

INTRODUCED: 2/3/2025

REFERRED TO: Public Safety and Criminal Justice Committee

SPONSOR: Councilor Robinson

DIGEST: directs the City-County Council to accept, for the record, the Annual Report submitted by the Community Fairbanks Behavioral Health/Gallahue, as required by IC 12-29-2-16.

SOURCE:

Initiated by: Community Fairbanks Behavioral Health/Gallahue

Drafted by: LeAnnette Pierce, General Counsel

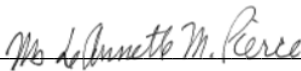
LEGAL REQUIREMENTS FOR ADOPTION:

Subject to approval or veto by Mayor

PROPOSED EFFECTIVE DATE:

Adoption and approvals

GENERAL COUNSEL APPROVAL:



Date: January 30, 2025

CITY-COUNTY GENERAL RESOLUTION NO. , 2025

PROPOSAL FOR A GENERAL RESOLUTION to direct the City-County Council to accept, for the record, the Annual Report submitted by the Community Fairbanks Behavioral Health/Gallahue, as required by IC 12-29-2-16.

WHEREAS, IC 12-29-2-14 states in part that an entity may not hold itself out to be a community mental health center or use that term unless the entity is certified by the division of mental health and addiction; and

WHEREAS, the division of mental health and addiction has certified the Community Fairbanks Behavioral Center to be a community mental health center in Marion County; and

WHEREAS, IC 12-29-2-1.2 authorizes the furnishing of financial assistance by the county executive and the appropriation of funding by the county fiscal body to a certified community mental health center; and;

WHEREAS, IC 12-29-2-16 requires community mental health centers to provide to the fiscal body an annual report that contains the information listed in IC 12-29-2-16 subsections (a)(1) through (a)(10); now, therefore:

BE IT RESOLVED BY THE CITY-COUNTY COUNCIL OF THE
CITY OF INDIANAPOLIS AND OF MARION COUNTY, INDIANA

SECTION 1. The Community Fairbanks Behavioral Health/Gallahue, submits to the City-County Council its annual report, as required by IC 12-29-2-16 and attached hereto as Exhibit A.

SECTION 2. It is acknowledged and recognized that IC 12-29-2-16 requires no further action by the full council.

The foregoing was passed by the City-County Council this ____ day of _____, 2025, at ____ p.m.

ATTEST:

Vop Osili
President, City-County Council

Yulonda Winfield
Clerk, City-County Council

Presented by me to the Mayor this ____ day of _____, 2025, at 10:00 a.m.

Yulonda Winfield
Clerk, City-County Council

Approved and signed by me this ____ day of _____, 2025.

Joseph H. Hogsett, Mayor

CMHC Marion County SFY 2024 Report

Date: December 31, 2024

Community Mental Health Center:

Community Fairbanks Behavioral Health/Gallahue

Report Creator: Emily Divine, Project Coordinator

George Hurd, MBA

Vice President

Community Health Network

Community Fairbanks Behavioral Health/Gallahue Mental Health Center

Advisory Board Representative:

Invited Vop Osili, Indianapolis City-County Council President

DMHA Report Recipients:

Wendy Harrold – wendy.harrold@fssa.in.gov

Rebecca (Becky) Buhner, Interim Director Rebecca.buhner@fssa.in.gov

Contact Information:

Community Fairbanks Behavioral Health Administration
8180 Clearvista Drive, Indianapolis, IN 46256
317-621-7600

Director of BHS Regional Operations, Qiana Paynter
317-621-3337
qpaynter@ecommunity.com

Executive Director of Operations/COO, Allison Bordeaux, PsyD HSPP
317-621-2952
abordeaux@ecommunity.com

Director of Finance/CFO, Zonda Stead, MBA
317-654-1771
zstead@ecommunity.com

Vice President of Behavioral Health Services, George Hurd
317-621-7610
ghurd@ecommunity.com

Patients Served in State Fiscal Year 2024 Who Resided in Marion County

State Fiscal Year (SFY) 2024 Counts of Patients Served that Resided in the County*

	Adults	Youth	Total
Total Patients Served (including mental health, addiction, primary care, workforce services, etc.)	9,887	4,227	14,114
Patients Receiving Both Addiction Treatment and Mental Health Services	9,887	4,227	14,114
Total served for addiction treatment	1,340	5	1,345
Total served for mental health treatment	8,547	4,222	12,769

*Counts are for Primary Diagnosis and do not include any associated diagnosis

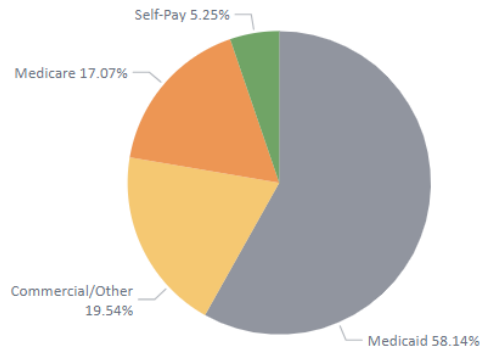
Additional SFY 2024 Numbers	
Total Number of All Clinical Encounters	203,028
Number of clinical encounters (therapy provided by a licensed professional)	89,735
Number of Psychiatric/Med Management Encounters	21,185
Number of completed intakes	4,579
Number of Crisis Assessments Completed	4,857**
Number of ED Assessments Completed	11,066**
Average time from intake to offered initial evaluation appointment (days)	24.4
Average time initial evaluation to offered next appointment (days)	32.74
Average time from inpatient discharge to next appointment	4.1

**System Wide Number – Unable to break this out for individual counties

Crisis Assessments and Acute Care Admission of Marion County Residents (calendar years)		
	2022	2023
# of Crisis Assessments	8,408	8,908
# of Acute Care Admissions	3,930	4,068

Count of Referrals from the Following Source	
Self, family and guardian referrals	7,416
Law enforcement or criminal justice	1,185
A hospital or physician	3,373
Child or youth services, including Department of Child Services, systems of care, or schools	766
Twenty-four (24) hour crisis intervention service	184
An enhanced call center	-

SFY 2024 Payer Mix



Amounts of contractual write-offs and/or charity care provided to Marion County	
Contractual Adjustments Write-offs:	\$111,277,155***
Charity, Sliding Scale, Bad Debt Write-offs	\$17,497,031***

***Includes CFBH acute care and Community Fairbanks Recovery Center contractual adjustments for Marion County

County Funds Received

Calendar Year	Marion County Funding for IC 12-29-2-1.2****
2021	\$1,673,353
2022	\$1,767,768
2023	\$1,842,545
2024	\$1,906,982

****Indiana county tax dollars are for the constructing and operating of community mental health centers (see IC 12-29-2-1.2).

Unreimbursed Activity:

- Emergency Service/Crisis Lines
- Inpatient Services to Uninsured Marion County Residents
- Reports for Probation/Department of Children's Services
- Community Care Coordination with Treatment and Social Service Stakeholders
- Trauma/Crisis Response to Community Events (various schools and public sector locations)
- CIT and other Associated Trainings for Government Entities and Community Members.
 - Under the direction of the Indiana Division of Mental Health and Addiction, provides REST (Resilience and Emotional Support Team) and CISM (Critical Incident Stress Management) services to 911 operators impacted by the COVID-19 pandemic in Marion County. Services include Psychological First Aid and responder resilience training and support.

Percent of Positive Patient Satisfaction and Outcomes based on Patient Surveys

Session Experience Score (SES)	9+ score (0-10)
Felt cared for, heard, and respected	95.31%
Worked on the right things	93.77%
Worked on what I want to change in my life	91.57%

State Fiscal Year 2024 Community Outreach

Representation at the Following Community Meetings:

- ICCMHC Addictions Council
- ICCMHC Youth Services Council
- ICCMHC Medical Director Committee
- Systems of Care Marion County
- DCS Case Management Meetings
- DCS Steering Committees (Various)
- Mental Health Coalition
- Marion Co. Probation Dept.
- Marion Co. Family Drug and Mental Health Courts
- Deep End Sub-Committee – Juvenile Justice Initiative
- Monthly Marion County CIT committee meetings
- Member of Indy Chamber of Commerce

Events Attended:

- Trainer and Sponsor of Zero Suicide Project
- Provided Trauma Informed Care to staff and teachers in numerous schools
- Partnered with Local Emergency Rooms, social services agencies, and Schools to provide awareness, training, and general stigma reduction efforts
- Partnership with WTHR on our Have Hope initiative: www.havehope.com
- Partner with local housing authority to assist individual with mental health and addiction needs locate and maintain permanent housing
- Partner with local employment agencies to promote work readiness and gainful employment
- Partner with academic institutions to promote higher learning education and related employment opportunities CHIP
- Marion County Youth Wraparound Meeting
- Mental Health America of Indiana (MHA)
- Managed Emergency Surge for Healthcare (MESH)
- Lawrence Business Matters Luncheons
- Lawrence Chamber of Commerce
- Sponsor and Member of Indiana Crisis Assistance Response Team (I-CART)
- Partner with Lutheran Child & Family Services (Various DCS and Juvenile Justice Related Events)
- Marion County Health Dep. Back to School Event
- Sponsor, Trainer and Host of Mental Health First Aid Training
- Participant of National Alliance on Mental Illness (NAMI)
- Committee Member of and Trainer of Marion County Crisis Intervention Team (CIT) Committee
- Indianapolis East Development Committee Host / Sponsor / Organizer
- Trainer and Sponsor of Youth Mental Health First Aid
- Trainer Question, Persuade, and Refer (QPR) Training
- Operator of Camp Unity – Grief Camp for Youth
- ICCMHC Quarterly Meetings
- ICCMHC Webinars

- Member of DCS Steering Committees (Various)
- Participant of Marion County Family Drug and Mental Health Courts
- Member of the Marion County JDAI (Marion County Juvenile Court Initiative) Steering Committee
- Advisory committee member for the Indiana State Museum's year-long exhibit entitled FIX: The opioid epidemic
- Coordinator of the District 5 Disaster Mental Health and Resilience and Emotional Support (REST) Team
- Consultant to the Indianapolis Metropolitan Police Department on CISM responses

Vendor and Sponsor Activities:

- Indiana Black Expo - Black and Minority Health Fair
- Indiana Psychiatric Society Symposium
- Black Men in White Coats
- NAMI Mental Health and Criminal Justice Summit
- MHAI - Mental Health and Addiction Conference

SUD Services

Locations for Addiction Treatment Services with ASAM Level of Care Provided at the Location:

Clinic Location:	6950 Hillsdale Ct. Indianapolis, IN 46250	ASAM Level of Care: 2.1
	2040 Shadeland Avenue, 250, Indianapolis, IN 46219	ASAM Level of Care: 1.0
	1030 E. County Line Rd., C-1, Greenwood, IN 46227	ASAM Level of Care: 1.0
	1640 N. Ritter Ave. Indianapolis, IN 46219	ASAM Level of Care: 1.0
	1525 N. Ritter Ave. Indianapolis, IN 46219 (Youth)	ASAM Level of Care: 1.0
Hospital Location:	7165 Clearvista Way, Indianapolis, IN 46256	ASAM Level of Care: 4.0

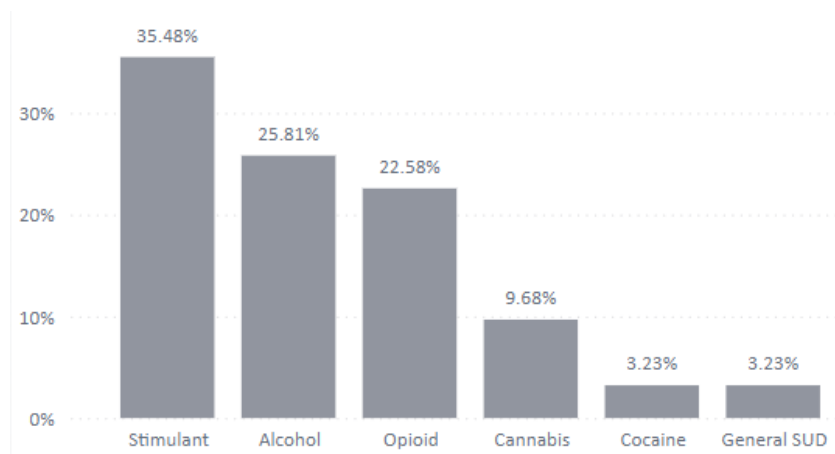
Benchmark Levels of Care for Adolescents and Adults Level of Care	Adolescent Title	Adult Title	Description
0.5	Early Intervention		Assessment and education
OTP (Level 1)	*Not specified for adolescents	Opioid Treatment Program	Daily or several times weekly opioid medication and counseling available
1	Outpatient Services		Adult: Less than 9 hours of service per week Adolescent: Less than 6 hours of service per week
2.1	Intensive Outpatient Services		Adult: More than 9 hours of service per week Adolescent: More than 6 hours of service per week
2.5	Partial Hospitalization Services		20 or more hours of service per week
3.1	Clinically Managed Low-intensity Residential Services		24-hour structure with available personnel, at least 5 hours of clinical service per week
3.3	*Not available because all adolescent levels attend to cognitive/ other impairments	Clinically Managed Population-specific High-intensity Residential Services	24-hour care with trained counselors, less intense environment and treatment for those with cognitive and other impairments
3.5	Clinically Managed Medium-intensity Residential Services	Clinically Managed High-intensity Residential Services	24-hour care with trained counselors
3.7	Medically Monitored High-intensity Inpatient Services	Medically Monitored Intensive Inpatient Services	24-hour nursing care with physician availability, 16 hour per day counselor availability
4	Medically Managed Intensive Inpatient Services		24-hour nursing care and daily physician care, counseling available

Evidence-Based Practices Utilized in Addiction Treatment

- Inpatient Detox & Stabilization
- Intensive Substance Use Recovery (ISUR)
- Medication Assisted Treatment

- Relapse Prevention (RP)
- Co-Occurring CBT
- Co-Occurring Living In Balance
- Matrix
- Seeking Safety
- Recovery Life Skills
- Intensive Dual Diagnosis Treatment (IDDT)
- Youth Substance Use Recovery – Seven Challenges Program
- MOMentum Program – Pregnancy/Post-delivery
- Individual / Family Therapy
- Medication Management
- Motivational Interviewing
- Acceptance and Commitment Therapy
- Cognitive Behavioral Therapy
- DBT Informed Skills System

Bar graph of the most common addiction substances taken by adult patients



Mental Health Services

Locations of Mental Health Treatment for Youth:

6950 Hillsdale Ct. Indianapolis, IN 46250
 2040 Shadeland Avenue, 200 Indianapolis, IN 46219
 1030 E. County Line Rd., C-1 Greenwood, IN 46227
 1525 North Ritter Ave., Indianapolis, IN 46219
 Various School and Social Services Sites in Marion County (over 100)

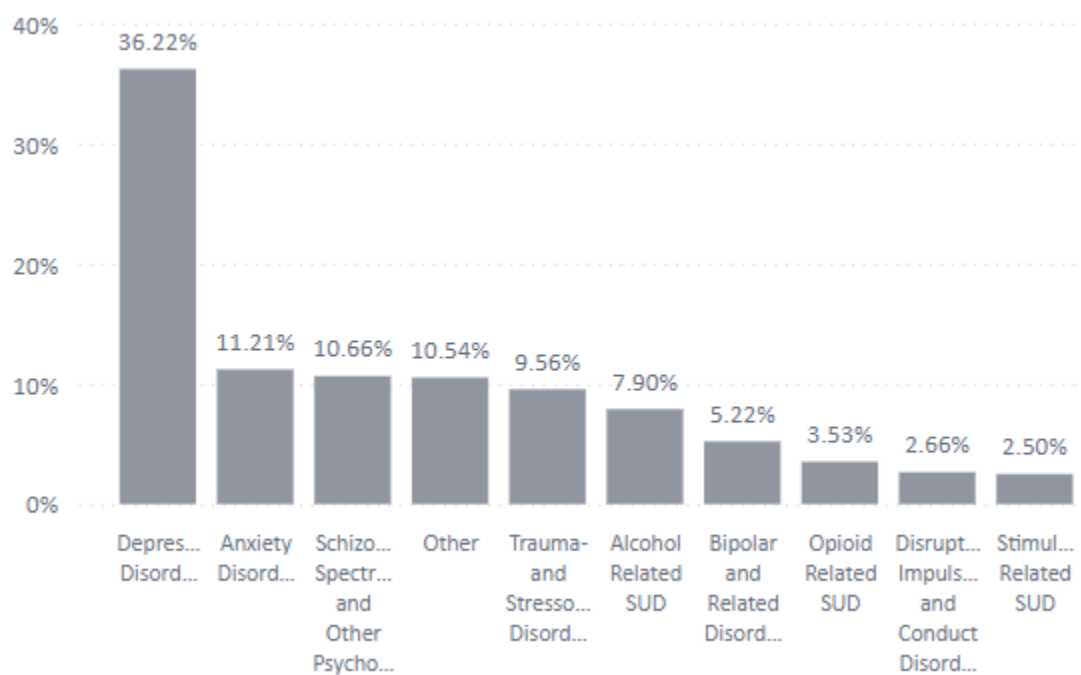
Locations of Mental Health Treatment for Adults:

6950 Hillsdale Ct. Indianapolis, IN 46250
 2040 Shadeland Avenue, 200 Indianapolis, IN 46219
 1030 E. County Line Rd., C-1 Greenwood, IN 46227
 1640 N. Ritter Ave. Indianapolis, IN 46219
 9716 E. 16th Street Indianapolis, IN 46219
 1356 N. Graham Indianapolis, IN 46218
 5921 E. 12th street Indianapolis, IN 46219
 8163 E. 10th Street Indianapolis, IN 46219

Evidence-Based Practices Utilized in Mental Health Treatment

- Co-Occurring Living In Balance
- Co-Occurring CBT
- Seeking Safety
- Relapse Prevention
- Seven Challenges
- Trauma Focused CBT
- Integrated Dual Diagnosis Treatment
- Living in Balance
- Matrix
- Play Therapy
- Illness Management Recovery
- Skills System
- Adolescent Community Reinforcement Approach (ACRA)
- Harm reduction
- Mindfulness-based cognitive therapy
- Skill System DBT-Informed Approach
- Transtheoretical model (stages of change)
- Motivational Interviewing
- Cognitive Behavioral Therapy
- Acceptance and Commitment Therapy (ACT)
- Eye Movement Desensitization and Reprocessing (EMDR)
- Psychopharmacology
- Medication Assisted Treatment
- Supported Employment
- Cognitive Behavioral Therapy
- Acceptance and Commitment Therapy

Top 10 primary mental health diagnoses of adult patients



Top 10 primary mental health diagnoses of youth patients

