



Immigrant & Refugee Resource Directory

Marion County/Indianapolis

By Mayor's Office of International & Latino Affairs

Scan QR Code for
Online Version



Disclaimer: Organizations listed are not sponsored by OIIA or the City of Indianapolis. This directory is for informational purposes.

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Welcome
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欢迎

The Mayor’s Office of International and Latino Affairs (OILA) has created this directory for immigrant/refugee residents and service providers. The purpose of this directory is to allocate as many regional resources in Indianapolis as possible from non-profits, advocacy groups, churches and many more who are actively helping make resources more accessible for our Hoosier immigrant/refugee neighbors.

Any questions or feedback about this directory please contact OILA’s Director Ruth Morales.

Ruth.Morales@indy.gov



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Basic City Services

Mayor's Action Center

Services:

This is the city line to report an issue or to request city services. For example, you can report potholes, broken sidewalks, littered areas, stray animal/animal issue, request a streetlight, find your trash pickup day, dead animal removal, and more.

317-327-4622

8am to 5pm Monday-Friday

Requesting Electricity/Light Service in Indianapolis/Marion County

AES

Call 1-888-261-8222

Monday through Friday 8am to 5pm

Information to have before calling:

- ⇒ Name and Date of Birth
- ⇒ Address you are moving to
- ⇒ Phone Number
- ⇒ Social security number*

* If you do not have a social security number an alternative is providing an ITIN and passport. It is recommended to call and talk to an AES rep to discuss further.

Requesting Gas/Water Services in Indianapolis/Marion County

Citizen Energy Group

Visit online to start, transfer, or end services (English and Spanish available online)

[Link to start Gas/Water services](#)

Or call 317-924-3311

If you do not have a social security number-an alternative is using the [Identity Verification Form](#) which will need to be printed and taken to a notary to get completed. Afterwards the form needs to be mailed, faxed, or emailed to Citizen Energy Group. Form is available in English and Spanish ([form link](#) as of 5/24/24)



Public Safety

Emergency Phone Numbers for Marion County/Indianapolis

Police Emergency: 9-1-1 (call and text)

Police Non-Emergency: 317-327-3811

Poison Control Center: 800-222-1222

National Suicide Prevention Lifeline: 9-8-8

Finding A Person in Jail for Marion County/Indianapolis

[Use this link](#) to find a person in the Adult Detention Center. You can search using the person's full name and date of birth, or by booking number, permanent number, state or county ID, or FBI or ICE number.

Learn more [online](#) about sending mail, money or visiting a person in jail.

Report a Missing Person in Marion County/Indianapolis

Call 317-327-6160 or send email to missingpersons@indy.gov

How to report a missing person

Anyone may report a person missing, and there is no waiting period. You must report to the county where the missing person was last seen. If there was force or foul play, call 911. Otherwise, follow the steps below.

Step 1: Gather information on your runaway or missing person. Officers will need:

Full name

Date of birth

Height

Weight

Hair and eye color

Last known address

If they drive a vehicle, the make, model, color, and plate if possible

Current photo or photos

Custody or court paperwork, including visitation, guardianship, or protective orders

Step 2: Report to the nearest IMPD district headquarters site with the above information.



Public Safety

District headquarters

North District: 3120 E. 30th St.

East District: 3229 N. Shadeland Ave.

Southeast District: 1150 S. Shelby St.

Southwest District: 551 N. King Ave.

Northwest District: 4005 Office Plaza Blvd

Downtown District: 39 W. Jackson Pl., Suite 500

Step 3: Contact friends, family, and others. Look for your runaway or missing person, gather information, and once contacted by a detective, share that information. You can help by actively assisting the police.

Find Towed Vehicle

[Visit this link](#) to find towed vehicle by license plate, VIN, or towing info.

File a Complaint if an IMPD Police Officer Mistreated You

Do you believe you were treated improperly by an Indianapolis Metropolitan Police Department officer or that an officer violated department protocols?

You have every right to ask a Indianapolis police officer for their name and badge number. Write it down as it will be helpful for the office investigation.

You can submit a complaint [online using this link](#) or obtain complaint forms directly from the CPCO office during the walk-in hours of 9:00 a.m. and 3:00 p.m. Appointments may be scheduled before 9:00 a.m. or after 3:00 p.m. by calling 317-327-3440.

La Plaza Victim's of Violence Act Program (VOCA)

The goal of La Plaza's VOCA program is to increase the safety, self-sufficiency, and independence of Latina women who are victims of domestic violence by providing case management and advocacy services in La Plaza.

La Plaza offers a variety of free, confidential services to victims of domestic violence and their families.

317-890-3292

<https://www.laplazaindy.org/contact/>



Public Safety

Marion County Prosecutor's Office

The Marion County Prosecutor's Office holds criminals accountable for their actions and works hard to preserve the rights of victims. It seeks to place public safety as the number one priority and responsibility of government. This office is dedicated to continually seeking justice and maintaining the highest of ethical standards.

<https://www.indy.gov/agency/marion-county-prosecutors-office>

Services: Traffic court case assistance, child support division, diversion programs, requesting U-VISA certification, and more.

For bilingual assistance contact Director Maria Wildridge 317-450-7226 .



Legal Services

Catholic Charities Indianapolis-Immigration Legal Services

Areas of Legal Assistance:

Adjustment of Status, Consular Processing, Deferred Action for Childhood Arrivals (DACA), Employment authorization, Family-based petitions, Naturalization/Citizenship

Types of Legal Assistance: Helping completing forms, filings with USCIS

1400 N Meridian St, Indianapolis, IN 46202

No walk-in appointments. Call to schedule: 317-592-4008

<https://www.archindy.org/cc/refugee/immigration-home.html>

Mon-Thurs 8am to 5:30pm

Closed: Friday, Saturday, Sunday

Indiana Legal Services-Immigrants' and Language Rights Center

Areas of Legal Assistance:

Adjustment of Status, Asylum applications, Consular Processing, Deferred Action for Childhood Arrivals (DACA), Employment authorization, Family-based petitions, Habeas Corpus, NACARA, Naturalization/Citizenship, Removal hearings, Special Immigrant Juvenile Status, T visas, Temporary Protected Status (TPS), U visas, Violence Against Women Act (VAWA) petitions

Types of Legal Assistance: Help completing forms, Filings with USCIS, Representation at Asylum Interviews (Credible Fear Interviews, Reasonable Fear Interviews), Representation before the Immigration Court, Representation before the Board of Immigration Appeals (BIA)

1200 Madison Avenue, Suite 300, Indianapolis, IN 46225

317-631-9410

<http://www.indianalegalservices.org/>

ILRC.hotline@ilsi.org

Source: Immigration Advocates Network

Mariposa Legal

Areas of Legal Assistance:

Asylum applications, Removal hearings



Legal Services

Types of Legal Assistance: Representation before the Immigration Court, Representation before the Board of Immigration Appeals (BIA)

317-426-0617

<http://www.mariposalegal.org/>

hannah@mariposalegal.org

Source: Immigration Advocates Network

National Immigrant Justice Center (Indianapolis Office)

Areas of Legal Assistance:

Adjustment of Status, Asylum applications, Deferred Action for Childhood Arrivals (DACA), Employment authorization, Family-based petitions, NACARA, Naturalization/Citizenship, Removal hearings, Special Immigrant Juvenile Status, T visas, Temporary Protected Status (TPS), U visas, Violence Against Women Act (VAWA) petitions

Types of Legal Assistance: Filings with USCIS, Representation at Asylum Interviews (Credible Fear Interviews, Reasonable Fear Interviews), Representation before the Immigration Court, Representation before the Board of Immigration Appeals (BIA), Federal court appeals

615 N Alabama St., Suite 426, Indianapolis, IN 46204

312-660-1370

<https://www.immigrantjustice.org/>

Source: Immigration Advocates Network

Neighborhood Christian Legal Clinic

Areas of Legal Assistance:

Adjustment of Status, Asylum applications, Consular Processing, Deferred Action for Childhood Arrivals (DACA), Employment authorization, Family-based petitions, NACARA, Naturalization/Citizenship, Special Immigrant Juvenile Status, T visas, Temporary Protected Status (TPS), U visas, Violence Against Women Act (VAWA) petitions

Types of Legal Assistance: Help completing forms, Filings with USCIS, Representation at Asylum Interviews (Credible Fear Interviews, Reasonable Fear Interviews)

3333 N Meridian St, Suite 201, Indianapolis, IN 46208



Legal Services

317-429-4131

<http://www.nclegalclinic.org/>

contactus@nclegalclinic.org

Source: Immigration Advocates Network

Indianapolis Legal Aid Society

Types of Legal Assistance: Free legal assistance in civil legal matters for cases involving rights of children, mothers, families, persons with a physical and/or mental disability, and the elderly at no cost depending on federal poverty guidelines. Serving families residing in Marion County and surrounding counties (Boone, Hamilton, Hancock, Hendricks, Johnson, Morgan, Shelby).

615 N Alabama St, Suite 122, Indianapolis, IN 46204 (Mon-Fri 9am to 5pm)

317-635-9538 (Note: Best times to call 10:45am -11:59am and 2:05pm -5pm. Office is closed during lunch hour 12pm-1pm)

<https://www.indylas.org/la-services>

Legal Aid

By Law Office of Jatin Shah

Phone Number: 317 – 624 – 7424

Address: 8520 Allison Pointe Boulevard, Indianapolis IN 4620

Hours: 8:00 AM – 5:00 PM, Closed on Sunday & Saturday

Website: <http://jatindshah.com/>

Nguyen Law LLC (multilingual services)

Types of Legal Assistance: Immigration, Family, Business, Criminal

Phone Number: 317 – 537 – 0520

Address: 6230 South Meridian St, Indianapolis, IN 46217

Hours: 9:00 AM – 5:00 PM, Closed on Sunday & Saturday

Email: nguyenlawllc@gmail.com



English and Citizenship Classes

Learning English Resources

Find a class to start learning/improving your English by [using this link](#).

Visit [Pathway to Literacy](#) for additional information about tutoring, vocabulary support, phonic practice and more.

Citizenship Classes in Marion County/Indianapolis

Wayne Township Adult Education

[See more information clicking this link](#)

Classes are free. Call 317-988-7975

Immigrant Welcome Center

Citizenship classes are offered virtually or in-person.

Call 317-808-2326 for more information.

Chin Community of Indiana

317-300-1078

ESL Classes

Wednesday & Friday Evening = 5:00pm – 7:00pm

Civics Classes

Thursday = 5:00pm – 7:00pm

Maximum students – 30 each class

1 teacher per 15 students



Updating/Changing Mailing Address

United States Postal Service (USPS)

<https://moversguide.usps.com/mgo/address-info>

Department of Justice (DOJ)

<https://respondentaccess.eoir.justice.gov/en/forms/eoir33ic/>

United States Citizenship and Immigration Services (USCIS)

<https://www.uscis.gov/addresschange>

Immigration and Customs Enforcement (ICE)

<https://onlinechangeofaddress.ice.gov/ocoa>



Refugee Resettlement

Exodus Refugee

<https://www.exodusrefugee.org/contact-us/i-need-assistance/>

317-921-0836

Catholic Charities Indianapolis

<https://helpcreatehope.org/refugee-immigrant-services>

Email refugeeinfo@archindy.org

[Refugee Program Staff](#)

Burmese American Community Institute

<https://thebaci.org/contact-us-2/>

317-731-5537



Health

HealthNet

<https://www.indyhealthnet.org/how-to-pay-for-your-health-care>

317-957-2075

[Find Health Center](#)

Shalom Health Center (westside of Indianapolis)

<https://www.shalomhealthcenter.org/request-an-appointment/>

3400 Lafayette Road
Suite 200
Indianapolis, IN 46222
(317) 291-7422

5750 W. 56th Street
Indianapolis, IN 46254
(317) 291-7422

Raices Mental Health

<https://www.raicesmentalhealth.com/>

317-561-1326

English and Spanish mental health services: individual therapy, couples therapy, family therapy, and immigration evaluations.

National Suicide Prevention Lifeline: 9-8-8



More Community Resources

Immigrant Welcome Center

<https://www.immigrantwelcomecenter.org/>

317-808-2326

help@immigrantwelcomecenter.org

2049 N Meridian St Indianapolis, IN 46202

Resource Database: <https://www.immigrantwelcomecenter.org/resources/>

Chin Community of Indiana

Assists with refugee employment. Offers health/social services.

317-300-1078

<https://www.chincommunityin.org/>

Haitian Association of Indiana

<https://haindy.org/>

Family Promise Immigrant Services

317-296-3742

Mariela@familypromisehendrickscounty.org

<https://familypromisehendrickscounty.org/familypromiseimmigrantservices/>

Community Compass (Find Free Food Near You)

<https://www.communitycompass.app/>



