

MARION SUPERIOR COURT PROBATION DEPARTMENT – PRETRIAL SERVICES DIVISION

Pretrial Satisfaction Survey

Name (optional): _____

Date: _____

How long was your supervision term? _____

1. Who was your pretrial officer at the time the case was closed? _____
2. How many pretrial officers did you have during the time you were on supervision? _____
3. Was the Reception staff respectful and courteous to you when you reported?
☐ Always or usually ☐ Sometimes ☐ Never or rarely
4. During your intake appointment, your supervision requirements were explained to you so you could understand them.
☐ Yes ☐ No

The following questions should be answered about your assigned pretrial officer at the time the case was closed.

5. Was your pretrial officer respectful and courteous to you?
☐ Always or usually ☐ Sometimes ☐ Never or rarely
6. Was your pretrial officer helpful and knowledgeable about resources in the community?
☐ Yes ☐ No
7. Did you feel your pretrial officer helped you with your problems?
☐ Yes
☐ No If not, what problems were not addressed? _____
8. Did your pretrial officer treat you as an individual and not just like everyone else?
☐ Yes ☐ No
9. Did you feel that you could talk to your pretrial officer and he/she listened?
☐ Yes ☐ No
10. Would you feel comfortable contacting your pretrial officer in the future if problems come up?
☐ Yes ☐ No
11. Do you feel that you made improvements in any of the following areas during your pretrial supervision?
☐ Education ☐ Employment
☐ Substance use/abuse ☐ Friends/Peers ☐ Making better choices
15. How often did your pretrial officer discuss your court-ordered fees with you?
☐ Once per month or more ☐ Less than once per month
☐ Never ☐ Not applicable (N/A) – no fees ordered

General Comments

16. Do you feel connected to the outside resources that were provided to you through the pretrial office?
☐ Yes ☐ No
If Yes, are you planning to continue to utilize the resource(s) in the future?
☐ Yes ☐ No

17. What recommendations for improvement do you have? _____

18. Additional comments: _____

18. Would you like someone from the Pretrial Department to contact you for additional information:
☐ Yes ☐ No If so, what number may we contact you at? _____

THANK YOU FOR YOUR COMMENTS

Please return this form to the Probation Reception Desk, FAX to (317)327-4269, E-mail to Chief Probation Officer Christine Kerl at Christine.Kerl@indy.gov or send via mail to the following:

***Christine Kerl, Chief Probation Officer
Marion Superior Court Probation Department
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Indianapolis, IN 46203***