

Step 1

• Starting on the Request Indy home page, hover over the "request" icon on the left of your screen to view service requests options available for submission.



Step 2

• You will see 3 of our most common request types and an option to view all service request types addressed by the city.



Select "View all service requests addressed by the city"

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View all service requests addressed by the city					
Strees and their Providence Concerns		M			
Trash Pickup Report a missed pickup	Status	Indy Maps & Apps		L Resources	
Animal Care Report an loose, in danger, or aggressive animal	Check status of previously submitted service requests	Access City-County GIS Mapping Applications	Ways for v	residents, businesses, risitors to connect	, and
Questions/Help All the frequently asked questions about 311.					
Alerts View the alerts/notifications					

Step 2: Viewing All Service Request Options

- There are two ways to navigate the available request options.
- **1.** You can scroll through all service request options.
- 2. You can search keywords in the "How can we help?" search bar.

