

# Information Technology Board Meeting



**August 31, 2021**

### Meeting Details:

**Date:** August 31, 2021

**Time:** 9:30 AM

**Location:** <https://indy.webex.com/indy/onstage/g.php?MTID=ef55c841bfc293ec6b4ae5b93069c041d>

**Chairman:** Joseph O'Connor

**CIO:** Elliott Patrick

### Roll Call:

1. Michael Weiseman

### IT Board Business:

2. **Approval of the June 29, 2021, Meeting Minutes:** Chairman Joseph O'Connor

### Status Updates:

3. **ISA Report:** Elliott Patrick, ISA CIO
4. **Q2 XBE Report:** Mr. Patrick

### Action Items:

5. **Resolution 21-24: Unified Informatics CIP**, Abbey Brands
6. **Resolution 21-25: Gordon Flesch Printer/Scanner Support**, Monica Ferguson
7. **Resolution 21-26: Federal Signal Warning Sirens**, Deputy Chief Valerie Cunningham
8. **Resolution 21-27: Envisage IMPD Training App**, Deputy Chief Valerie Cunningham
9. **Resolution 21-28: Kronos**, Collin Hill
10. **Resolution 21-29: NSI Network Equipment and Services**, Steve Kremer

### Discussion Items:

11. None

### Meeting Adjournment

The next scheduled Information Technology Board meeting is to be held Tuesday, October 26, 2021, at 9:30 AM.

## Meeting Details:

**Date:** June 29, 2021

**Time:** 9:30 AM -12:00 PM

**Location:** WebEx Meeting

**Chairman:** Mr. Joseph O'Connor

**Chief Information Officer:** Mr. Elliott Patrick

## Information Technology Board Members - Present:

<b>Mr. Joseph O'Connor</b>	Marion County Assessor	Chairman/Voting Member
<b>Mr. Ken Clark</b>	Office of Finance & Management	Voting Member
<b>Chief Louis Dezelan</b>	Marion County Sheriff	Proxy Voting Member
<b>Ms. Myla Eldridge</b>	Marion County Clerk	Voting Member
<b>Ms. Holli Harrington</b>	City-County Council Appointee	Voting Member
<b>Ms. Jane Richardson</b>	Mayoral Office Appointee	Voting Member
<b>Judge Marc Rothenberg</b>	Marion County Courts	Voting Member
<b>Ms. Julie Voorhies</b>	Marion County Auditor	Voting Member
<b>Chief Kevin Wethington</b>	Public Safety Communications	Voting Member

Also present:

<b>Elliott Patrick</b>	Information Services Agency	Chief Information Officer
<b>Gary Ricks</b>	Office of Corporation Counsel	Legal Counsel
<b>Drew Carlson</b>	Auditor's Office	Chief Financial Officer
<b>Val Cunningham</b>	IMPD	Deputy Chief
<b>Collin Hill</b>	Information Services Agency	Application Services Manager
<b>Steve Kremer</b>	Information Services Agency	Chief Operating Officer

## Approval of Minutes:

### Approval of the April 27, 2021, IT Board Minutes

Clerk Myla Eldridge made a motion to approve the April 27, 2021 IT Board minutes. The motion was seconded by Judge Marc Rothenberg. A roll call vote was called for and recorded thusly: O'Connor (aye), Clark (aye), Dezelan (aye), Eldridge (aye), Harrington (aye), Richardson (aye), Rothenberg (aye), Voorhies (aye) and Wethington (aye). Having recorded the votes, the motion passed unanimously.

## ISA Report:

Mr. Elliott Patrick, CIO, presented the June 29, 2021, ISA Report.

All reports and materials for this meeting are available for viewing in the June 29, 2021, IT Board Packet online at: <https://www.indy.gov/activity/information-technology-board>

## Action Items:

### **Resolution 21-16: GUTS/GovEase – Online Tax Sale**, Presented by Drew Carlson, Auditor's Office

The Auditor and Treasurer sought approval from the IT Board to enter into an agreement with G-UTS for Online Property Tax Sale Services and related GovEase for a total amount not to exceed Two Hundred Fifty Thousand Dollars and Zero Cents (\$250,000.00)

Chief Louis Dezelan made a motion to approve Resolution 21-16. The motion was seconded by Chief Kevin Wethington. A roll call vote was called for and recorded thusly: Voorhies (abstain), O'Connor (aye), Clark (aye), Dezelan (aye), Eldridge (aye), Richardson (aye), Rothenberg (aye), Wethington (aye), Harrington (aye). Having recorded the votes, the motion passed unanimously with one abstain.

### **Resolution 21-17: Vigilant Solutions LLC.**, Presented by Deputy Chief Val Cunningham, IMPD

IMPD sought approval from the IT Board to amend its agreement with Vigilant Solutions LLC ("Vigilant") for license plate reader technology, and commercial LPR access through the Law Enforcement Archival Reporting Network (LEARN) and related software for a total amount not to exceed Five Hundred Thousand Dollars and Zero Cents (\$500,000.00)

Chief Wethington made a motion to approve Resolution 21-17. The motion was seconded by Auditor Julie Voorhies. A roll call vote was called for and recorded thusly: Voorhies (aye), O'Connor (aye), Clark (aye), Dezelan (aye), Eldridge (aye), Richardson (aye), Rothenberg (aye), Wethington (aye), Harrington (aye). Having recorded the votes, the motion passed unanimously.

### **Resolution 21-18: Motorola – Genetec**, Presented by Deputy Chief Val Cunningham, IMPD

IMPD sought approval from the IT Board to amend its agreement with Motorola for video management software and related services for a total amount not to exceed Three Hundred Thousand Dollars and Zero Cents (\$300,000.00)

Clerk Eldridge made a motion to approve Resolution 21-18. The motion was seconded by Chief Dezelan. A roll call vote was called for and recorded thusly: Voorhies (aye), O'Connor (aye), Clark (aye), Dezelan (aye), Eldridge (aye), Richardson (aye), Rothenberg (aye), Wethington (aye), Harrington (aye). Having recorded the votes, the motion passed unanimously.

### **Resolution 21-19: Daniels & Associates, Inc.**, Presented by Collin Hill ISA

ISA sought approval from the IT Board to extend the term with Daniels Associates, Inc. for one (1) year.

Clerk Eldridge made a motion to approve Resolution 21-19. The motion was seconded by Chief Dezelan. A roll call vote was called for and recorded thusly: Voorhies (aye), O'Connor (aye), Clark (aye), Dezelan (aye), Eldridge (aye), Richardson (aye), Rothenberg (aye), Wethington (aye), Harrington (aye). Having recorded the votes, the motion passed unanimously.

**Resolution 21-20: Carahsoft Technology Corporation**, Presented by Steve Kremer, ISA

ISA recommended approval from the IT Board to extend contracts with Carahsoft Technology Corporation ("Carahsoft") through the Indiana Quantity Purchase Agreement ("QPA") to spend an additional amount not to exceed Two Million Six Hundred Forty Thousand Dollars and Zero Cents (\$2,640,000.00); for a revised total amount not to exceed Six Million Six Hundred Forty Thousand Dollars and Zero Cents (\$6,640,000.00) for an additional two (2) years

Controller Ken Clark made a motion to approve Resolution 21-20. The motion was seconded by Chief Dezelan. A roll call vote was called for and recorded thusly: Voorhies (aye), O'Connor (aye), Clark (aye), Dezelan (aye), Eldridge (aye), Richardson (aye), Rothenberg (aye), Wethington (aye), Harrington (aye). Having recorded the votes, the motion passed unanimously.

**Resolution 21-21: Dell EMC**, Presented by Steve Kremer, ISA

ISA recommended approval from the IT Board to extend contracts through the Indiana Quantity Purchase Agreement ("QPA") an authorized Dell EMC reseller, Ahead Inc. ("Ahead") for VxRail Nodes (database storage) and Isilon nodes (file storage) solutions to spend an amount not to exceed Three Hundred Three Thousand Dollars and Zero Cents (\$303,000.00) for three (3) years

Controller Clark made a motion to approve Resolution 21-21. The motion was seconded by Chief Dezelan. A roll call vote was called for and recorded thusly: Voorhies (aye), O'Connor (aye), Clark (aye), Dezelan (aye), Eldridge (aye), Richardson (aye), Rothenberg (aye), Wethington (aye), Harrington (aye). Having recorded the votes, the motion passed unanimously.

**Resolution 21-22: Ahead, Inc. - Load Balancer**, Presented by Steve Kremer, ISA

ISA recommended approval from the IT Board to extend contracts through the Indiana Quantity Purchase Agreement ("QPA") an authorized Dell EMC reseller, Ahead Inc. ("Ahead") for Load Balancer (Netscaler) to spend an amount not to exceed Two Hundred Fifty Two Thousand Dollars and Zero Cents (\$252,000.00) for one (1) year

Chief Wethington made a motion to approve Resolution 21-22. The motion was seconded by Controller Clark. A roll call vote was called for and recorded thusly: Voorhies (aye), O'Connor (aye), Clark (aye), Dezelan (aye), Eldridge (aye), Richardson (aye), Rothenberg (aye), Wethington (aye), Harrington (aye). Having recorded the votes, the motion passed unanimously.

**Resolution 21-23: Network Solutions Inc.**, Presented by Steve Kremer, ISA

ISA recommended approval from the IT Board to contract through an Authorized Cisco Reseller, Network Solutions Inc ("NSI") for additional networking products and services in an amount not to exceed Three Hundred Ninety Thousand Dollars and Zero Cents (\$390,000.00)

Judge Rothenberg made a motion to approve Resolution 21-23. The motion was seconded by Controller Clark. A roll call vote was called for and recorded thusly: Voorhies (aye), O'Connor (aye), Clark (aye), Dezelan (aye), Eldridge (aye), Richardson (aye), Rothenberg (aye), Wethington (aye), Harrington (aye). Having recorded the votes, the motion passed unanimously.

**Discussion Items:**

There being no further business to discuss, Board Chair Joseph O'Connor entertained a motion to adjourn. Chief Dezelan made a motion to adjourn. Auditor Voorhies seconded the motion. Board Chair O'Connor adjourned the meeting.

**The next scheduled IT Board Meeting is August 31, 2021.**



**INFORMATION  
SERVICES AGENCY**

City of Indianapolis & Marion County



**INFORMATION  
SERVICES AGENCY**  
City of Indianapolis & Marion County

# **ISA IT Board Report**

**August 31, 2021**



# Enterprise Projects

Project	Phase	Target	Status
Kronos/UKG Timekeeping WFC Upgrade – IFD	Complete	6/30/2021	
Windows 10 Rollout	Executing	7/01/2021	
Teams Deployment	Completed	7/08/2021	
SharePoint Governance (AvePoint)	Completed	7/15/2021	
Skype Decommission	Completed	7/20/2021	
CARES: Unified Comm.: Contact Ctr – MAC	Executing	8/2/2021	
MFA Deployment	Executing	9/17/2021	
CARES: Salesforce Case Management – MAC	Executing	11/19/2021	
Community Justice Campus – Build & Move	Executing	12/31/2021	
CARES: Unified Communications: Implementation	Executing	12/31/2021	
Application Managed Services RFP	Planning	9/30/2022	
CARES: Unified Comm.: Contact Ctr – MCC	Planning	TBD	
Kronos/UKG Timekeeping Expansion – IMPD	Planning	TBD	
Kronos/UKG Timekeeping Expansion – MCSO	Hold	TBD	
Indy 3.0: AP Automation – Implementation	Executing	TBD	



# Vendor Service Level Agreements

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June 2021 Service Level Agreements		
Bell Techlogix	Number of SLAs	SLAs Achieved
Service Desk / Cross Functional	34	33
Workplace	13	13
Data Center/ Network	28	28
Daniel Associates, Inc.	Number of SLAs	SLAs Achieved
Application Enhancement Services	3	3
Application Maintenance & Support	4	4



# Vendor Service Level Agreements

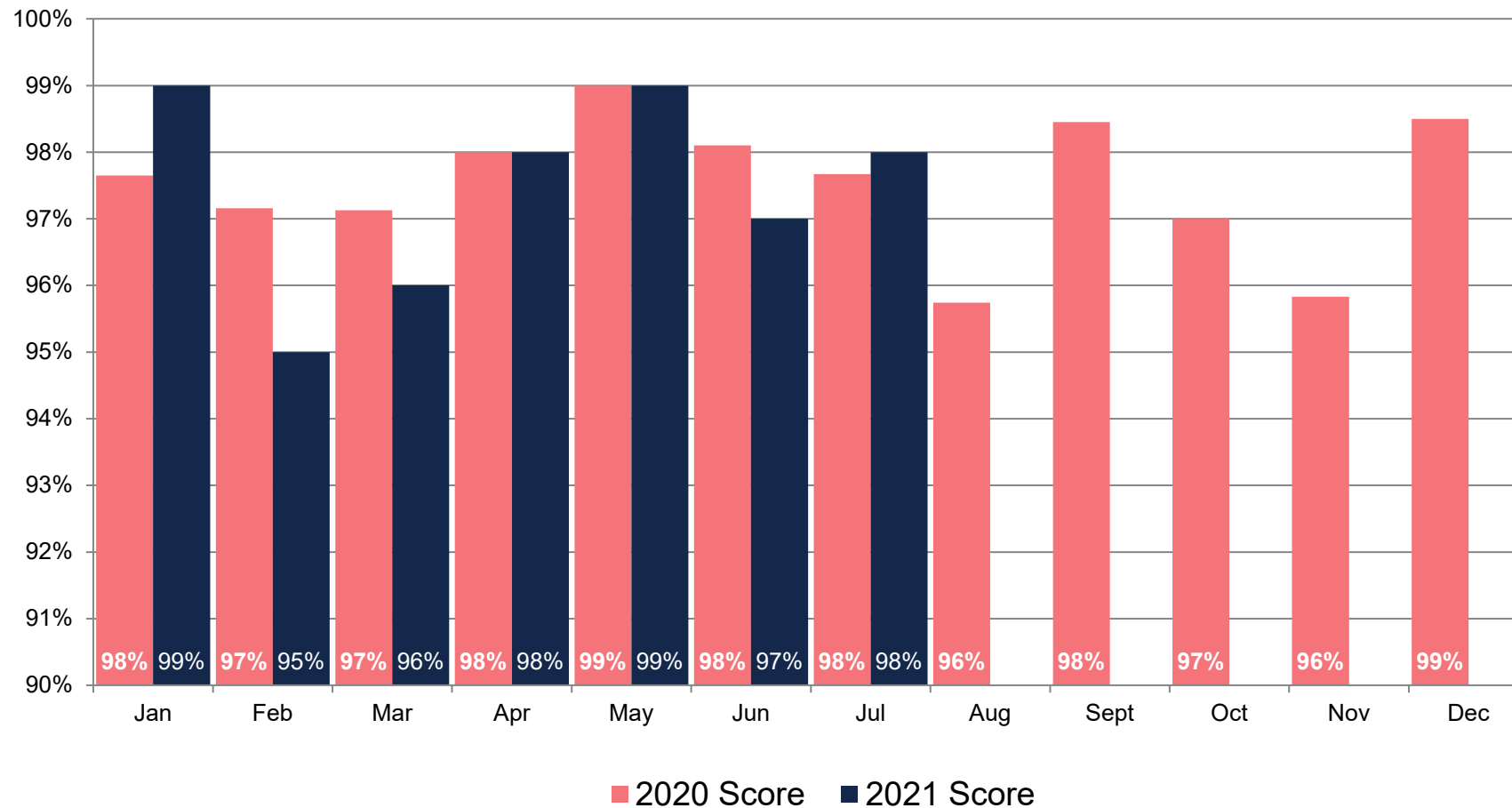
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July 2021 Service Level Agreements		
Bell Techlogix	Number of SLAs	SLAs Achieved
Service Desk / Cross Functional	34	34
Workplace	13	13
Data Center/ Network	28	28
Daniel Associates, Inc.	Number of SLAs	SLAs Achieved
Application Enhancement Services	3	3
Application Maintenance & Support	4	4



# Customer Satisfaction

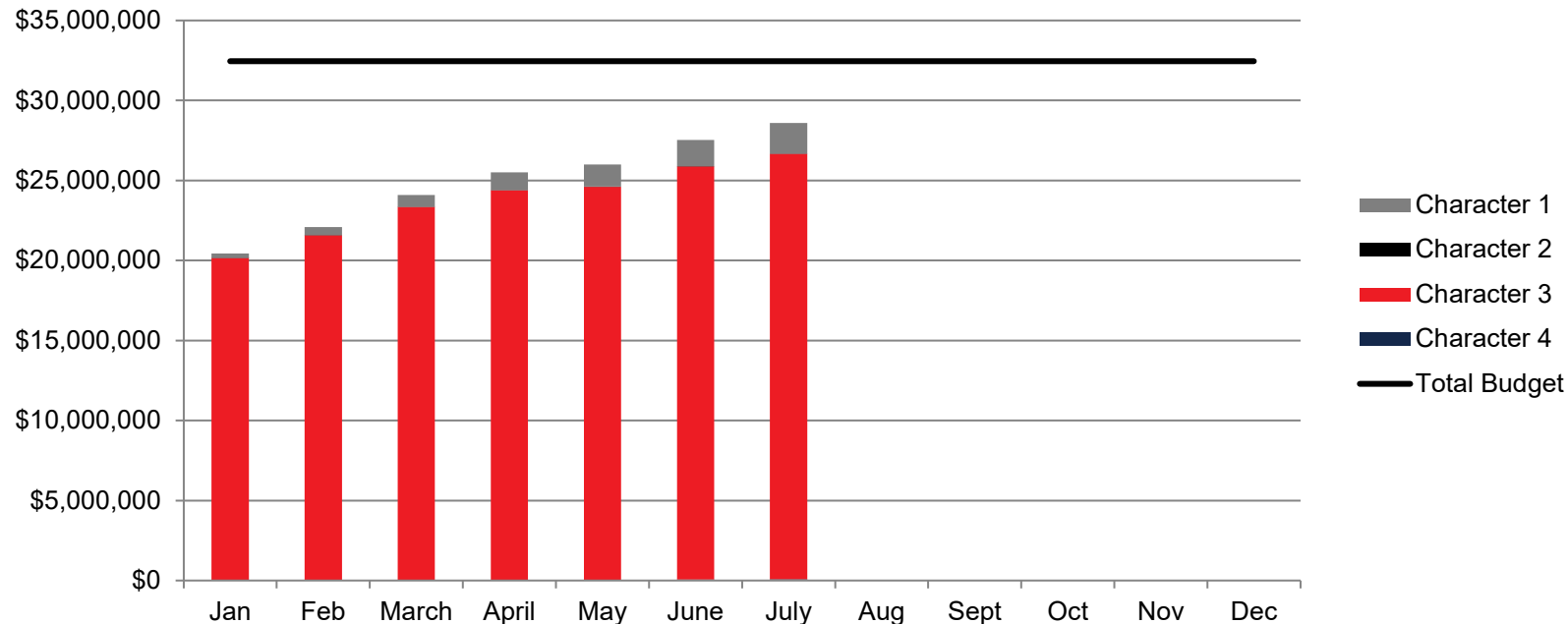
Customer Satisfaction Score  
2020 vs 2021



# Financial Management

## 2021 ISA YTD Expenses by Character

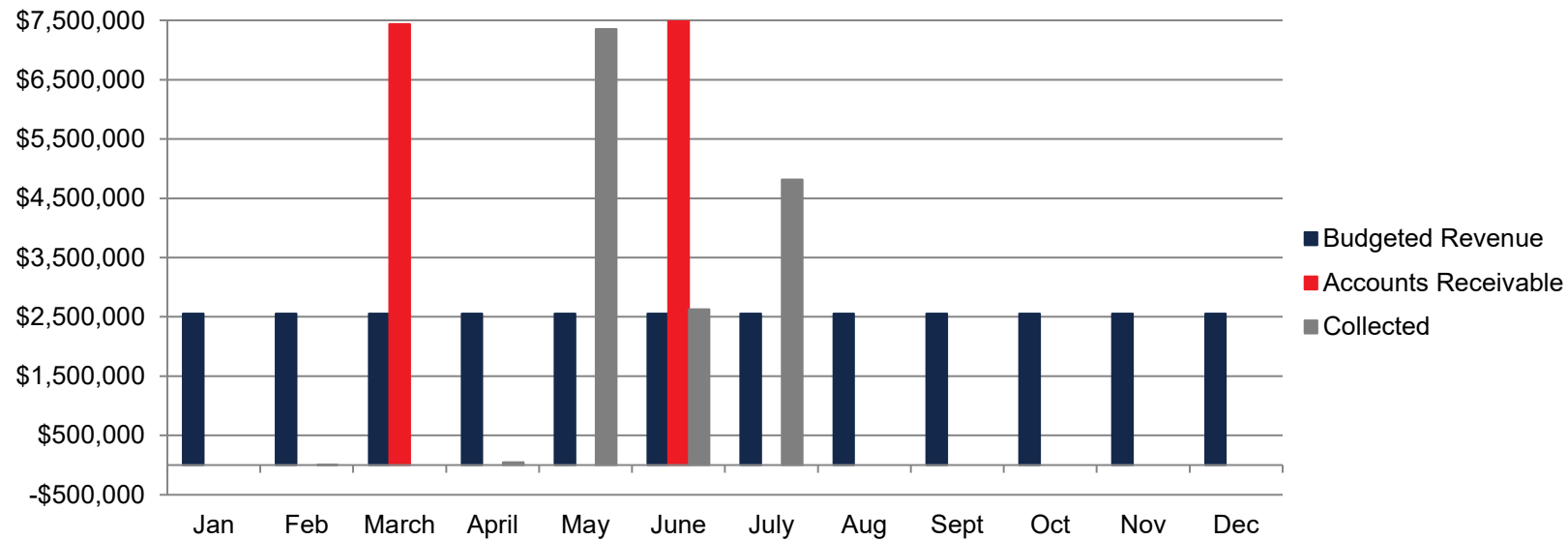
Character	2021 Budget	YTD Spend	Encumbered	Total \$	Total %	Remaining Budget
<b>Character 1: Personnel</b>	\$4,115,651	\$1,894,933	\$0	\$1,894,933	46.04%	\$2,220,718
<b>Character 2: Supplies</b>	\$90,500	\$23,377	\$1,826	\$25,203	27.85%	\$65,297
<b>Character 3: Services</b>	\$28,095,625	\$15,309,805	\$11,275,885	\$26,585,691	94.63%	\$1,509,934
<b>Character 4: Capital</b>	\$150,000	\$41,498	\$41,293	\$82,792	55.19%	\$67,208
<b>Total</b>	<b>\$32,451,776</b>	<b>\$17,269,614</b>	<b>\$11,319,004</b>	<b>\$28,588,618</b>	<b>88.10%</b>	<b>\$3,863,158</b>



# Financial Management

## 2021 ISA YTD Revenue by Source

Revenue Source	Budget	Billed	% Billed	Collected	% Collected
Internal Chargeback	\$29,997,220	\$14,729,421	49%	\$14,729,421	100%
External Chargeback	\$669,416	\$211,554	32%	\$32,204	15%
Miscellaneous	\$0	\$0	N/A	\$79,444	N/A
<b>Total</b>	<b>\$30,666,636</b>	<b>\$14,940,975</b>		<b>\$14,841,069</b>	





**INFORMATION  
SERVICES AGENCY**

City of Indianapolis & Marion County



**INFORMATION  
SERVICES AGENCY**

City of Indianapolis & Marion County

**2021 Minority, Women, Veteran &  
Disabled-Owned Business Enterprises**

**Information Technology Board**

**August 31, 2021**

**Elliott Patrick, Chief Information Officer**



# Notes

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Only MBE, WBE, VBE and DOBE vendors certified with the Office of Minority and Women Business Development (OMWBD) are counted towards XBE calculations. All MBE, WBE, VBE and DOBE's not certified with OMWBD are encouraged to obtain certification. More information at [www.indy.gov/omwbd](http://www.indy.gov/omwbd).

ISA thanks our core vendor-partners: Bell Techlogix and Daniels Associates, Inc., for their efforts in supporting this initiative.



# MBE/WBE/VBE/DOBE Statistics for 2nd Quarter

Total Char 2-3-4 Spending:	\$6,441,102.64
Eligible Char 2-3-4 Spending:	\$4,799,957
XBE Spending:	<b>\$1,743,304</b>
XBE % of Eligible Spending:	<b>36.32%</b> (Goal: 27%)

	# of Vendors	Total Spent	Percent	Goal	Variance
MBE	2	\$256,718	5.35%	15%	-9.65%
WBE	4	\$1,262,073	26.29%	8%	18.26%
VBE	2	\$224,513	4.68%	3%	1.68%
DOBE	0	\$0	0%	1%	-1%



# MBE/WBE/VBE/DOBE

## 2021 YTD as of Second Quarter

Total Char 2-3-4 Spending:	\$17,610,962
Eligible Char 2-3-4 Spending:	\$7,152,634
XBE Spending:	<b>\$3,268,356</b>
XBE % of Eligible Spending:	<b>45.69%</b> (Goal: 27%)

	# of Vendors	Total Spent	Percent	Goal	Variance
MBE	2	\$401,327	5.61%	15%	-9.39%
WBE	5	\$2,507,953	35.06%	8%	27.06%
VBE	2	\$359,076	5.02%	3%	2.02%
DOBE	0	\$0	0%	1%	-1%





# **INFORMATION SERVICES AGENCY**

City of Indianapolis & Marion County



***MBE\_WBE\_VBE\_DIBE Report - Qtr 2 - 2021***

<i>Vendor</i>	<i>\$</i>	<i>Sub-Contract Vendor</i>	<i>MBE_Amt</i>	<i>WBE_Amt</i>	<i>VBE_Amt</i>	<i>DOBE_Amt</i>
Bell Techlogix			\$0	\$0	\$0	\$0
		Diverse Tech Services	\$105,830	\$0	\$0	\$0
		Esource Resources LLC	\$0	\$0	\$104,452	\$0
		Guidesoft, Inc dba Knowledge Services	\$0	\$25,102	\$0	\$0
		Professional Management Enterprise	\$150,888	\$0	\$0	\$0
		Vespa Group LLC	\$0	\$0	\$28,331	\$0
	\$2,510,546					
Corvee, Inc. d/b/a Dixon Phone Place			\$0	\$4,148	\$0	\$0
	\$4,148					
Daniels Associates, Inc.			\$0	\$1,159,878	\$0	\$0
		Vespa Group LLC	\$0	\$0	\$91,730	\$0
	\$1,308,774					
Guidesoft, Inc dba Knowledge Services			\$0	\$70,946	\$0	\$0
	\$70,946					
Matrix Integration						

<i>Vendor</i>	<i>\$</i>	<i>Sub-Contract Vendor</i>	<i>MBE_Amt</i>	<i>WBE_Amt</i>	<i>VBE_Amt</i>	<i>DOBE_Amt</i>
			\$0	\$1,999	\$0	\$0
	\$1,999					
<hr/>						
Z-Eligible Vendors With Zero XBE Spend						
			\$0	\$0	\$0	\$0
	\$903,544					
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<i><b>Total:</b></i>	<i><b><u>\$4,799,957</u></b></i>		<i><b><u>\$256,718</u></b></i>	<i><b><u>\$1,262,073</u></b></i>	<i><b><u>\$224,513</u></b></i>	<i><b><u>\$0</u></b></i>
			<b>5.35%</b>	<b>26.29%</b>	<b>4.68%</b>	<b>0.00%</b>

*Minority Owned Business - MBE = 15%*

*Women Owned Business - WBE = 8%*

*Veteran Owned Business - VBE = 3%*

*Disability Owned Business - DOBE = 1%*

***MBE\_WBE\_VBE\_Dobe Report -*** YTD QTR 2 - 2021

<i>Vendor</i>	<i>\$</i>	<i>Sub-Contract Vendor</i>	<i>MBE_Amt</i>	<i>WBE_Amt</i>	<i>VBE_Amt</i>	<i>DOBE_Amt</i>
Bell Techlogix			\$0	\$0	\$0	\$0
		Diverse Tech Services	\$137,830	\$0	\$0	\$0
		Esource Resources LLC	\$0	\$0	\$130,383	\$0
		Guidesoft, Inc dba Knowledge Services	\$0	\$25,102	\$0	\$0
		Professional Management Enterprise	\$263,497	\$0	\$0	\$0
		Vespa Group LLC	\$0	\$0	\$35,762	\$0
	\$3,080,776					
Commercial Office Environments Inc.			\$0	\$1,593	\$0	\$0
	\$1,593					
Corvee, Inc. d/b/a Dixon Phone Place			\$0	\$4,148	\$0	\$0
	\$4,148					
Daniels Associates, Inc.			\$0	\$2,322,149	\$0	\$0
		Vespa Group LLC	\$0	\$0	\$192,931	\$0
	\$2,617,548					
Guidesoft, Inc dba Knowledge Services						

<i>Vendor</i>	<i>\$</i>	<i>Sub-Contract Vendor</i>	<i>MBE_Amt</i>	<i>WBE_Amt</i>	<i>VBE_Amt</i>	<i>DOBE_Amt</i>
			\$0	\$152,812	\$0	\$0
	\$152,812					
Matrix Integration			\$0	\$2,149	\$0	\$0
	\$2,149					
Z-Eligible Vendors With Zero XBE Spend			\$0	\$0	\$0	\$0
	\$1,293,609					
<b><i>Total:</i></b>	<b><u>\$7,152,634</u></b>		<u>\$401,327</u>	<u>\$2,507,953</u>	<u>\$359,076</u>	<u>\$0</u>
			<b>5.61%</b>	<b>35.06%</b>	<b>5.02%</b>	<b>0.00%</b>

***Minority Owned Business - MBE = 15%***

***Women Owned Business - WBE = 8%***

***Veteran Owned Business - VBE = 3%***

***Disability Owned Business - DOBE = 1%***



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**Resolution 21-24**

**INFORMATION TECHNOLOGY BOARD**

**Resolution to Authorize Expenditure to Unified Informatics for the CIP Project Management and Billing Application**

**WHEREAS**, Section 281-223 of the Revised Code of the Consolidated City of Indianapolis and Marion County empowers the Marion County Information Technology Board (“IT Board”) to approve any information technology contracts funded by the City-County prior to contract execution; and

**WHEREAS**, the Department of Public Works (“DPW”) currently contracts with Unified Informatics for CIP, a project management and billing software application; and

**WHEREAS**, DPW seeks approval from the IT Board to amend its agreement with Unified Informatics for CIP for a total amount not to exceed One Million Three Hundred Thirteen Thousand Six Hundred One Dollars and Twelve Cents (\$1,313,601.12); and

**WHEREAS**, the Information Services Agency (“ISA”) recommends approval of the agreement with Unified Informatics; and

**NOW THEREFORE BE IT RESOLVED**, the IT Board authorizes DPW, subject to the ISA’s Chief Information Officer approval, to enter into an agreement with Unified Informatics for CIP for a revised amount not to exceed One Million Three Hundred Thirteen Thousand Six Hundred One Dollars and Twelve Cents (\$1,313,601.12) for a term through December 31, 2021.

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Joseph O’Connor, Chairman  
Information Technology Board

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Ken Clark, Secretary  
Information Technology Board

August 31, 2021

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**Resolution 21-25**

**INFORMATION TECHNOLOGY BOARD**

**Resolution to Authorize Expenditure to Gordon Flesch for Office Machine Maintenance**

**WHEREAS**, Section 281-223 of the Revised Code of the Consolidated City of Indianapolis and Marion County empowers the Marion County Information Technology Board (“IT Board”) to approve any information technology contracts funded by the City-County prior to contract execution; and

**WHEREAS**, the Marion Superior Courts (“MSC”) currently contracts with Gordon Flesch for office machine maintenance; and

**WHEREAS**, MSC seeks approval from the IT Board to amend its agreement with Gordon Flesch for office machine maintenance for a revised total amount not to exceed Six Hundred Nineteen Thousand Four Hundred Eighty Seven Dollars and Zero Cents (\$619,487); and

**WHEREAS**, the Information Services Agency (“ISA”) recommends approval of the agreement with Gordon Flesch; and

**NOW THEREFORE BE IT RESOLVED**, the IT Board authorizes MSC, subject to the ISA’s Chief Information Officer approval, to enter into an agreement with Gordon Flesch for a revised amount not to exceed Six Hundred Nineteen Thousand Four Hundred Eighty Seven Dollars and Zero Cents (\$619,487) for a term through September 14, 2024.

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Joseph O'Connor, Chairman  
Information Technology Board

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Ken Clark, Secretary  
Information Technology Board

August 31, 2021

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**Resolution 21-26**

**INFORMATION TECHNOLOGY BOARD**

**Resolution to Authorize Expenditure to Federal Signal Corp. for Siren Maintenance and Support**

**WHEREAS**, Section 281-223 of the Revised Code of the Consolidated City of Indianapolis and Marion County empowers the Marion County Information Technology Board (“IT Board”) to approve any information technology contracts funded by the City-County prior to contract execution; and

**WHEREAS**, the Indianapolis Metropolitan Police Department (“IMPD”) currently contracts with Federal Signal Corporation (“Federal Signal”) for siren maintenance and support; and

**WHEREAS**, IMPD seeks approval from the IT Board to amend its agreement with Federal Signal for maintenance and support for a total amount not to exceed Two Million One Hundred Seventy Nine Thousand Two Hundred Forty Dollars and Ninety-Five Cents (\$2,179,240.95); and

**WHEREAS**, the Information Services Agency (“ISA”) recommends approval of the agreement with Federal Signal; and

**NOW THEREFORE BE IT RESOLVED**, the IT Board authorizes IMPD, subject to the ISA’s Chief Information Officer approval, to enter into an agreement with Federal Signal for a revised amount not to exceed Two Million One Hundred Seventy Nine Thousand Two Hundred Forty Dollars and Ninety-Five Cents (\$2,179,240.95) for a term through June 30, 2026.

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Joseph O’Connor, Chairman  
Information Technology Board

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Ken Clark, Secretary  
Information Technology Board

August 31, 2021

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**Resolution 21-27**

**INFORMATION TECHNOLOGY BOARD**

**Resolution to Authorize Expenditure to Envisage for Acadis Readiness Suite**

**WHEREAS**, Section 281-223 of the Revised Code of the Consolidated City of Indianapolis and Marion County empowers the Marion County Information Technology Board (“IT Board”) to approve any information technology contracts funded by the City-County prior to contract execution; and

**WHEREAS**, the Indianapolis Metropolitan Police Department (“IMPD”) seeks an agreement with Envisage for Acadis Readiness Suite, a law enforcement-focused training application; and

**WHEREAS**, IMPD seeks approval from the IT Board to enter into an agreement with Envisage for Acadis Readiness Suite for a total amount not to exceed Three Hundred Ninety-One Thousand Forty-Nine Dollars and Zero Cents (\$391,049.00); and

**WHEREAS**, the Information Services Agency (“ISA”) recommends approval of the agreement with Envisage; and

**NOW THEREFORE BE IT RESOLVED**, the IT Board authorizes IMPD, subject to the ISA’s Chief Information Officer approval, to enter into an agreement with Envisage for an amount not to exceed Three Hundred Ninety-One Thousand Forty-Nine Dollars and Zero Cents (\$391,049.00) for a three-year term.

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Joseph O'Connor, Chairman  
Information Technology Board

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Ken Clark, Secretary  
Information Technology Board

August 31, 2021

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**Resolution 21-28**

**INFORMATION TECHNOLOGY BOARD**

**Resolution to Authorize Expenditure to Kronos for Workforce Dimensions and Telestaff**

**WHEREAS**, Section 281-223 of the Revised Code of the Consolidated City of Indianapolis and Marion County empowers the Marion County Information Technology Board ("IT Board") to approve any information technology contracts funded by the City-County prior to contract execution; and

**WHEREAS**, the Information Services Agency ("ISA") currently contracts with Kronos for Workforce Dimensions and Telestaff software, licenses, and project support; and

**WHEREAS**, ISA seeks approval from the IT Board to extend an agreement with Kronos for Workforce Dimensions and Telestaff for an additional amount not to exceed Four Hundred Forty-One Thousand Three Hundred Thirty-Three Dollars and Eighty Cents (\$441,333.80), for a revised total amount not to exceed Three Million Three Hundred Seventy Six Thousand Three Hundred Sixty Five Dollars and Eighty Cents (\$3,376,365.80); and

**NOW THEREFORE BE IT RESOLVED**, the IT Board authorizes ISA, subject to the ISA's Chief Information Officer approval, to enter into an agreement with Kronos for Workforce Dimensions and Telestaff for a revised total amount not to exceed Three Million Three Hundred Seventy Six Thousand Three Hundred Sixty Five Dollars and Eighty Cents (\$3,376,365.80) for a term ending on September 22, 2022.

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Joseph O'Connor, Chairman  
Information Technology Board

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Ken Clark, Secretary  
Information Technology Board

August 31, 2021

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**Resolution 21-29**

**INFORMATION TECHNOLOGY BOARD**

**Resolution to Authorize Expenditure for Cisco Reseller for Network Hardware and Services**

**WHEREAS**, Section 281-223 of the Revised Code of the Consolidated City of Indianapolis and Marion County empowers the Marion County Information Technology Board ("IT Board") to approve any information technology contracts funded by the City-County prior to contract execution; and

**WHEREAS**, the Information Services Agency ("ISA") currently contracts with an Authorized Cisco Reseller, Network Solutions Inc. ("NSI") for network hardware and support services; and

**WHEREAS**, ISA seeks approval from the IT Board to extend an agreement with NSI for an additional amount not to exceed One Million One Hundred Twenty-Nine Thousand Eight Hundred Eighty-Six Dollars and Zero Cents (\$1,129,886.00), for a revised total amount not to exceed One Million Five Hundred Nineteen Thousand Eight Hundred Eighty-Six Dollars and Zero Cents (\$1,519,886.00).

**WHEREAS**, ISA may utilize a financial agency to annualize network hardware costs; and

**NOW THEREFORE BE IT RESOLVED**, the IT Board authorizes ISA, subject to the ISA's Chief Information Officer approval, to enter into an agreement with NSI for a total amount not to exceed One Million Five Hundred Nineteen Thousand Eight Hundred Eighty-Six Dollars and Zero Cents (\$1,519,886.00).

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Joseph O'Connor, Chairman  
Information Technology Board

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Ken Clark, Secretary  
Information Technology Board

August 31, 2021

ISA CONTRACT REPORT <\$250,000  
2021

Date Approved	Dept.	Description	Vendor	Annual \$ Amount	Total \$ Amount	MBE/ WBE	Notes
1/19/2021	ISA	Professional Services	Infor	\$30,000.00	\$150,000.00	No	Services
1/22/2021	ISA	Professional Services related to 311	Incapsulate	\$0.00	\$0.00	No	Services
1/22/2021	ISA	Property Tax Services	Invoice Cloud	\$119,000.00	\$170,000.00	No	Services
1/27/2021	ISA	Contact Call Center Licenses	Word Systems, Inc	\$3,150.33	\$39,514.11	No	License
1/29/2021	MCSO	Offender Management System	GTL	\$0.00	\$0.00	No	License
1/29/2021	MCSO	Commissary Services (tablets, kiosks, etc.)	GTL	revenue generating		No	License/Service
2/10/2021	DPR	Accreditation Licenses	PowerDMS	\$4,396.00	\$25,088.00	No	License
2/12/2021	MCSO	Video Licenses	Tech Electronics of Indiana	\$5,964.00	\$5,964.00	No	License/Hardware
2/16/2021	MCCC	Debit Card Services	Rapid Financial Solutions	\$25,000.00	\$25,000.00	No	Services
2/26/2021	ISA	Microsoft Backup Configuration	Avepoint	\$0.00	\$0.00	No	License/Service
3/2/2021	DMD	Payroll Reporting Software	LCP Tracker	\$21,000.00	\$48,500.00	No	License
3/2/2021	OEI	Hosting Services	Enroll Indy, Inc	\$75,000.00	\$75,000.00	No	License
3/2/2021	OPHS	Chat Bot Maintenance	Level Up Development, LLC	\$33,000.00	\$33,000.00	No	Services
3/3/2021	ISA	311 Integration Services	HLP, Inc.	\$100,000.00	\$100,000.00	No	Services
3/22/2021	MCSO	Commissary Services	Aramark Correctional Services	revenue generating		No	Services
4/16/2021	FSA	Maintenance and support of equipment	Qiagen	\$30,267.56	\$121,070.25	No	Services
4/13/2021	MCSO	Access Key Licenses	Stanley Convergent	\$12,000.00	\$24,000.00	No	Services
4/12/2021	ISA	311 Integration Services	Incapsulate	\$0.00	\$0.00	No	Services
3/26/2021	ISA	Monsidio Licenses	SHI International Corp	\$8,265.00	\$8,265.00	No	Licenses
3/26/2021	ISA	Website Scanning	Monsidio Inc	\$0.00	\$0.00	No	Licenses
4/16/2021	IFD	Mobile Eyes	Tyler Technologies	\$49,289.00	\$194,809.00	No	Licenses
4/5/2021	MCSO	Asset Tracer	Real Time Networks	\$38,493.00	\$42,493.00	No	Licenses
4/14/2021	ISA	Vertiv UPS	Insight Public Sector	\$19,500.00	\$19,500.00	No	Hardware
5/9/2021	ISA	Accela On Call Services	Accela, Inc.	\$0.00	\$0.00	No	Term Extended 1 Year
5/10/2021	ISA	Sigstr	Sigstr	\$8,000.00	\$32,000.00	No	Term Extended 1 Year