

Need help paying utility bills?

PLEASE NOTE:

Eligibility for many assistance programs is based on household income. *Knowing your household's combined income for the past three months* will help you determine which programs may be right for you.

Indiana 2-1-1

Indiana 211 is a free and confidential service that helps Hoosiers across Indiana find the local resources they need.

The call center is available **24/7**.
Dial 2-1-1 to connect with a navigator.

Township Trustee Offices

Some Township Trustee Offices provide financial assistance and community resources to eligible residents who find themselves in need of temporary help.

Applications are required.

For more information:

Center Township: (317) 633-3610

Decatur Township: (317) 856-6600

Franklin Township: (317) 780-1700

Lawrence Township: (317) 890-0011

Perry Township: (317) 788-4815

Pike Township: (317) 291-5801

Warren Township: (317) 327-8947

Washington Township: (317) 327-8800

Wayne Township: (317) 241-4191



Scan to apply online.



IndyEAP provides a one-time annual benefit that can assist income-eligible households in Marion County with the high cost of home energy.

The application is typically open from
October - April.

Check indyead.org for up-to-date info.

If you need help applying, or if you'd like to apply in-person or by mail, you can contact John H. Boner Neighborhood Centers (2236 E 10th St).

Call: (317) 808-2378

Email: indyead@jbncenters.org

Find more info at jbncenters.org

Note: The program assists with electricity & heating but NOT water bills.



**Warm Heart
Warm Home
Foundation™**
Citizens Energy Group

The **Warm Heart Warm Home Foundation** provides financial assistance to customers having difficulty paying their **water and gas** utility bills.

WHWH grants can help customers sustain their utility services and catch up on past-due bills. This is a year-round program.
Apply by calling Citizens at (317) 924-3311.

For a full list of CEG's assistance programs:
info.citizensenergygroup.com/assistance

Power of Change

The **Power of Change** program, administered by Dollar Energy Fund, provides AES customers with electric bill assistance via a one-time grant. This is considered a fund of last resort, as it goes above and beyond what is available through other programs, and is **reserved for customers whose services are off or in threat of termination**. This is a year-round program.

To apply, **submit an application through a partnering agency**.

The agencies for Marion County are:

- Southeast Community Services
 - 901 Shelby Street
 - Southeastindy.org
 - (317) 236-7400
- Christamore House Family & Community Center
 - 502 N Tremont
 - Christamorehouse.org
 - (317) 635-7211
- Community Action of Greater Indianapolis
 - 3266 N Meridian St, Suite 300
 - Cagi-in.org
 - (317) 396-1800

Note: You must apply for EAP first.



The **Winter Assistance Fund** provides assistance to Marion County residents who do not qualify for federal assistance (EAP) but who still need help with electric, gas, and water bills during the winter months. This fund is typically open from January – May. Check for updates at uwci.org/waf.



The **CoolCents®** air conditioning management program rewards customers for enabling AES Indiana to better manage electricity demand during the summer.

Enrolled customers receive a \$5 credit on their monthly electric bills June – September (up to \$20 total).

To enroll, **call (866) 908-4915**.

For a full list of AES Indiana's payment assistance programs, visit

aesindiana.com/payment-assistance.



Findhelp is an online database of resources for everything from food and housing to financial assistance and health care.

Go to findhelp.org and get started by entering your zip code.

**Scan to view
utilities assistance
programs in
Indianapolis.**

