

Step 1

• Starting on the Request Indy home page, hover over the "Status" icon in the middle of your screen, to check the status of an existing request.

| • | RequestIndy | Home | Register Sign In Sign in for more info Q |
|---------------------------------|---|--|---|
| Request | F Status | Indy Maps & Apps | L Resources |
| Report an issue to the District | Check status of previously submitted service requests | Access City-County GIS Mapping Applications | Ways for residents, businesses, and visitors to connect |

Step 2

• You will see an option to check the status of your request. Select this.

| G | RequestIndy | Home | Register | Sign In Sign in for more info | Q |
|---------------------------------|--|--|----------|--|--------|
| (| Check status of a previously submitted request | | | | |
| Request | | Indy Maps & Apps | | L Resources | |
| Report an issue to the District | | Access City-County GIS Mapping Applications | Ways | for residents, businesses visitors to connect | s, and |

• If you are a logged in user, you will have the ability to review all of your Service Request history.

| | RequestIndy | Home | Brittany Smith Logout Q |
|---|---|---|--|
| Request Report an issue to the District | Image: Status Image: Check status of a previously submitted request Image: Status Image: Check status of a previously submitted request Image: Status Image: Check status of a previously submitted request Image: Status Image: Check status of a previously submitted request Image: Check status of a previously submitted requests Image: Check status of a previously submitted requ | Indy Maps & Apps Access City-County GIS Mapping Applications | E Resources Ways for residents, businesses, and visitors to connect |

Step 3: Searching for your Case

• You can search for cases in a few ways.

1. The easiest way is searching by case number.

• Example: 99-00697533

| RequestIndy | Home Register Sign In Sign in for more info |
|---|---|
| Q 99-00697533 | × |
| Service Request Search | |
| Abandoned Vehicle: Public Property Open Q 200 E WASHINGTON ST, INDIANAPOLIS, 46204 | H Near NW Riverside UDPUI Near Eastside Near Eastside |
| Details Activities | Near Westside Downtown Washington ST Irvington |
| Submitted Expected Resolution July 31, 2022 August 7, 2022 | Base Christian Enguish Ave East |
| Is the license plate expired? No | tout Field Indianapolis Near Near Southeast Southeast Southeast Southeast |
| What is the license plate state and number (if known)? | Maywood Garrield Park |

2. You can also search by address.

| RequestIndy | Home | Register | Sign In Sign in for more info | ٦ |
|---|---|--------------------------|----------------------------------|---|
| Q 200 e washington st | | | | × |
| All Service Requests 📰 🖽 🕇 | | | | |
| Abandoned Vehicle: Public Property Copen 200 E WASHINGTON ST, INDIANAPOLIS, 46204 Submitted an hour ago | Abandoned Vehicle: Public Property Open Q 200 E WASHINGTON ST, INDIANAPOLIS, 46204 Details Activities | | | |
| VIEW OLDER | Submitted July 31, 2022 | Expected Re August 7, | esolution 2022 | |

3. You can also search cases by request type.

| Ø | Request <mark>Indy</mark> | Home Re | egister Sign In Sign in for more info Q |
|---|---------------------------|--|---|
| Q trash pickup | | | × |
| All Service Requests | ₩ (U) T | | |
| Trash Pickup ♀ 5 STOP 11 RD | ⊠ Closed > | Trash Pickup♥ 5STOP 11 RD | Closed |
| 22-11 i11 | Submitted : July 28, 2022 | Details Activities | |
| Trash Pickup 9 8 BUFFALO RUN WAY | ⊠Closed > | Submitted Expected Re July 28, 2022 N/A | esolution Closed July 30, 2022 |
| 22-12 6 | Submitted : July 28, 2022 | | |

Step 4: Checking your Case Status

- The details tab outlines the case details that were entered at time of submission.
- The activities tab includes department updates or case notes left by city staff.
- The map shows the approximate location of the service request.



Sign in for more info

Q

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Q 99-00697533

