consulting
2/4/2026	Sheriff's Office	22165	Elkins Consulting LLC		\$86,100.00	Yes - WBE	Consulting Services
							Grant writing and related services