



The City of Indianapolis is committed to supporting our community members during a mental health crises. Listed below are the three efforts that make up the city's holistic and proactive approach to mental health crisis response.

Unified Mental Health Response

- The 24/7 initiative includes a joint public safety response to mental health calls.
 - This unified response will be the response only if MCAT and CLCR teams are not available.
- The response focuses on understanding the situation and if there are any active safety concerns, determining the needs of the individual in crisis and allowing one agency to take the lead for appropriate care.
- A Unified Mental Health Response involves IMPD, IFD, and IEMS personnel. It operates in all IMPD districts.
- When there's limited information or scene safety is unknown, IMPD, IFD, and IEMS will all respond. IMPD will take the lead to determine if the scene is safe.
- When there is an active threat to safety, IMPD, IFD, and IEMS will all respond. IMPD will take the lead to render the scene safe while IEMS and IFD stage nearby.
- When there is no apparent threat to safety, IMPD, IFD and IEMS will all respond, and IEMS and/or IFD will take the lead while IMPD stages nearby.

MCAT (Mobile Crisis Assistance Team)

- The MCAT team consists of trained IMPD officers and mental health professionals from Eskenazi Health.
- This co-responder team model initiative is a behavioral health crisis response with the ultimate goal of diverting individuals in behavioral health crises away from the criminal justice system and emergency department and towards treatment and social services.
- MCAT not only responds to in-progress calls but also spends countless hours following up with individuals to build rapport and ensure they are receiving and maintaining continued care.
- All six IMPD districts have designated MCAT teams. IMPD Northwest District has two teams.
- MCAT operates Monday through Friday.
 - Teams operate during periods of highest need
 - 7am - 3:30pm
 - 10am- 6pm

CLCR (Clinician-Led Community Response Team)

- This initiative uses face-to-face interventions between an individual experiencing a mental health crisis and mental health professionals, without the assistance of law enforcement.
- The response team includes, at minimum, a master's-level clinician and peer support specialist. It is a partnership with Stepping Stones Therapy Center and the City of Indianapolis' Office of Public Health and Safety (OPHS).
- The CLCR team also works with an individual's family and other support systems to engage, assess, de-escalate, and connect individuals with the most appropriate services.
- CLCR operates 24/7 in IMPD's Downtown, East, and North Districts.