

MARION SUPERIOR COURT PROBATION DEPARTMENT – ADULT SERVICES
Probation Satisfaction Survey

Name (optional): _____

Date: _____

How long was your supervision term? _____

1. Who was your probation officer at the time the case was closed? _____
2. How many PO's did you have during the time you were on supervision? _____
3. Was the Reception staff respectful and courteous to you when you reported?
☐ Always or usually ☐ Sometimes ☐ Never or rarely
4. During your intake appointment, your supervision requirements were explained to you so you could understand them.
☐ Yes ☐ No

The following questions should be answered about your assigned probation officer at the time the case was closed.

5. Was your probation officer respectful and courteous to you?
☐ Always or usually ☐ Sometimes ☐ Never or rarely
6. Was your probation officer helpful and knowledgeable about resources in the community?
☐ Yes ☐ No
7. Did your probation officer encourage your participation in your supervision plan?
☐ Yes ☐ No
8. Did your probation officer conduct field visits in a professional and respectful manner?
☐ Yes ☐ No ☐ I did not have field visits with my probation officer.
9. Did you feel your probation officer helped you with your problems?
☐ Yes
☐ No If not, what problems were not addressed? _____
10. Did your probation officer treat you as an individual and not just like everyone else?
☐ Yes ☐ No
11. Did you feel that you could talk to your probation officer and he/she listened?
☐ Yes ☐ No
12. Would you feel comfortable contacting your probation officer in the future if problems come up?
☐ Yes ☐ No
13. Do you feel that you made improvements in any of the following areas during your probation supervision?
☐ Education ☐ Employment
☐ Substance use/abuse ☐ Friends/Peers ☐ Making better choices
15. How often did your probation officer discuss your court-ordered fees with you?
☐ Once per month or more ☐ Less than once per month
☐ Never ☐ Not applicable (N/A) – no fees ordered

General Comments

16. Do you feel connected to the outside resources that were provided to you through the probation office?

☐ Yes ☐ No

If Yes, are you planning to continue to utilize the resource(s) in the future?

☐ Yes ☐ No

17. What recommendations for improvement do you have? _____

18. Additional comments: _____

18. Would you like someone from the Probation Department to contact you for additional information:

☐ Yes ☐ No If so, what number may we contact you at? _____

THANK YOU FOR YOUR COMMENTS

Please return this form to the Probation Reception Desk, FAX to (317) 327-4269, E-mail to Chief Probation Officer Christine Kerl at Christine.Kerl@indy.gov or send via mail to the following:

***Christine Kerl, Chief Probation Officer
Marion Superior Court Probation Department
3115 Southeastern Avenue, Suite 100
Indianapolis, IN 46203***