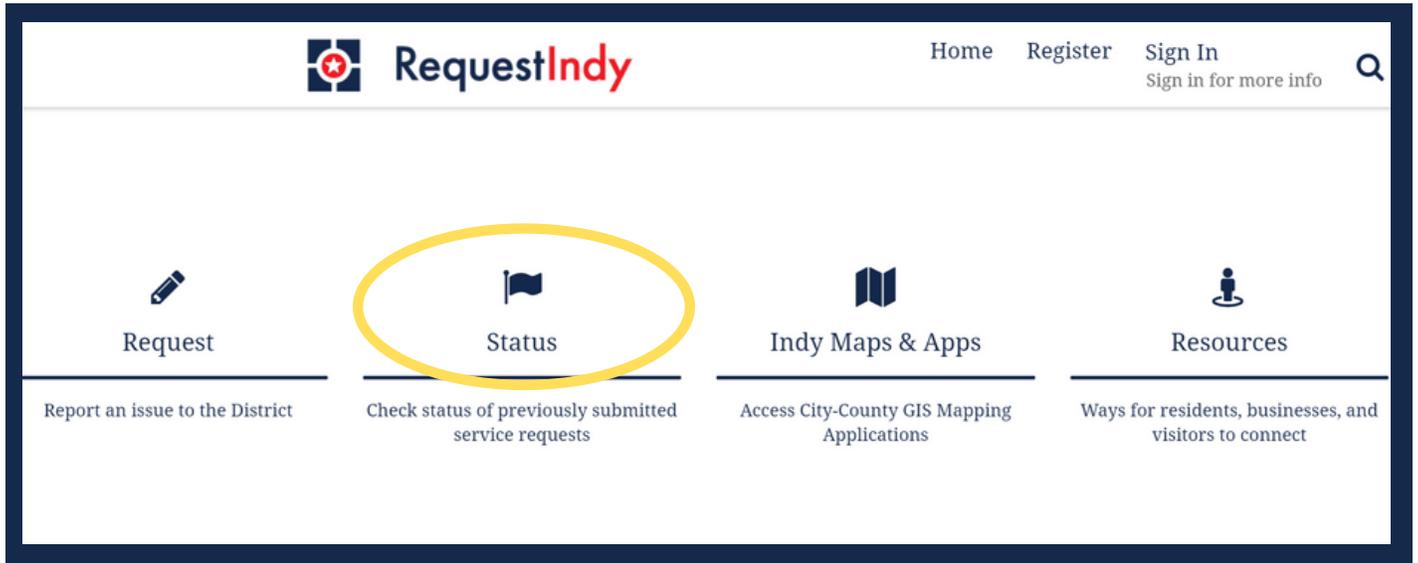


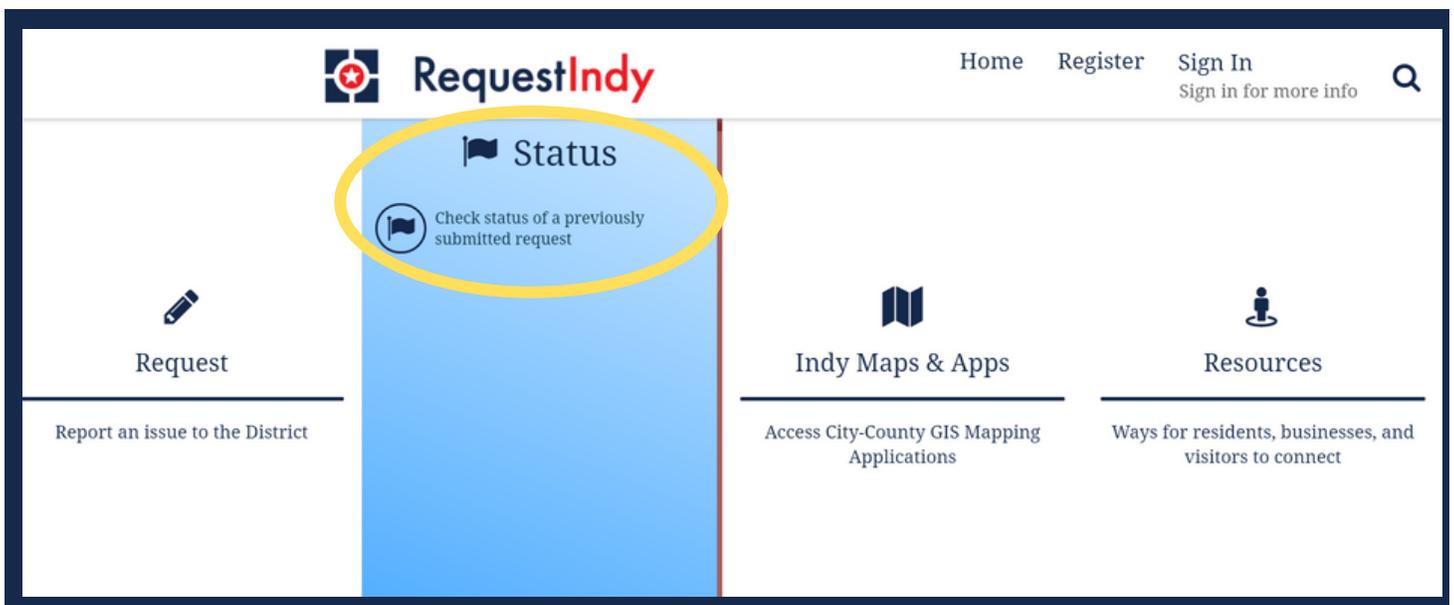
Step 1

- Starting on the Request Indy home page, hover over the "Status" icon in the middle of your screen, to check the status of an existing request.

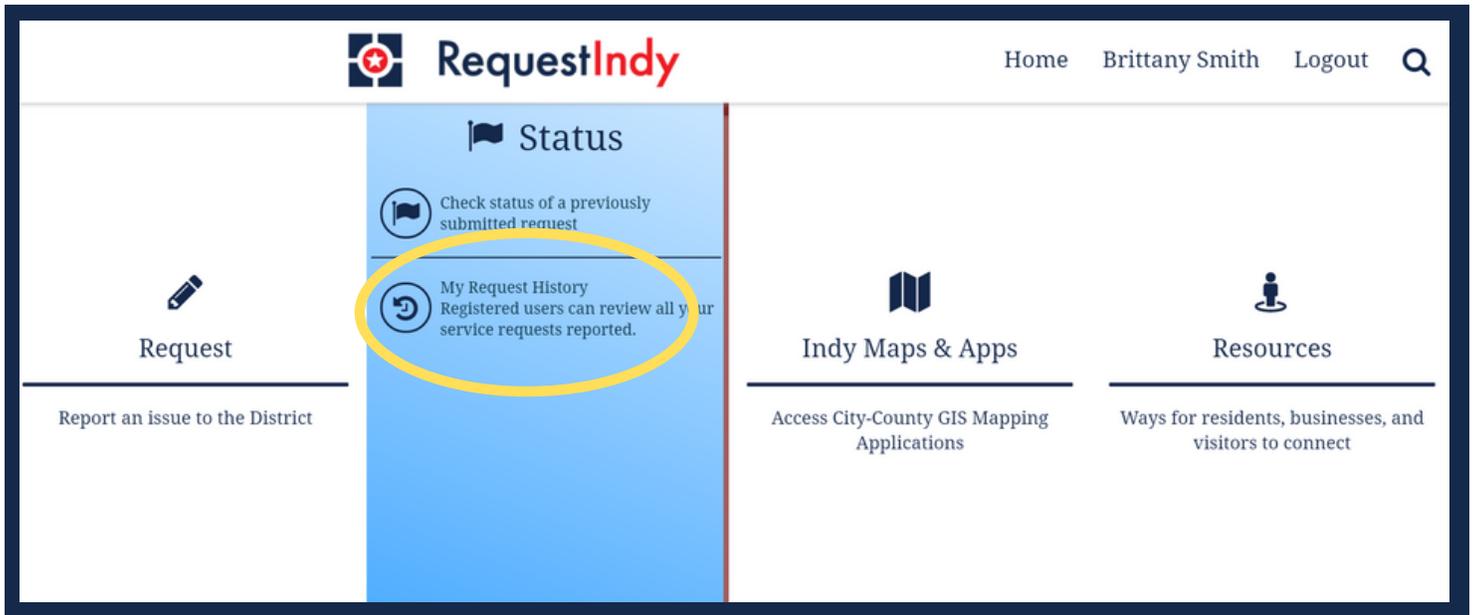


Step 2

- You will see an option to check the status of your request. Select this.



- If you are a logged in user, you will have the ability to review all of your Service Request history.

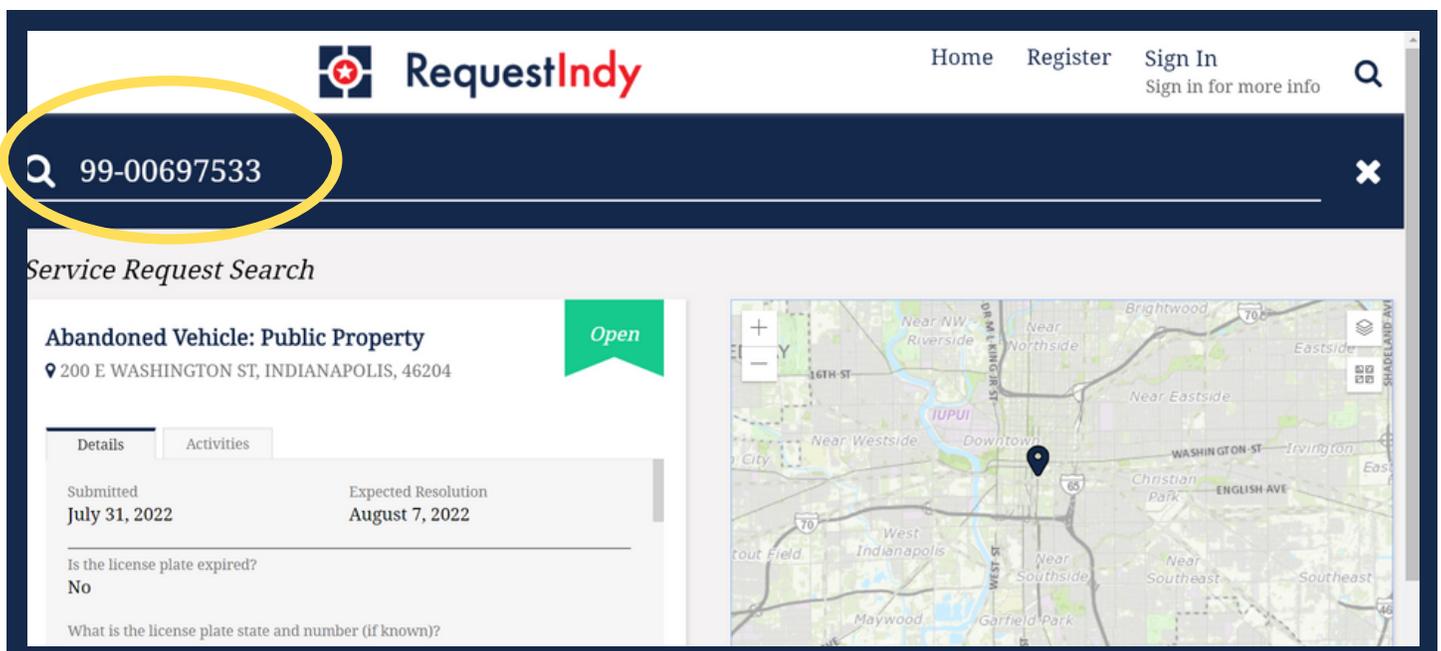


Step 3: Searching for your Case

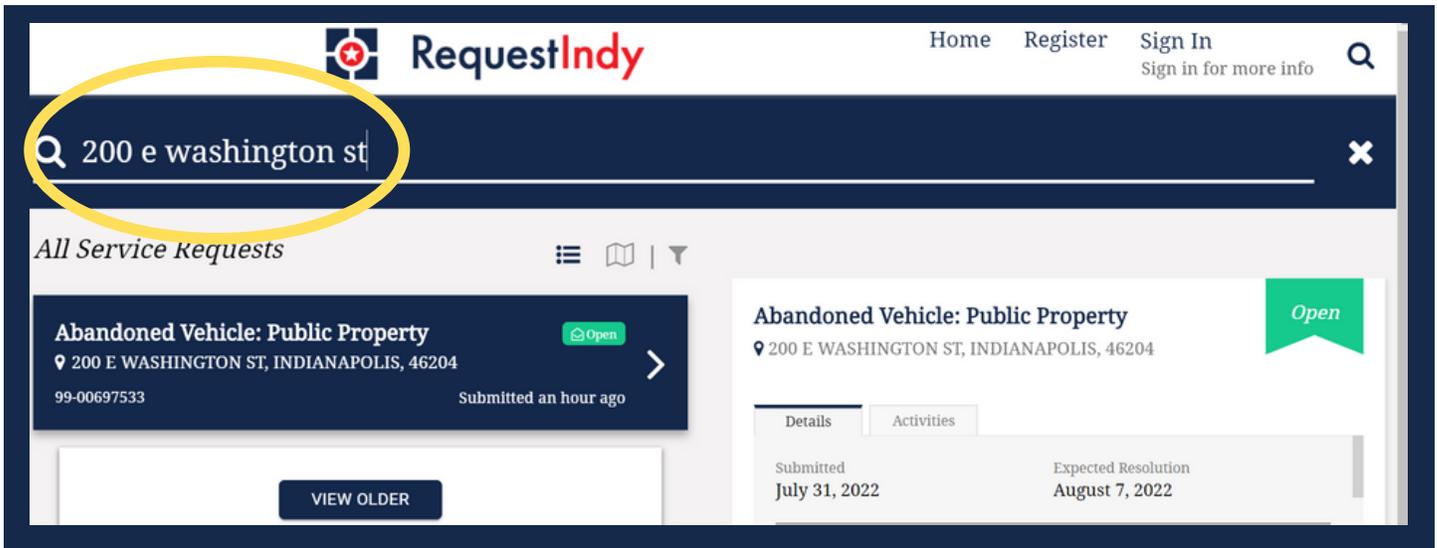
- You can search for cases in a few ways.

1. The easiest way is searching by case number.

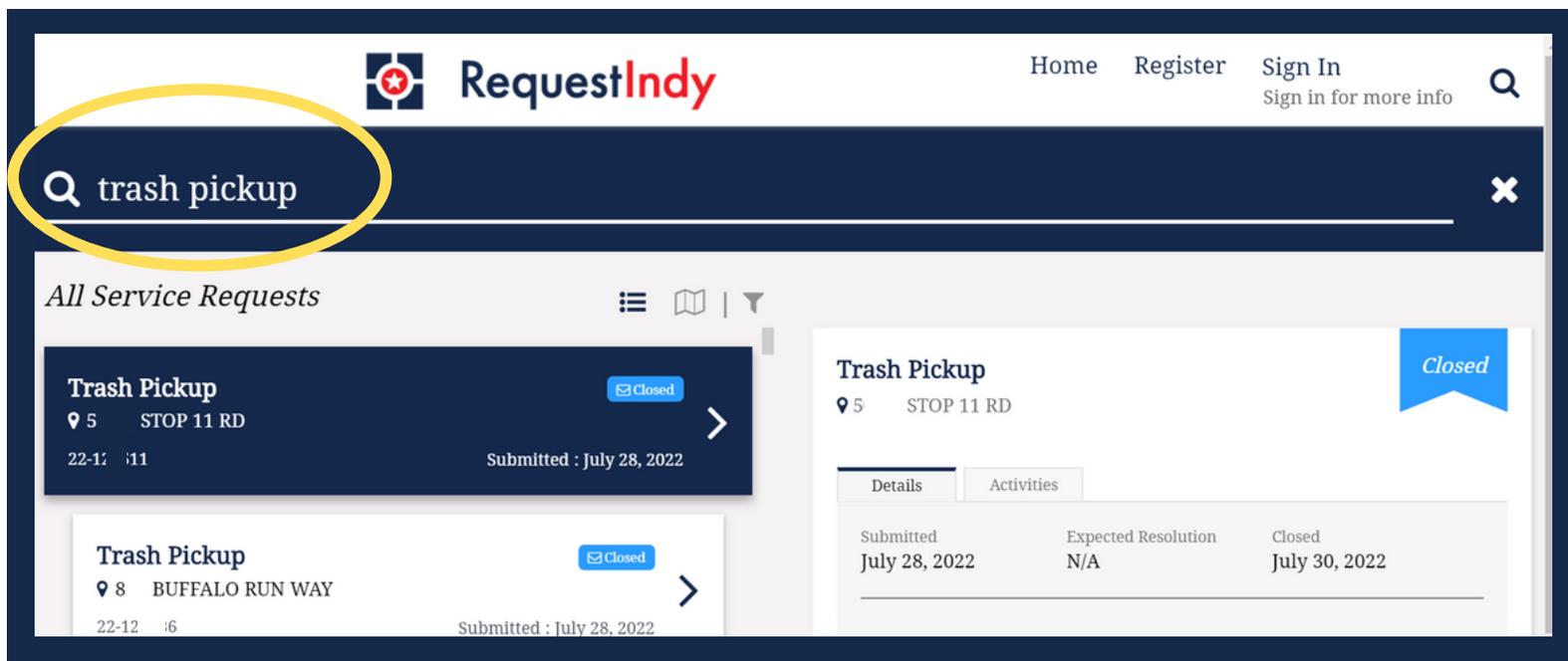
- Example: 99-00697533



2. You can also search by address.



3. You can also search cases by request type.



Step 4: Checking your Case Status

- The details tab outlines the case details that were entered at time of submission.
- The activities tab includes department updates or case notes left by city staff.
- The map shows the approximate location of the service request.



99-00697533



Service Request Search

Abandoned Vehicle: Public Property

200 E WASHINGTON ST, INDIANAPOLIS, 46204

Open

Details

Activities

Submitted
July 31, 2022

Expected Resolution
August 7, 2022

Is the license plate expired?
No

What is the license plate state and number (if known)?

